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GOVERNMENT DOCUMENTS
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University of Massachusetts
Depository Copy

Desktop Procurement/EDI: EDI Enhancements

User's Hands-On Training Guide

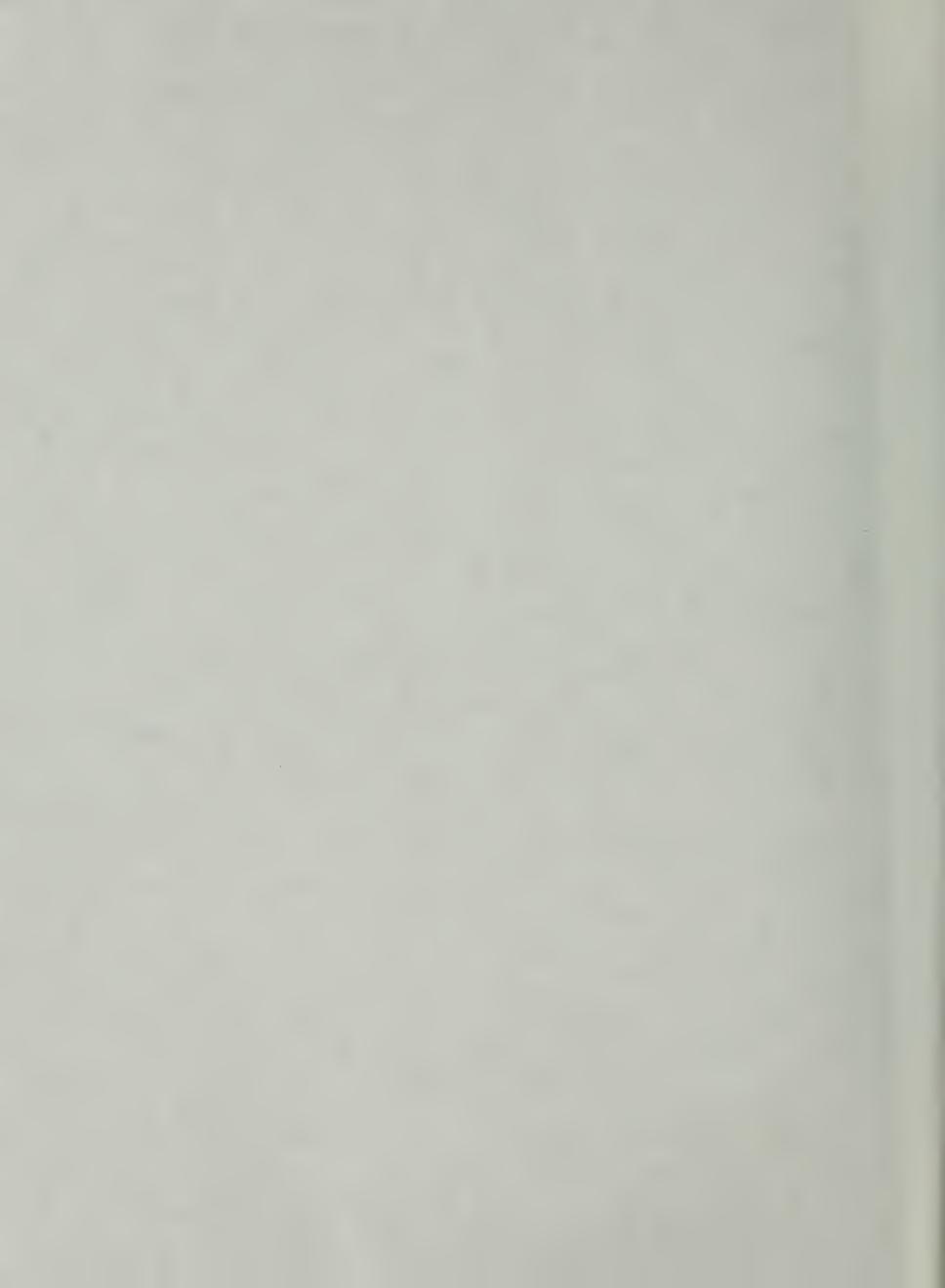
May 27, 1998

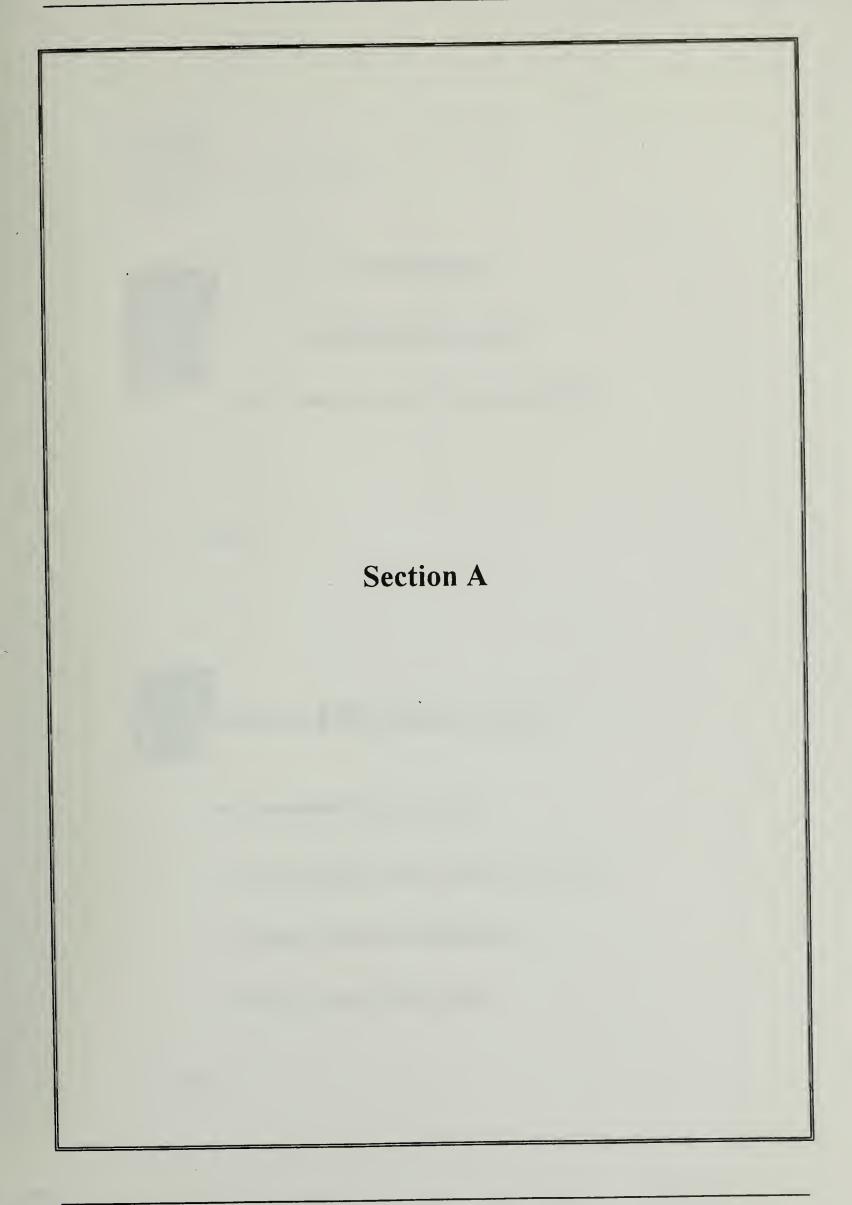


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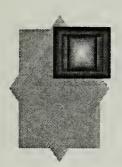
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Presentation

EDI Enhancements

OR Transaction and Procurement Match

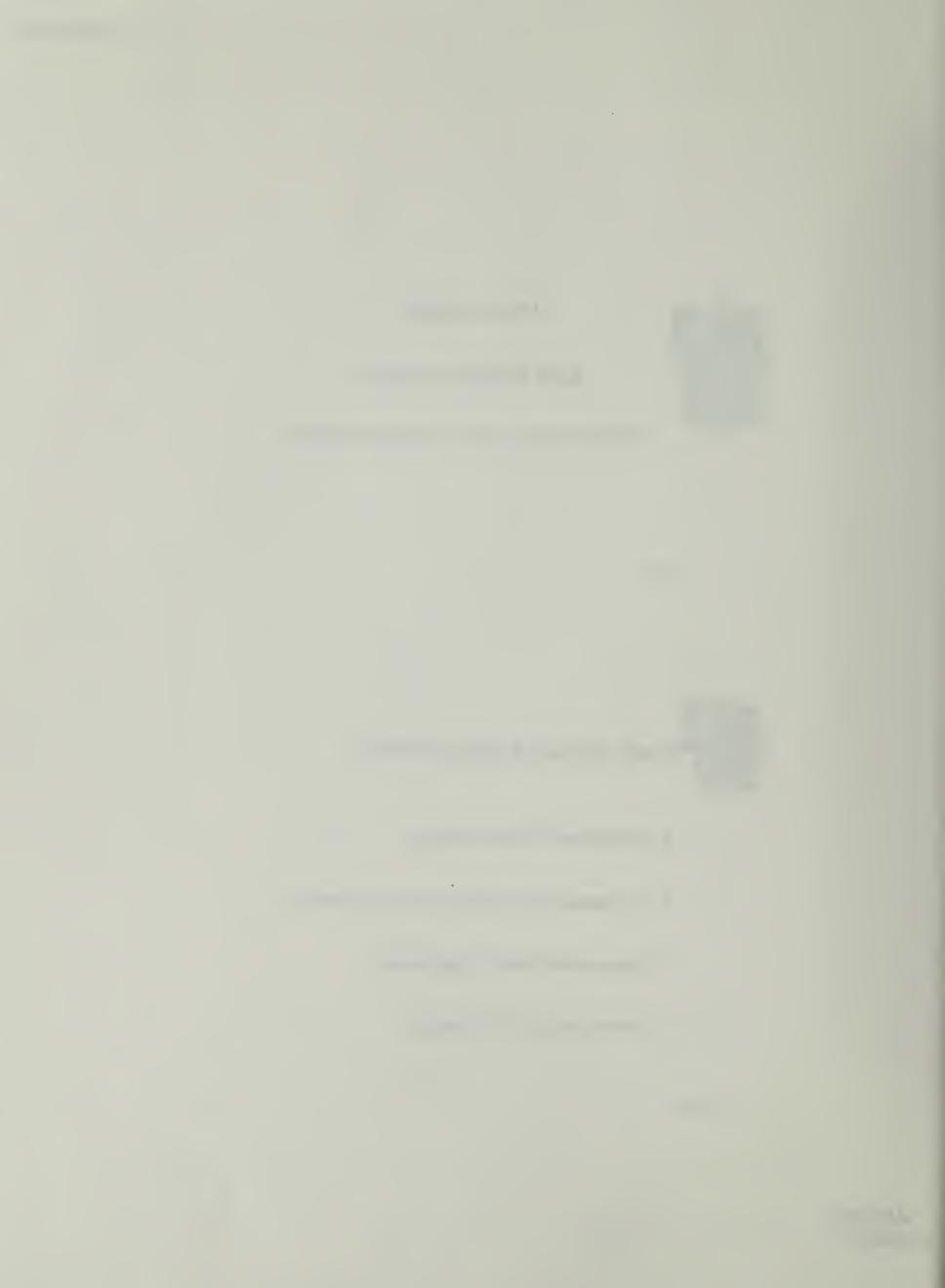
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Goals of EDI Enhancements

- ♦ Streamline OR transactions
- ♦ Accommodate common business practices
- ◆ Improve timeliness of payments
- ◆ Reduce manual intervention

04/20/98 4

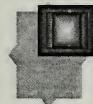




- **♦** Statewide OR Enhancements
- ◆ Pilot Procurement Match
- **♦ Statewide Procurement Match**

04/20/98 3

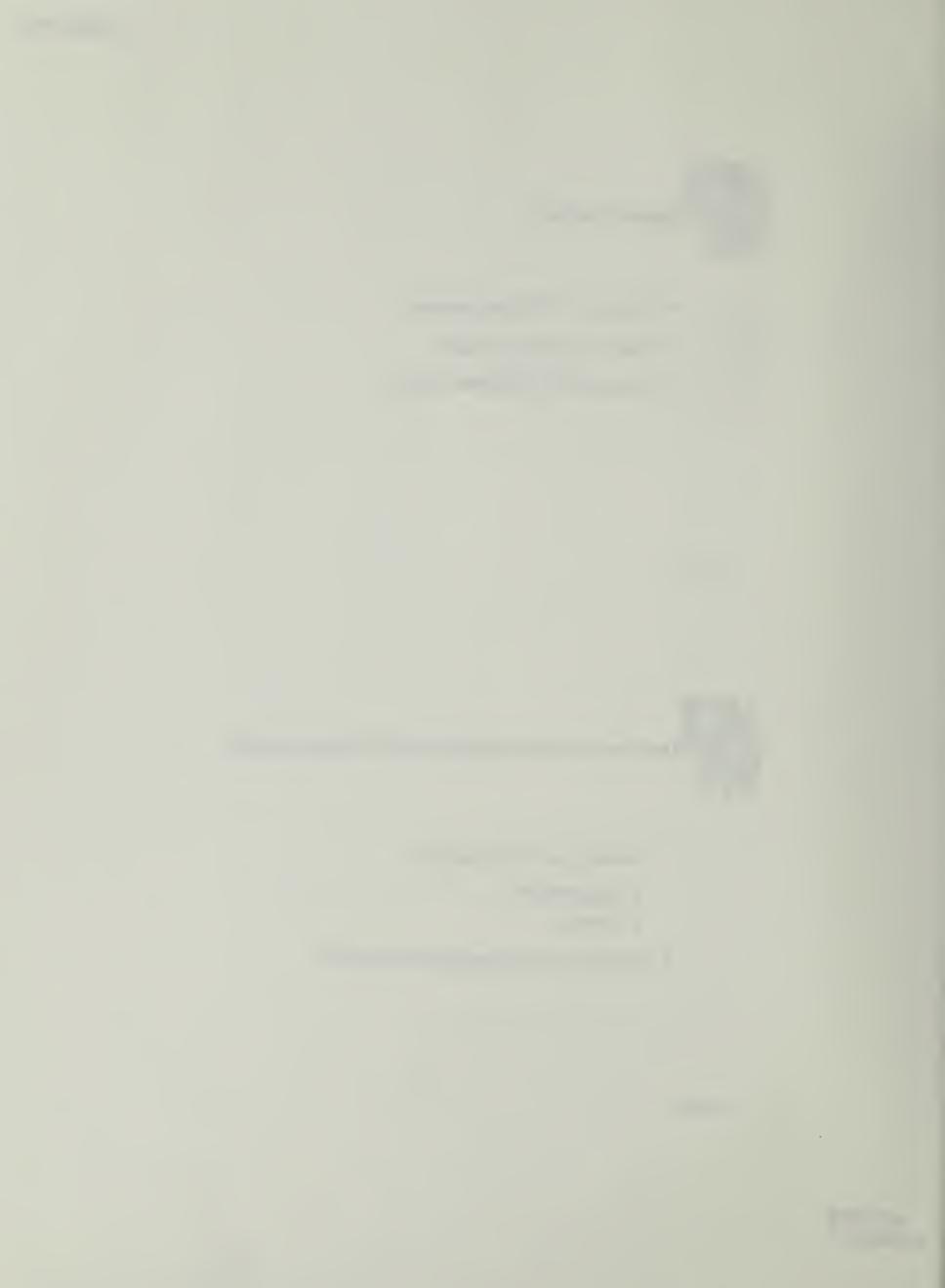
3



Implementation: Statewide OR Enhancements

- ◆ Training must be completed
 - **◆** Departments
 - **♦** Vendors
- ◆ Vendors must be ready electronically

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Implementation: Pilot Procurement Match

- **◆ Pilot Vendor Corporate Express**
- **◆ Pilot Departments Focus Group Participants**
- ◆ Simultaneous Management

 Two-Way-OR Match

 Three-Way Match

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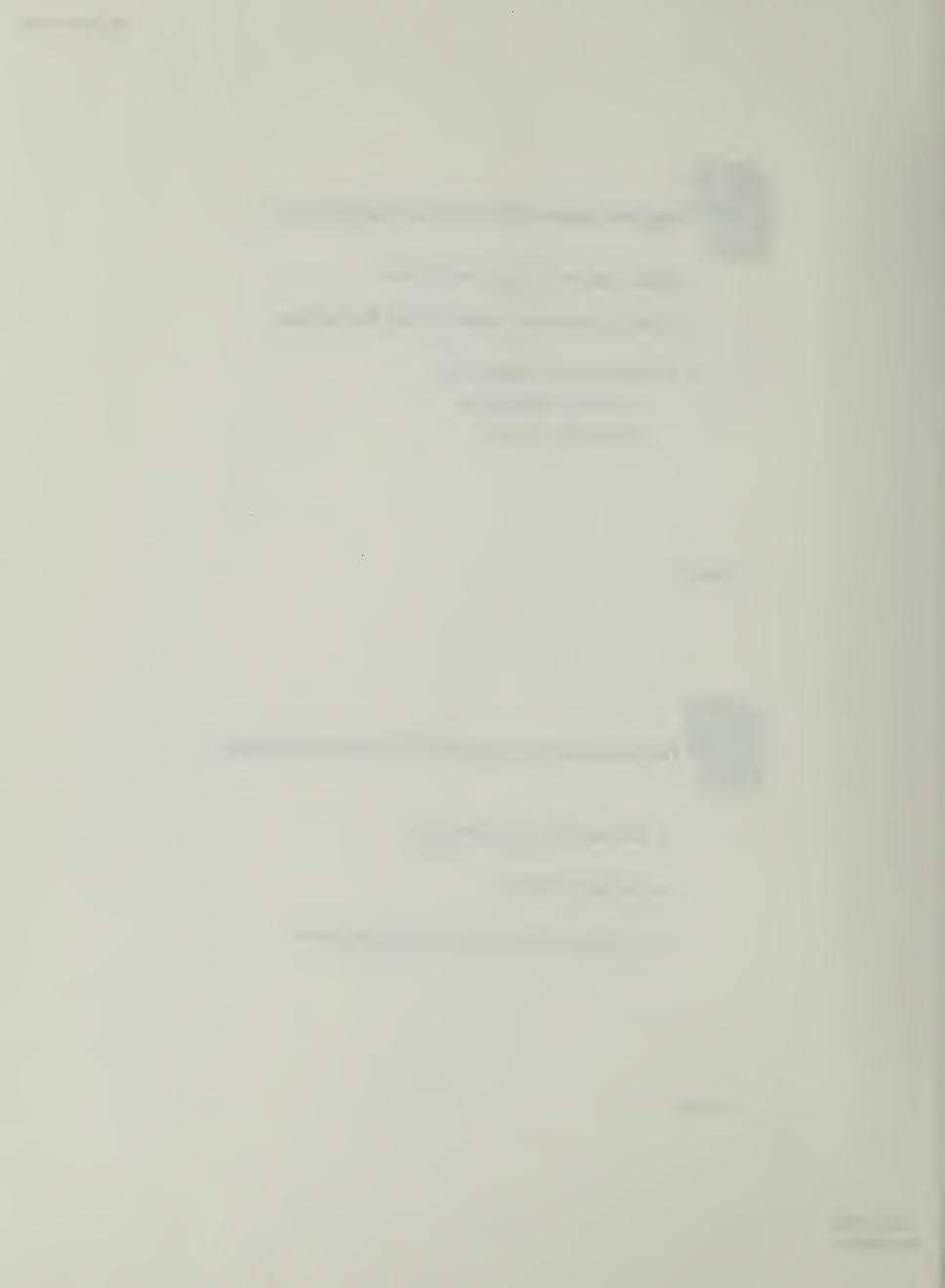
4



Implementation: Statewide Procurement Match

- ◆ Successfully Complete Pilot
- **◆** Activate Vendors
- **◆ Complete Training for All Departments**

04/20/98 3





- ◆ All Enhancements will be modified to comply
 - ◆ Four Position Year

10/28/98 becomes 10/28/1998

04/20/98 3

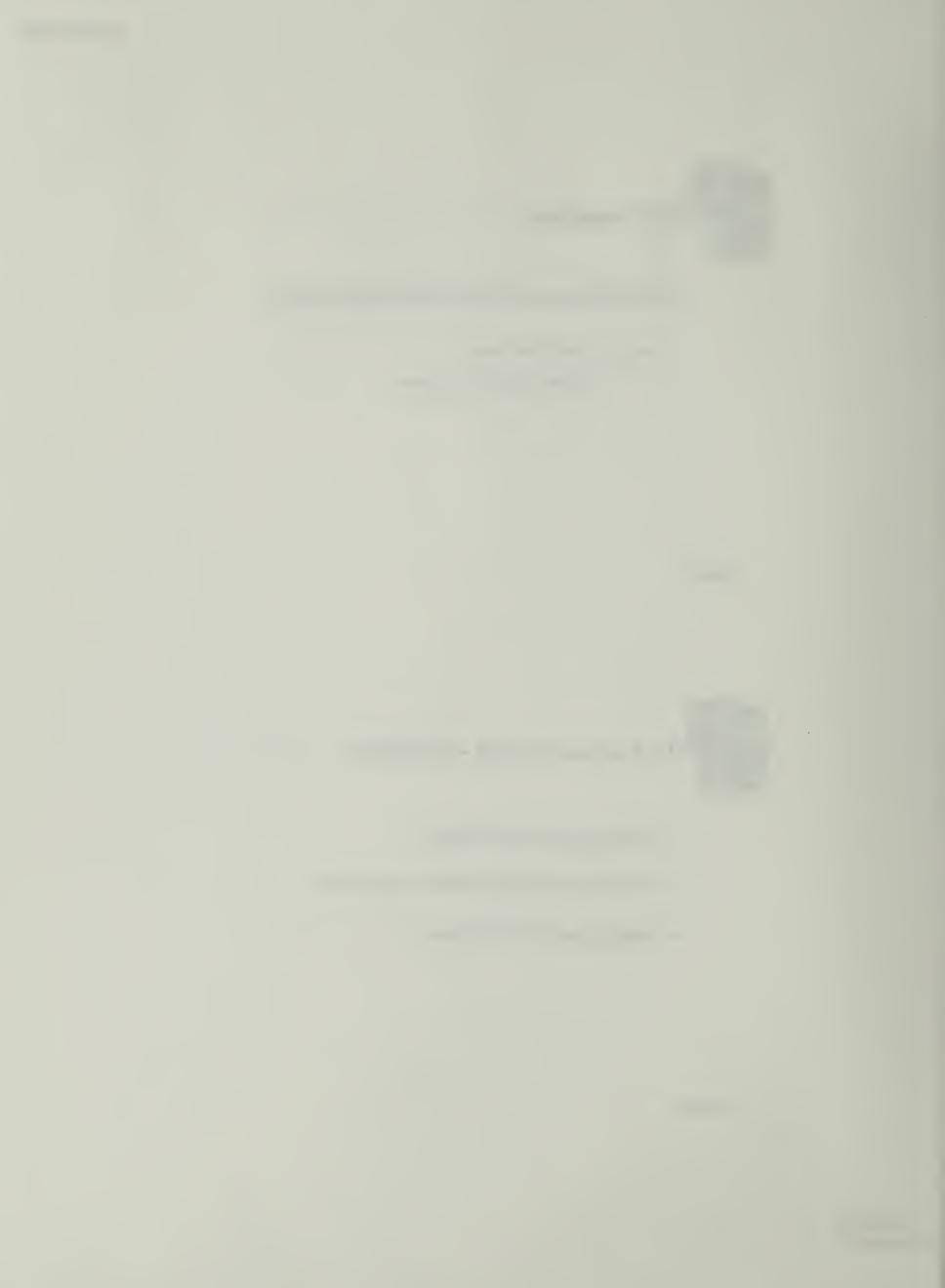
7



OR Enhancements - Features

- ◆ Redesigned OREG Screen
- ◆ New Functionality on OR Transaction
- ◆ Redesigned DOCO Screen

04/20/98 2





- ♦ Streamlined data entry
- **◆** Receipt confirmation of EDI SC transactions
- **◆** Receipt confirmation of substitutions

04/20/98 3

Ç



OREG: Streamlined Data Entry

- ① Grouping of user-entered fields
- ② System-filled option: PREFILL QTY REC'D (Y/N)
- **3 Short Catalog Description inferred**

Note: Key is Ref Order ID and Catalog Number

04/20/98 4H



ACTION: A SCREEN: OREG M M A R S
ORDER RECEIPT SELECTION GENERATION TABLE
KEY IS REF ORDER ID, CATALOG NUMBER
READY TO GENERATE "OR" DOCUMENT:

MM/DD/YY HH:MM:SS

REF ORDER ID: SC FUN 1000EDIPARS

OR DOC ID: OR FUN 1000EDIPARS

PREFILL QTY REC'D (Y/N): Y

DATE RECEIVED: 09 24 97

REC'D BY: JOHN SMITH

CARRIER CODE: UPS

VENDOR DELIVERY #: 808167

VENDOR CODE: 042896999 0162

VENDOR NAME: BEST EDI VENDOR INC CARRIER NAME: UNITED PARCEL SERVICE

3

PO LN NO	QUANTITY RECEIVED	CATALOG NUMBER	QUANTITY RE TURNED	S U B	ORDERED BALANCE	ORDERED QUANTITY	CATALOG DESCRIPTION
01	37.50	CC-CC	0.00		37.50	37.50	MAINTENANCE
02	5.50	AA-AA	0.00		5.50	5.50	WEEKDAY-SER
03	10.00	DD-DD	0.00		10.00	10.00	WEEKEND NITE
04	15.50	BB-BB	0.00		15.50	15.50	WEEKDAY-EMRG

H--EC24W-PLEASE VERIFY VEND DEL NUMBER *

H-EC851 ENTRY ADDED TO DOCO

05 -*LO33 NO LINES ADDED

*A new warning message was added alerting users to verify vendor delivery number

04/20/98

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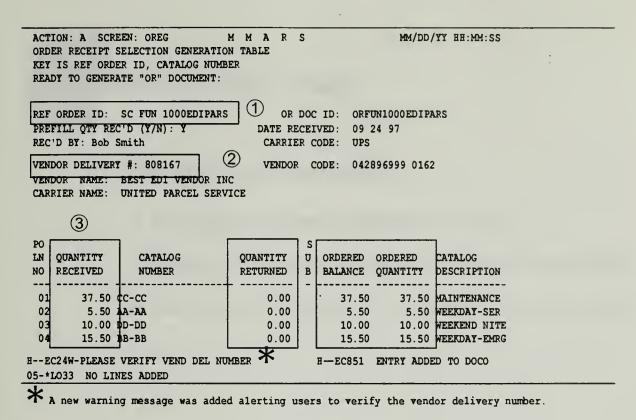


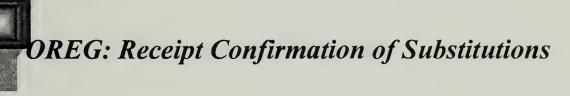
OREG: Receipt Confirmation of EDI SCs

- ◆ OREG is a stand-alone table
 - **① EDI SCs inferred to OREG**
 - ② SC Work Order ID entered as VENDOR DELIVERY #
 - **3 SC decimal positions accommodated**
 - Expansion of quantity fields
 - ◆ Elimination of informational fields:
 - QTY OVR, QTY UND
 - ◆ QTY DAM, QTY IP, QTY REJ
 - ◆ P/F

04/20/98 9H







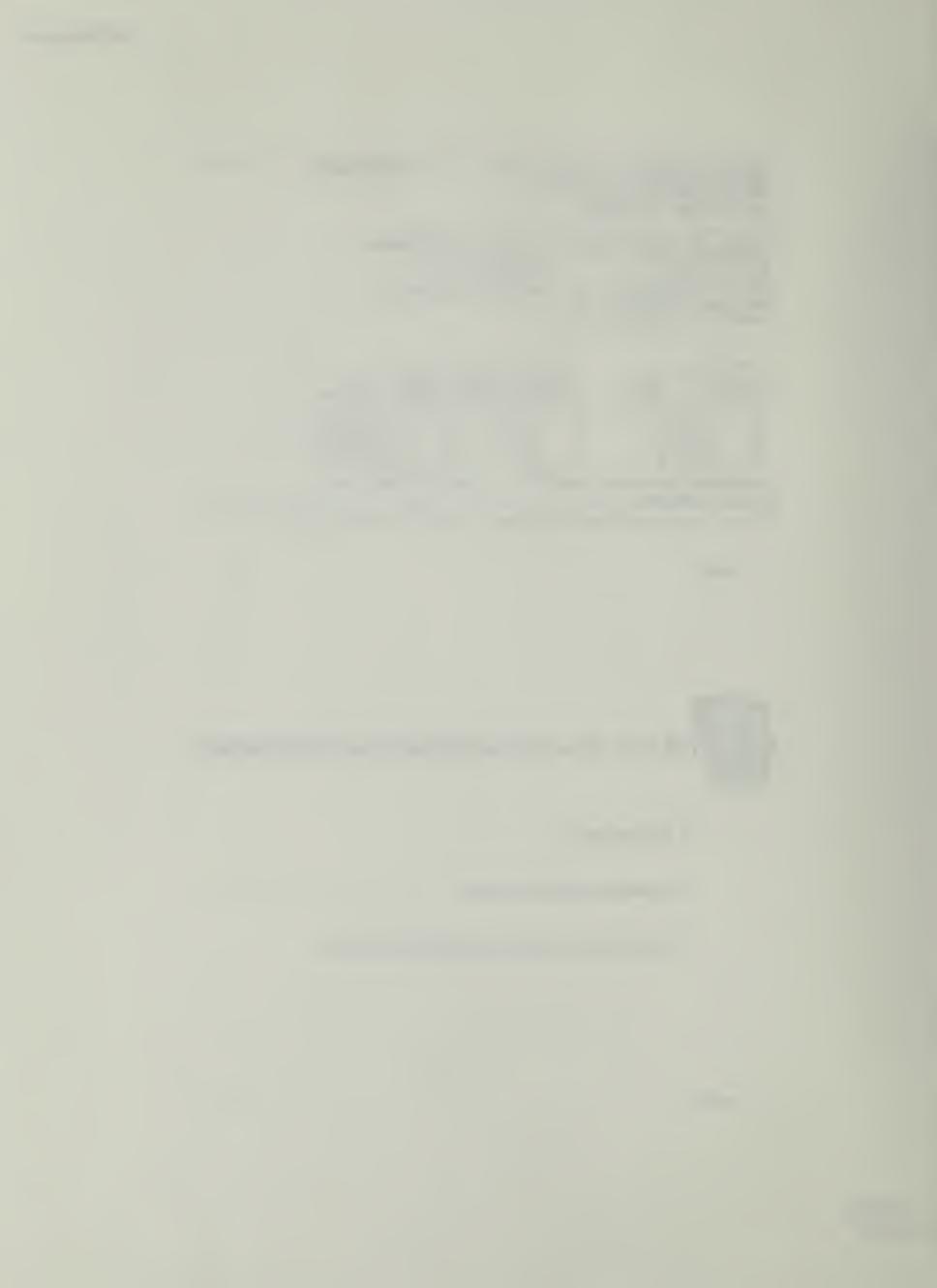
13

♦ Policy Issues

04/20/98

- **◆ Substitution Processing**
- ◆ Three-Way Match Processing with SUB

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- ◆ Substitution policy unchanged:
 - ◆ prior approval from department required
 - ◆ value of SUB must be equal to or greater than original
 - ◆ Unit Cost of SUB must be equal to or less than original

04/20/98 4

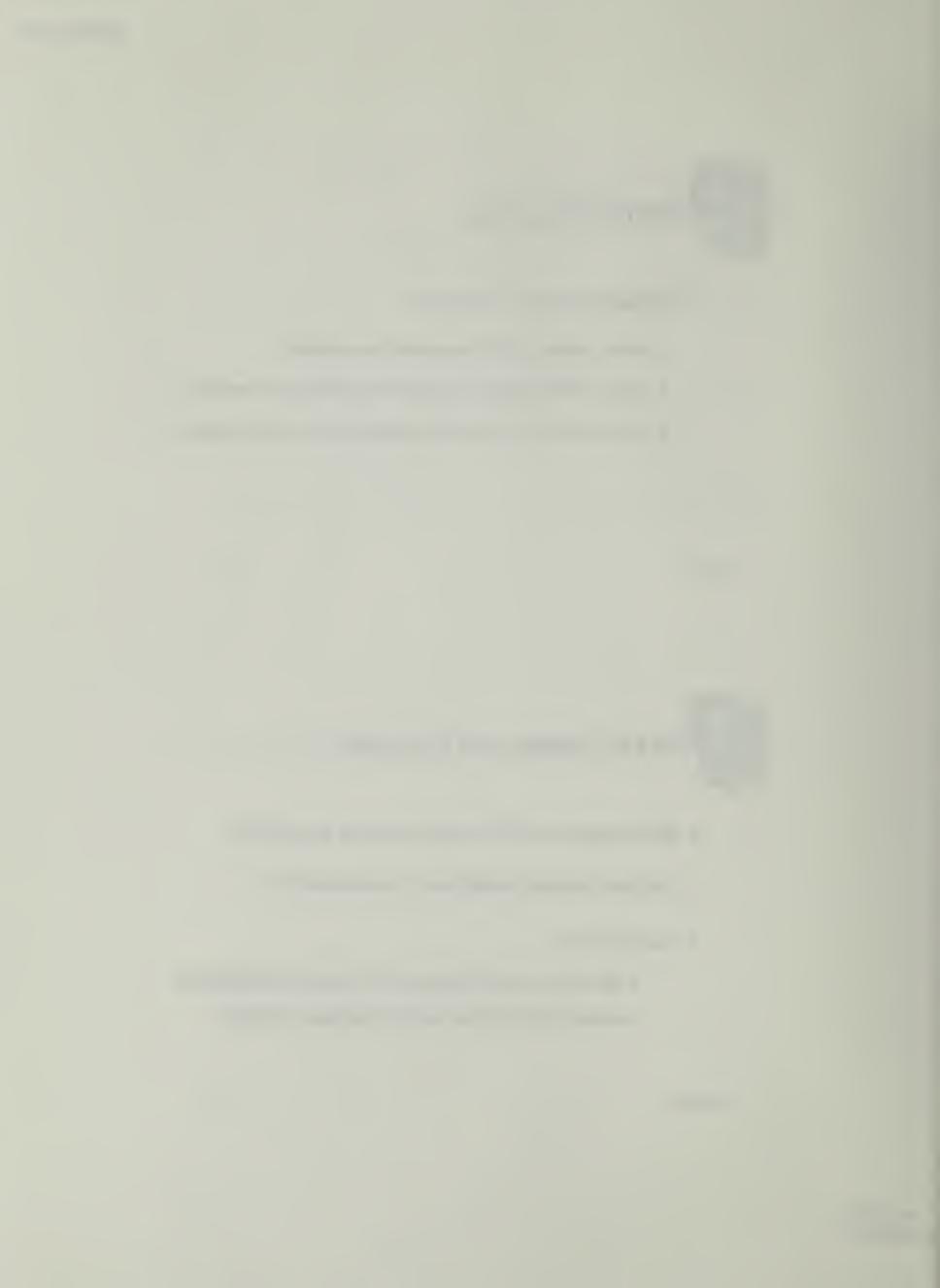
15



OREG: Substitution Processing

- ◆ SUB supported on OR transactions and open tables
- ◆ Original Catalog Number always shows on OR
- ♦ Use ORTX to:
 - ◆ identify Catalog Number(s) of accepted substitute(s)
 - ◆ provide information and instructions to vendor

014/20/98 5H



MM/DD/YY HH:MM:SS

ACTION: A SCREEN: OREG M M A R S ORDER RECEIPT SELECTION GENERATION TABLE KEY IS REF ORDER ID, CATALOG NUMBER READY TO GENERATE "OR" DOCUMENT:

REF ORDER ID: PG FUN 5000EDIPARS PREFILL QTY REC'D (Y/N): Y REC'D BY: Bob Smith

OR DOC ID: ORFUN5000EDIPARS
DATE RECEIVED: 09 24 97

CARRIER CODE:

VENDOR CODE: 042896999 0162

VENDOR DELIVERY #: 808167
VENDOR NAME: BEST EDI VENDOR INC
CARRIER NAME: UNITED PARCEL SERVICE

	QUANTITY RECEIVED	CATALOG NUMBER	QUANTITY RETURNED	S U B	ORDERED BALANCE	ORDERED QUANTITY	CATALOG DESCRIPTION
01 02 03 04	12.00 5.00	MBS-1430 PAS-0980 ANA-15422 CAF-077	0.00 0.00 0.00 0.00		10.00 12.00 5.00 25.00	12.00	CHAIR - ERG GLUE ELMER PENCILS FILE FOLDER

H--EC24W-PLEASE VERIFY VEND DEL NUMBER * H-EC851 ENTRY ADDED TO DOCO 05-*LO33 NO LINES ADDED

* A new warning message was added alerting users to verify vendor delivery number

04/20/98

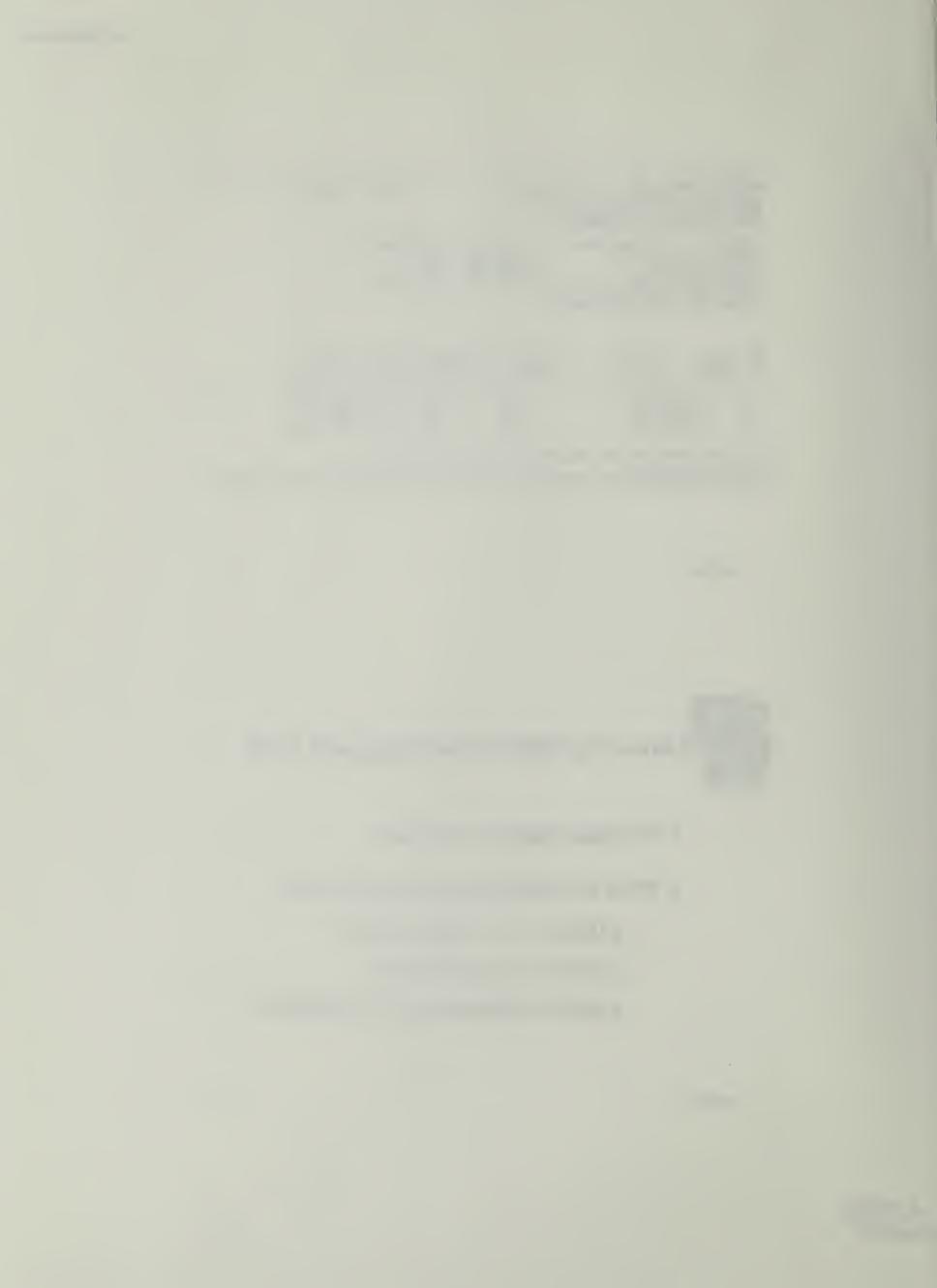
17



Three-Way Match Processing with SUB

- ◆ VIs edited nightly for SUB value
- **♦ When VI Catalog Number differs from OR:**
 - ◆ If SUB = Y, VI will not REJCT
 - ◆ If SUB = N, VI will REJCT
 - ◆ If SUB = Blank (default), VI will REJCT

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New Functionality on OR Transaction

- OR cancellation function
- ◆ OR cancellation and PROM STAT

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ACTION: X - OR Cancellation Function

- ◆ "DONE" ORs, PROM STAT not "C"
 - ◆ incorrect Vendor Delivery Number
- ◆ Create OR and enter an ACTION: X
- ◆ Warning will advise you to verify the document number
- ◆ OR and related encumbrance tables adjusted

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- ◆ PROM STAT "C" OR transactions cannot be canceled
- ◆ New PROM STAT "I"
 - ◆ Identifies zero-balance, inactive ORs and VIs
 - ◆ Lines can be increased through SUSF
 - PROM STAT is "O" when OR lines increased

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- **◆ Supports OR Enhancements**
- **♦** New Functionality

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DOCO: Support of OR Enhancements

- ◆ Supports new and modified OREG fields
 - ◆ Accepts SC data
 - ◆ Supports SCs quantity fields
 - ◆ Supports SUB
- ◆ Stores OREG records before generation

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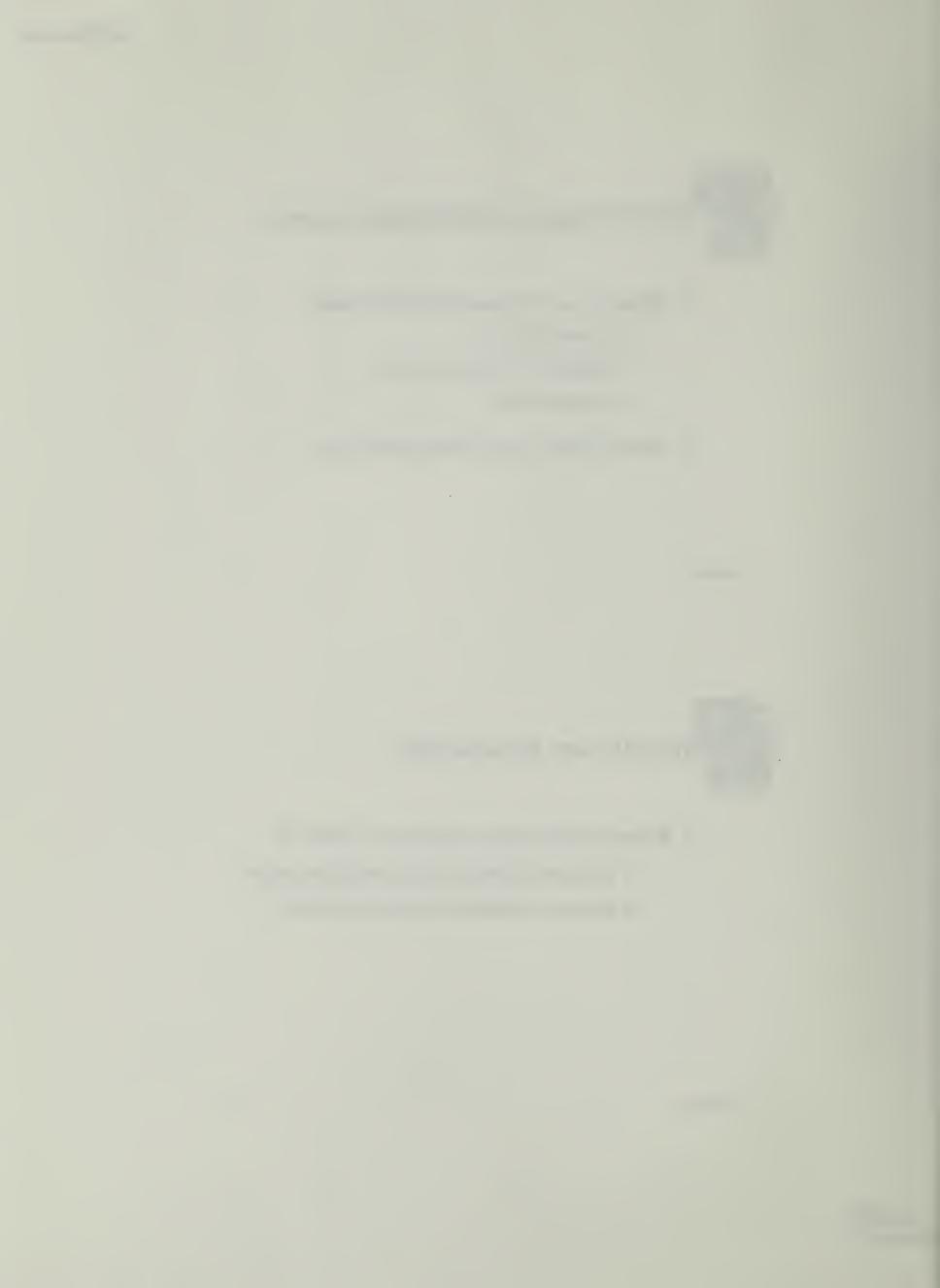
24



DOCO: New Functionality

- ◆ Deletes OREG entries through new Action: D
 - ◆ Eliminates data not generated to documents
 - Reduces confusion from unused records

04/20/98 3H

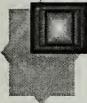


ACTION: D SCREEN: DOCO M M A R S MM/DD/YY HH:MM:SS OR DOCUMENT PENDING TABLE KEY IS DOCUMENT ID, CATALOG NUMBER, PO LINE NUMBER OR DOCUMENT ID: OR FUN 1000ED IPARS BATCH DOC ID: OR FUN 000101 REC'D BY: MARY SMITH VENDOR DELIVERY #: 808167 1 DATE RECEIVED: 09 24 97 CARRIER CODE: UPS REF ORDER ID: PG FUN 1000EDIPARS VENDOR CODE: 042896999 0162 DOCUMENT ACTION: 3 CATALOG PO QUANTITY QUANTITY OR RETURNED LN NUMBER LN RECEIVED U NO В NO 2 01- MBS-1430 8.00 1.00 001 01 02-03-04-05-06-

*Note: The redesigned DOCO table accommodates entries from OREG

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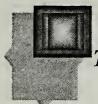


Procurement Match Enhancements - Features

- ◆ Two-Way-OR Match
 - + PROM IND
 - **♦ VI Elimination**
 - ◆ Vendor Delivery Number
- ◆ EDI PV Generation

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Two-Way-OR Match: PROM IND

- **11** PROM IND value activated
 - "R" = Two-Way-OR Match
 - "A" = Three-Way Match
- ◆ PROM IND added to PROM, PRMS and PRMP tables

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ACTION: R SCREEN: PROM

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	*** PROCUREMENT MATCH T	ABLE ***			
TEY IS PURCHASE ORDER I	D, VENDOR DELIVERY NUMB	ER			
PURCHASE ORDER ID: PD F	UN 50006092001				
			(1		
VENDOR DELIVERY NUMBER	VENDOR INVOICE NUMBER	RECEIPT TRANS ID	PROM IND	PROM STAT	
01- 1250731-0001-01 02- 03- 04- 05- 06- 07-		OR FUN 500060	92001 R	c	
10- 11-					

MM/DD/YY HH:MM:SS

M M A R S

**Note: This PROM table shows an entry for a Two-Way-OR procurement match.

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ACTION: R SCREEN: PROM MMARS MM/DD/YY HH:MM:SS *** PROCUREMENT MATCH TABLE *** KEY IS PURCHASE ORDER ID, VENDOR DELIVERY NUMBER PURCHASE ORDER ID: PD FUN 50006092001 VENDOR DELIVERY VENDOR INVOICE RECEIPT PROM PROM NUMBER NUMBER TRANS ID IND STAT 01- 1250731-0001-01 1928732 OR FUN 50006092002 A 02-03-04-05-06-07-08-09-10-11-**Note: This PROM table shows an entry for a Three-Way procurement match.

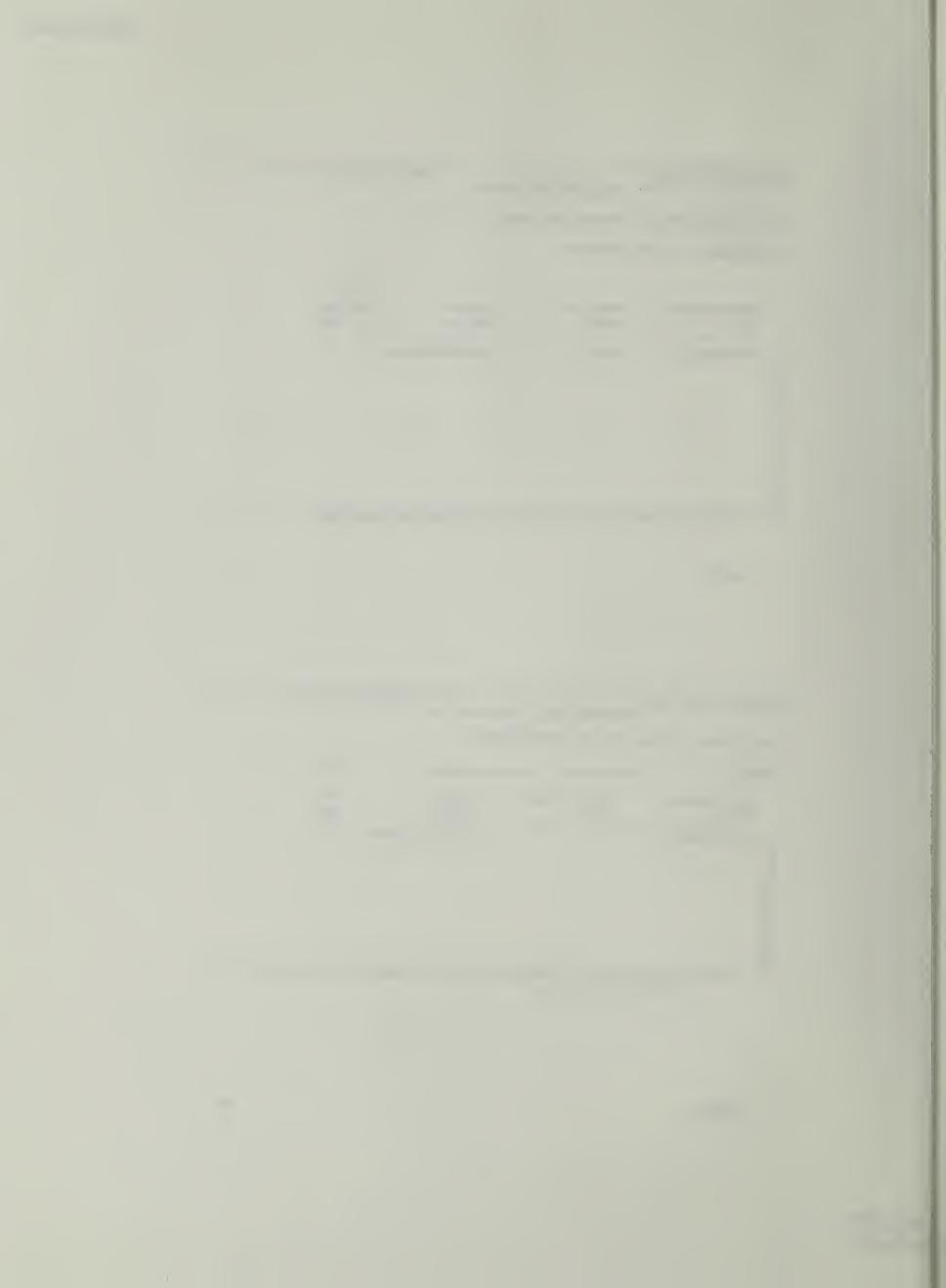
04/20/98

MM/DD/YY HH:MM:SS ACTION: R SCREEN: PRMS M M A R S *** PROCUREMENT MATCH STATUS TABLE *** KEY IS STATUS, PURCHASE ORDER ID, VENDOR DELIVERY # 1 PURCHASE ORDER ID: PD FUN 50006092001 STATUS: C RECEIPT PROM VENDOR DELIVERY VENDOR INVOICE NUMBER NUMBER TRANS ID IND OR FUN 50006092001 01- 1250731-0001-01 02-03-04-05-06-07-08-09-10-**Note: The PRMS table is an alternative view of the PROM table where entries can

be viewed by PROM status

04/20/98

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ACTION: R SCREEN: PRMP MM/DD/YY HH:MM:SS M M A R S *** PROCUREMENT MATCH PAYMENT TABLE ***

KEY IS PURCHASE ORDER ID, VENDOR DELIVERY NUMBER

			\bigcirc
PURCHASE ORDER	VENDOR DELIVERY	PAYMENT	PROM
NUMBER	NUMBER	VOUCHER NUMBER	IND
01- PD FUN 50006092001	1250731-0001-01	PV FUN 50000014032	R
02- PD FUN 50007222001	1266357-0001-01	PV FUN 50000028410	R
03- PD FUN 01146E01MY1	1256150-0001-01	PV FUN 01140015449	A
04- PD FUN 01146E01P01	1215165-0001	PV FUN 01140003673	A
05- PD FUN 01146PHAJA2	1241783-0001-01	PV FUN 01140011581	A
06- PD FUN 01146PHAMA1	1248615-0001-01	PV FUN 01140017445	A
07- PD FUN 01146PHA001	1232039-0001-01	PV FUN 01140008097	A
08- PD FUN 01147E01JL1	1261413-0001-01	PV FUN 01140019623	A
09- PD FUN 10007E01AG1	1265241-0001-01	PV FUN 10000020676	A
10- PD FUN 01146E01P01	1215165-0001-01		A
11- PD FUN 01146E01P02	1216347-0001	PV FUN 01140015431	R
12- PD FUN 01146PHADE1	1237048-0001-01	PV FUN 01140011442	A
13- PD FUN 10007E01AP1	1292306-0001-01	PV FUN 10000030405	A

**Note: The PRMP table is an alternative view of the PROM table which shows the PV number automatically generated for matched and closed ("C" status) PROM entries.

1

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Two-Way-OR Match: VI Elimination

- ◆ Fewer rejected invoices on SUSF
 - ◆ Vendor delivery number match errors eliminated
 - ♦ Vendor transmission of correction invoices (debits or credits) eliminated
 - ♦ OR modifications reduced
 - ♦ Less calls to vendor resolving invoice problems

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- **O VENDOR DELIVERY NUMBER, from OR, will populate the PV PYMNT REFERENCE NUMBER**
 - ◆ VENDOR DELIVERY NUMBER will be prefaced by 'VD#_', for vendor's cross-referencing
 - ◆ 18 additional characters available VD# 123456789012345678

Note: Three-Way Match, PYMNT REFERENCE NUMBER is still populated with the VENDOR INVOICE #

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^{**}Note: The VD# literal in the PYMNT REFERNCE NUMBER field indicates the number is the vendor delivery number on the OR transaction, and has generated from a TWO-WAY-OR match.





- ◆ PV generation based on items accepted on OR
 - ◆ Single Line PV
 - ♦ Two-Way-OR Match
 - ◆ Three-Way Match
 - ◆ Multiple Line PV

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Single-Line PV: Two-Way-OR Match

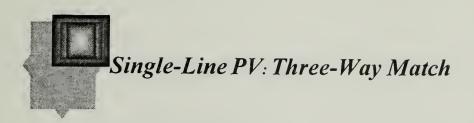
Payment generated for QTY RECEIVED on OR times UNIT COST or RATE on PD/PG/SC

LINE AMOUNT = DOCUMENT TOTAL on PV

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No change in Three-Way Match processing

Invoice Amount = PV LINE AMOUNT and PV DOCUMENT TOTAL

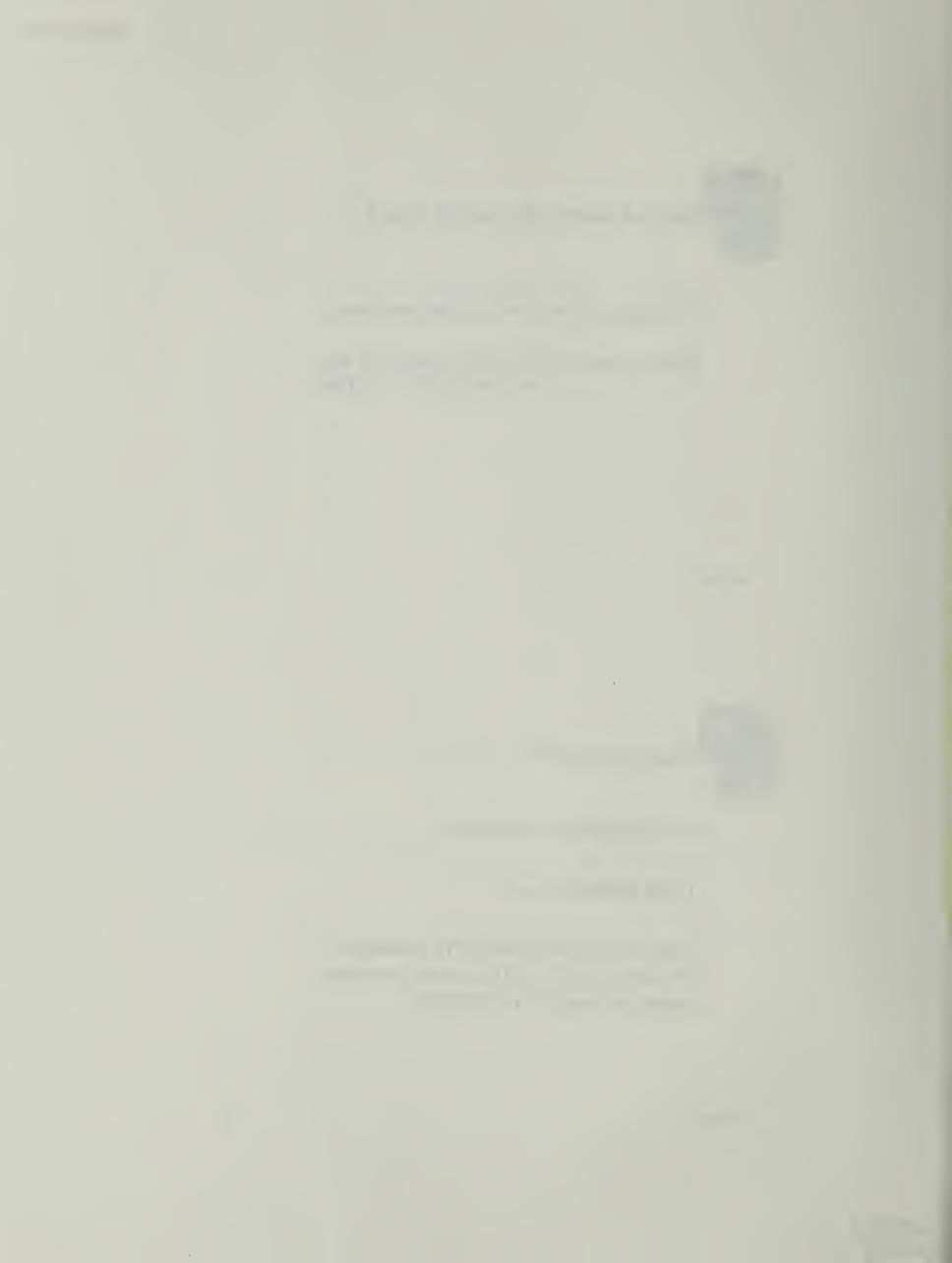
04/20/98 2



OUTSTANDING AMOUNT is
LINE AMOUNT on PV

Sum of PV LINE AMOUNTs must equal PV DOCUMENT TOTAL or adjustments needed to bring PV to "DONE"

04/20/98 3

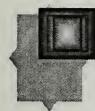




- **◆ Timely OR Entry**
- **♦** Payment Processing
- ♦ Exception Handling
- **◆** Payment Reconciliation

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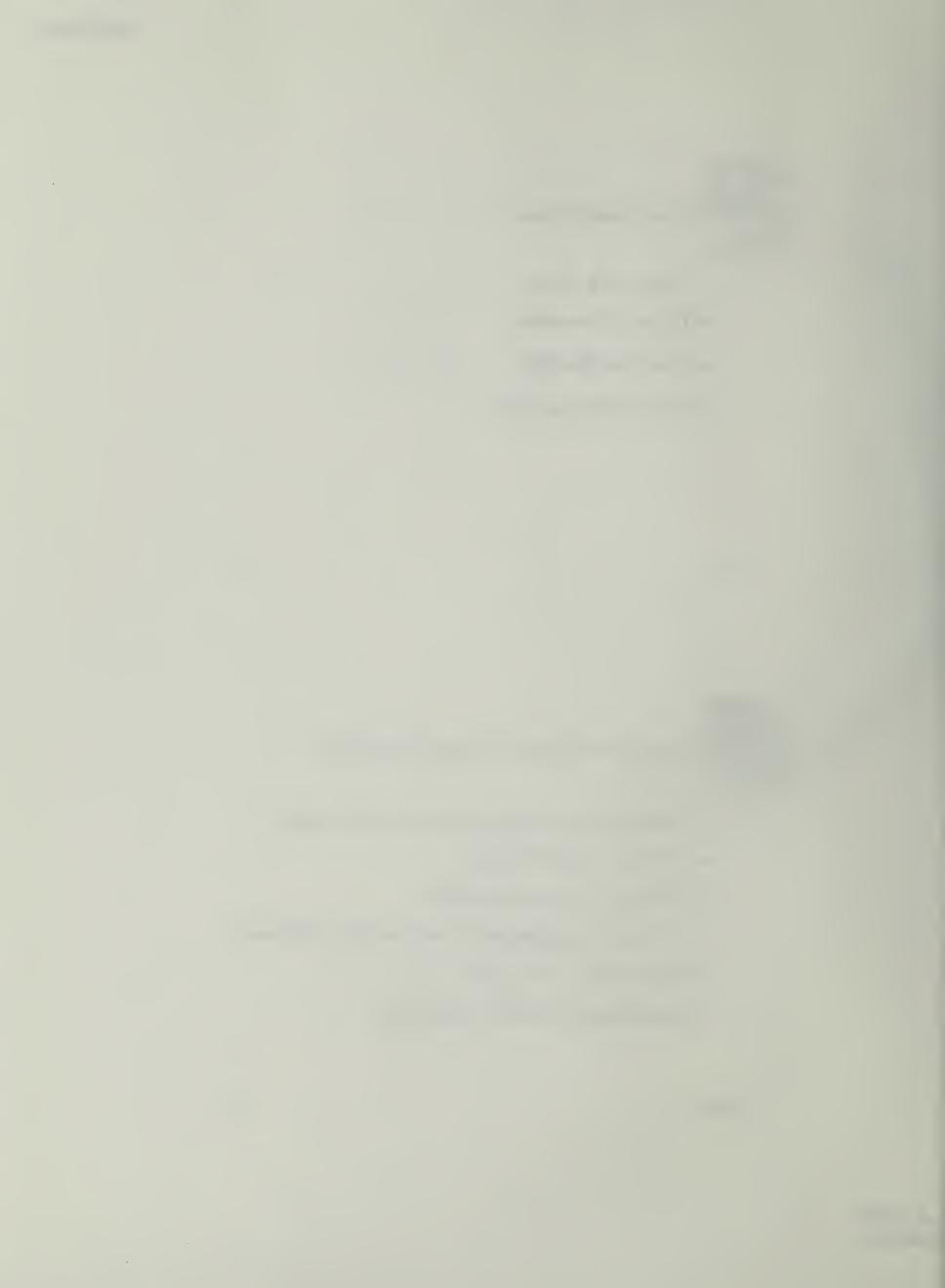
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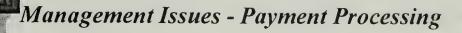


Management Issues - Timely OR Entry

- ◆ Packing-slip maintenance and control essential
- OR entry within 48 hours
- ◆ OR entry accuracy and review
- ◆ No time lost waiting for VI on Two-Way OR Match
- ◆ PV generation overnight
- ◆ Limited opportunity to adjust ORs

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- ◆ Department review of SUSF for HELD or REJCT PVs
- ◆ Adjustment of multiple-line PV LINE AMOUNT
- ◆ Adjustment for discount
- ◆ Adjustment for scheduled pay date
- ◆ Prompt review and processing of PVs
- ◆ Automatic PV processing optional (TPIN HOLD IND)

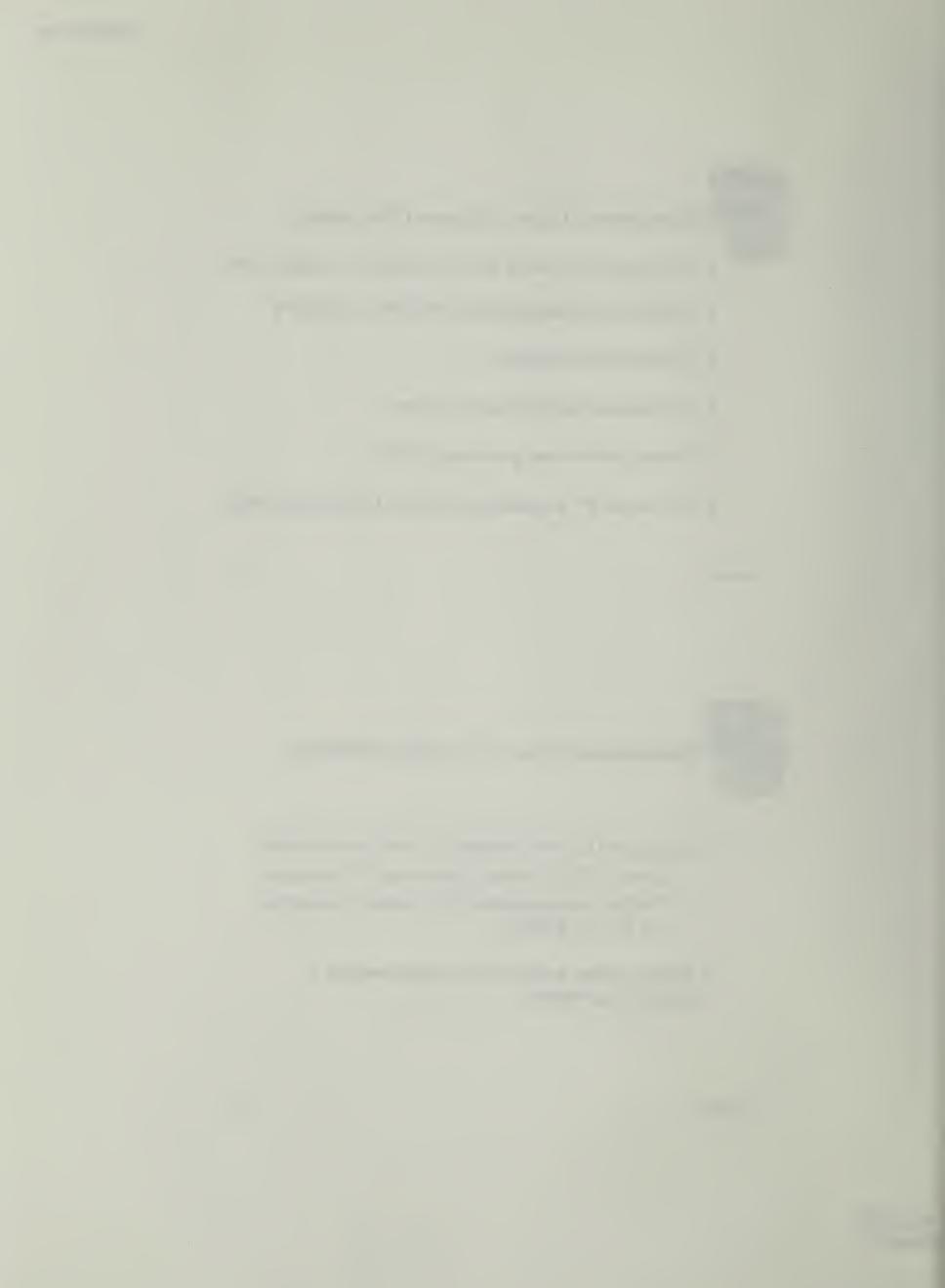
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- ◆ Incorrect OR entry, adjust PV prior to processing
 - ◆ Provide PTXT entry to document PV changes
 - ◆ Verbal communication with vendor supported via Fax or E-mail
- ◆ Returns after payment processing require a check from vendor

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Management Issues - Payment Reconciliation

- ◆ For payment discrepancy, vendor initiates reconciliation of transmitted OR
- ◆ For short payment, vendor submits proof of delivery to support additional OR entry

04/20/98 2

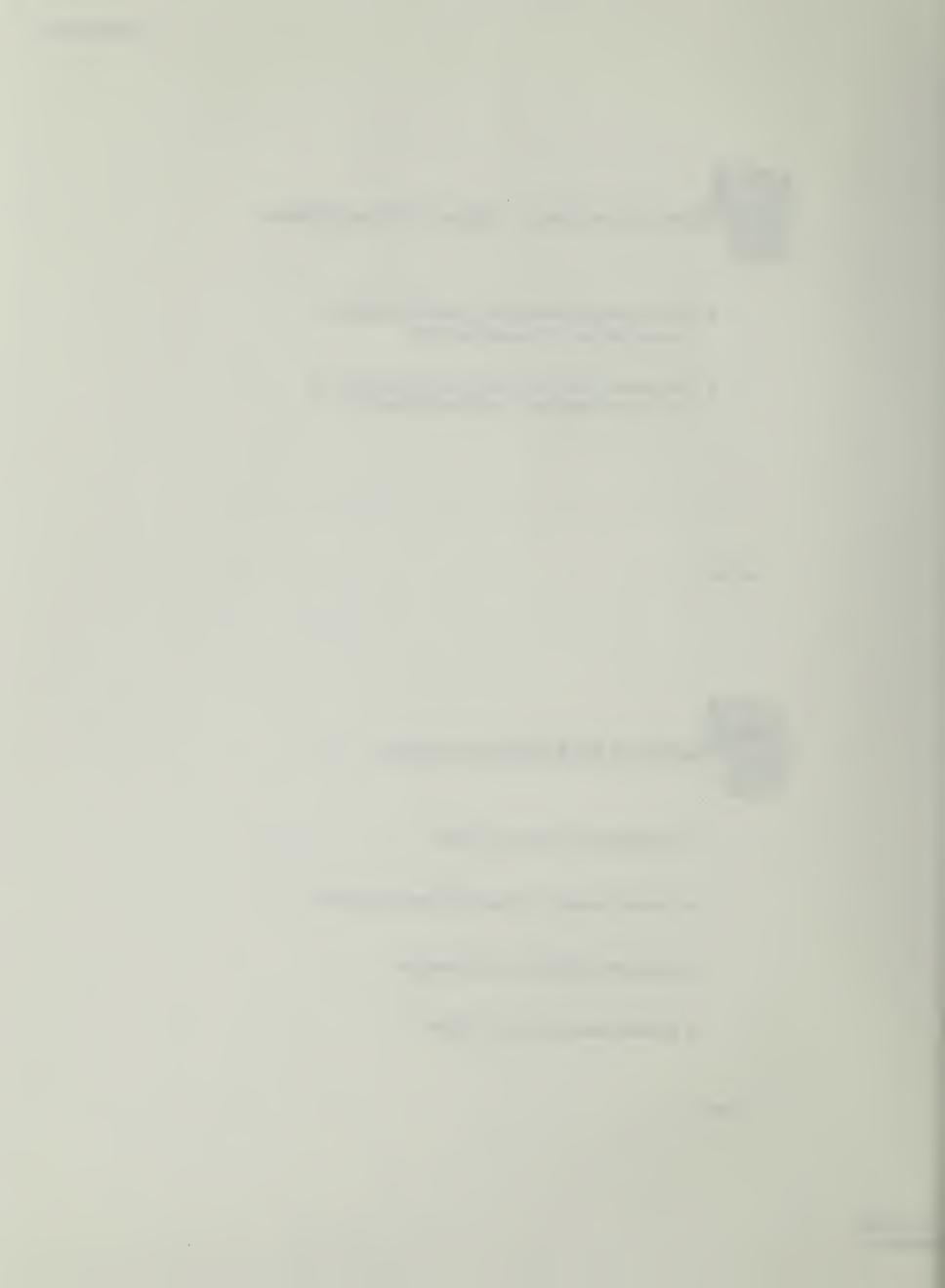
43

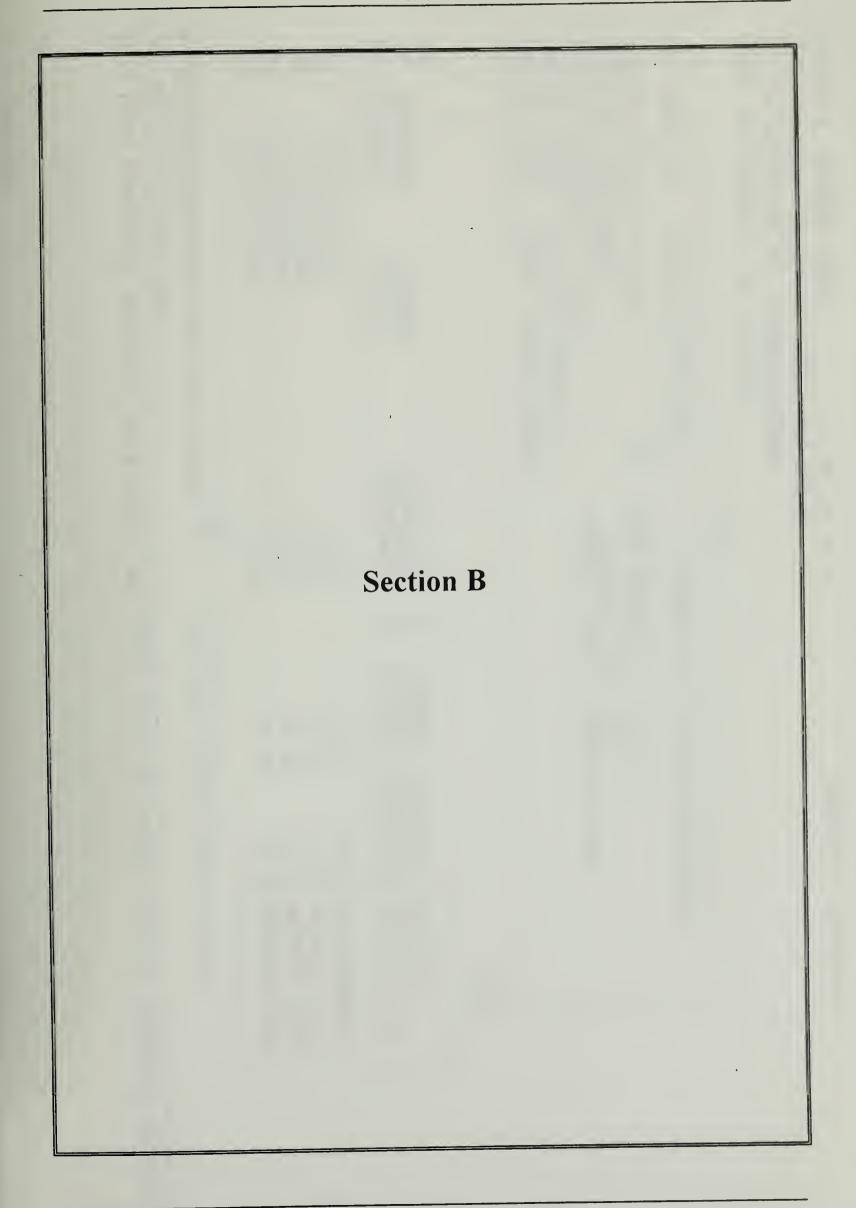


Goals of EDI Enhancements

- ♦ Streamline OR transactions
- ♦ Accommodate common business practices
- **◆** Improve timeliness of payments
- ◆ Reduce manual intervention

04/20/98 4







ACTION: A ORDER RECEIPT SELECTION GENERATION TABLE KEY IS REF ORDER ID, CATALOG NUMBER SCREEN: OREG Z S MM/DD/YY HH:MM:SS

READY TO GENERATE "OR" DOCUMENT:

REF ORDER ID: SC FUN 1000EDIPARS OR DOC ID: OR FUN 1000EDIPARS

REC'D BY: JOHN SMITH PREFILL QTY REC'D (Y/N): Y DATE RECEIVED:

09 24 97

CARRIER CODE: UPS

VENDOR CODE: 042896999 0162

 Θ

CARRIER NAME:

VENDOR

NAME:

BEST EDI VENDOR INC

UNITED PARCEL SERVICE

VENDOR DELIVERY #: 808167

	04	03	02	01	1 1 1	NO	N	PO
	15.50 BB-BB	10.00 DD	5.50 AA	37.50 CC		RECEIVED	QUANTITY	
	-BB	DD-DD	AA-AA	CC-CC		NUMBER	CATALOG	
←	0.00	0.00	0.00	0.00		RETURNED	QUANTITY	
					1	m	ਖ	လ
	15.50	10.00	5.50	37.50		BALANCE	ORDERED	
	15.50	10.00	5.50	37.50		QUANTITY	ORDERED	
	15.50 WEEKDAY-EMRG	WEEKEND NITE	WEEKDAY-SER	MAINTENANCE	1 1 1 1 1 1 1 1	DESCRIPTION	CATALOG	

*A new warning message was added alerting users to verify vendor delivery number.

H-EC851 ENTRY ADDED TO DOCO

05 -*LO33 NO LINES ADDED

H--EC24W-PLEASE VERIFY VEND DEL NUMBER



READY TO GENERATE "OR" DOCUMENT:

REF ORDER ID: SC FUN 1000EDIPARS OR DOC ID:

PREFILL QTY REC'D (Y/N): Y

REC'D BY: Bob Smith

VENDOR DELIVERY #: 808167

CARRIER NAME: VENDOR NAME: UNITED PARCEL SERVICE BEST EDI VENDOR INC

ORFUN1000EDIPARS

DATE RECEIVED: 09 24 97

CARRIER CODE: UPS

VENDOR CODE: 042896999 0162

(V)

H--EC24W-PLEASE VERIFY VEND DEL NUMBER 05-*L033 NO F PO 2 RECEIVED QUANTITY $(\omega$ 37.50 15.50 10.00 NO LINES ADDED 5.50 BB-BB מם-ם cc-cc AA-AA NUMBER CATALOG QUANTITY RETURNED 0.00 0.00 0.00 ₩ U S H-EC851 ORDERED BALANCE 37.50 15.50 10.00 5.50 QUANTITY ENTRY ADDED TO DOCO ORDERED 37.50 15.50 10.00 WEEKEND NITE 5.50 WEEKDAY-SER WEEKDAY-EMRG MAINTENANCE DESCRIPTION CATALOG

 $oldsymbol{\Lambda}$ A new warning message was added alerting users to verify the vendor delivery number.



Z

D

Z

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MM/DD/YY HH:MM:SS

DATE RECEIVED:

UPS

09 24 97

ORFUN5000EDIPARS

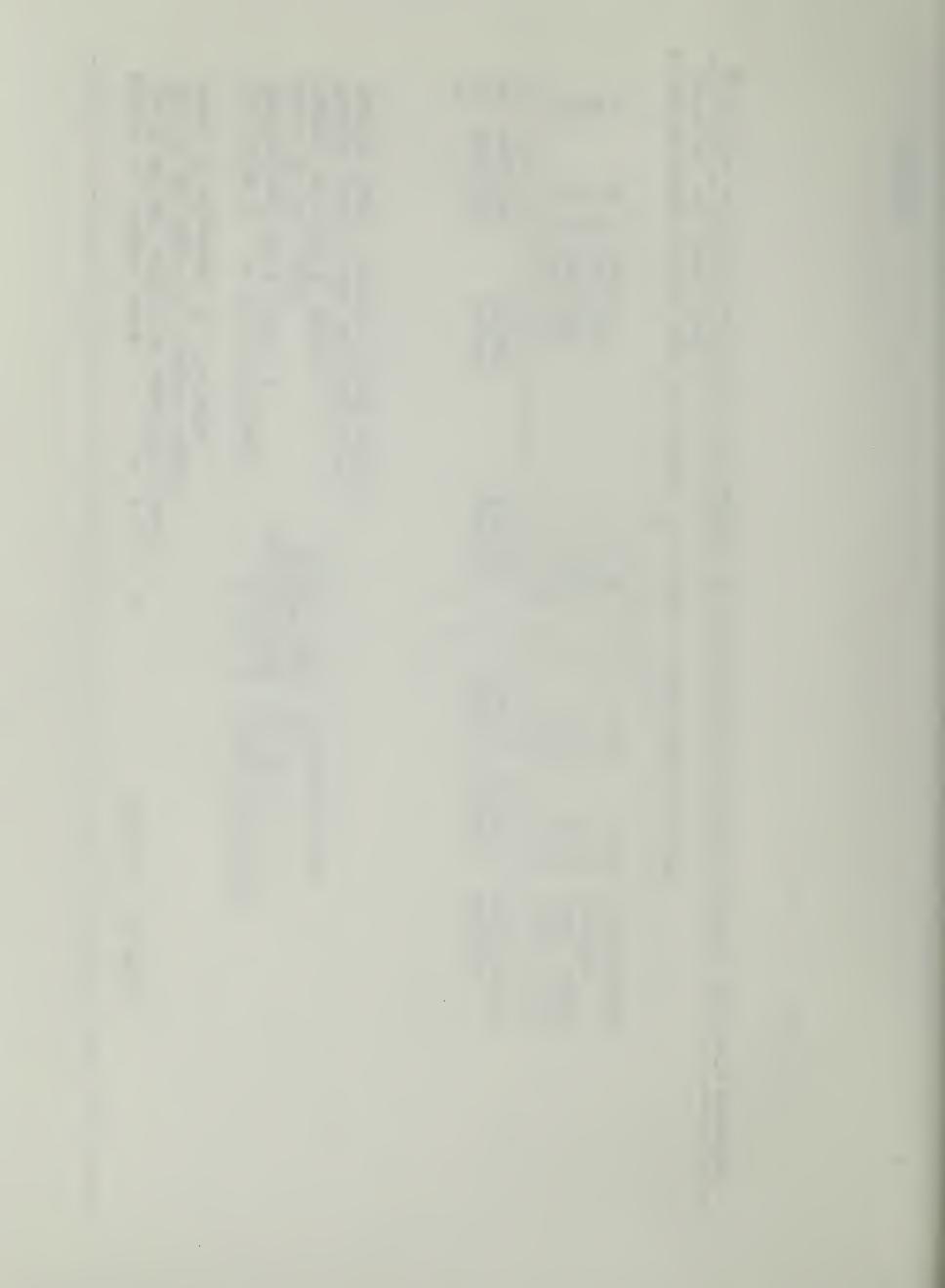
042896999 0162

OR DOC ID:

VENDOR CODE: CARRIER CODE

H--EC24W-PLEASE VERIFY VEND DEL NUMBER X H-EC851 05-*LO33 NO LINES ADDED NO RETURNED QUANTITY 25.00 0.00 0.00 0.00 B S Z ENTRY ADDED TO DOCO ORDERED BALANCE 25.00 12.00 10.00 5.00 QUANTITY ORDERED 12.00 25.00 10.00 5.00 GLUE DESCRIPTION CATALOG FILE FOLDER PENCILS CHAIR - ERG ELMER

* A new warning message was added alerting users to verify vendor delivery number



ACTION: D SCREEN: DOCO X Z വ MM/DD/YY HH:MM:SS

OR DOCUMENT PENDING TABLE

KEY IS DOCUMENT ID, CATALOG NUMBER, PO LINE NUMBER

OR DOCUMENT ID: OR FUN 1000EDIPARS

VENDOR DELIVERY #: 808167

BATCH DOC ID: OR FUN 000101 REC'D BY: MARY SMITH

REF ORDER ID: PG FUN 1000EDIPARS

CARRIER CODE: UPS

DATE RECEIVED: 09 24 97

VENDOR CODE: 042896999 0162

DOCUMENT ACTION:

03-02-01- MBS-1430 CATALOG NUMBER NO 딛 PO <u>유</u> RECEIVED QUANTITY 8.00 (V) RETURNED QUANTITY 1.00 F S 001 NO വ B

*Note: The redesigned DOCO table accommodates entries from OREG

04-05-06-07-



HH:MM:SS

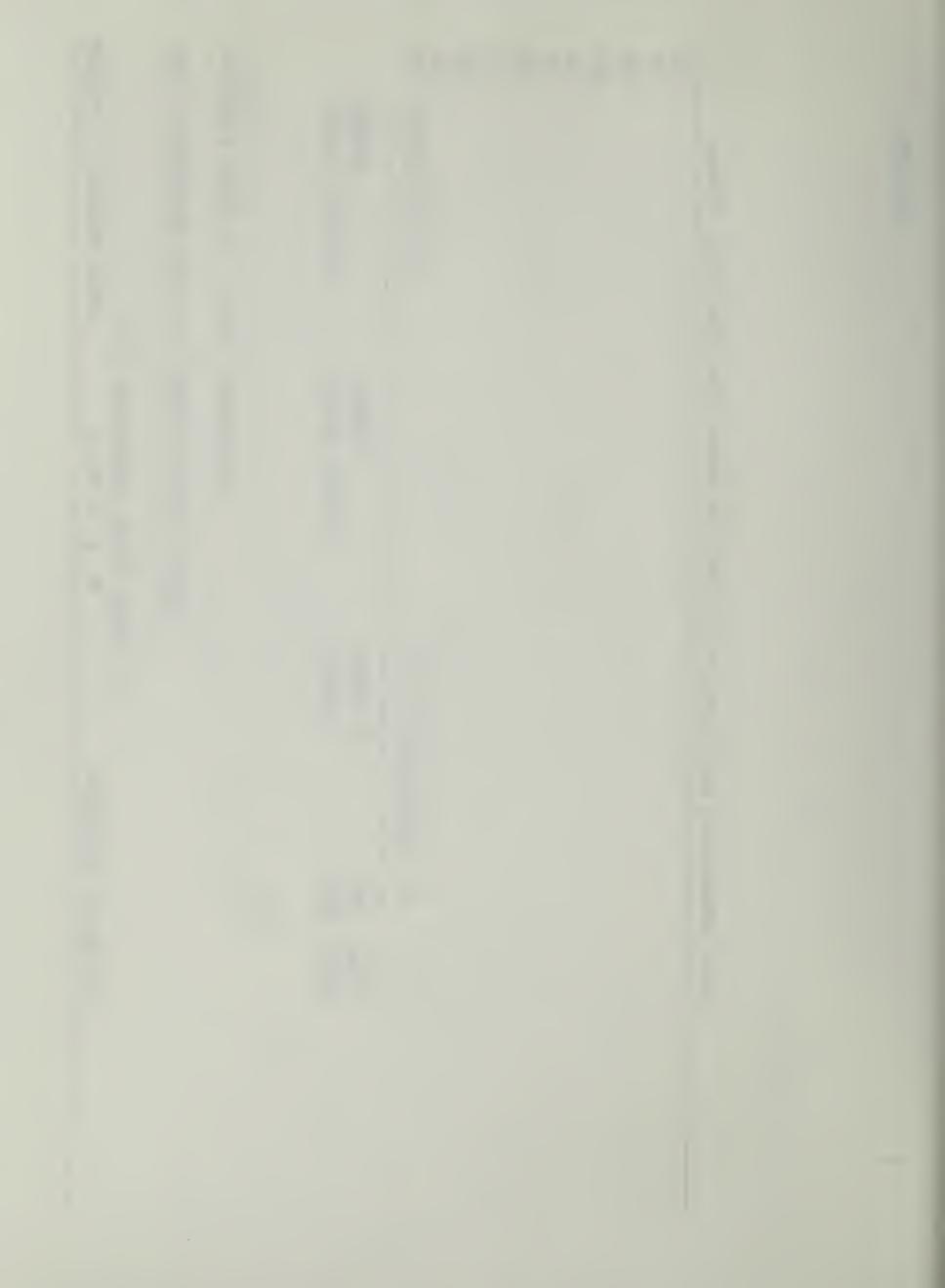
KEY IS PURCHASE ORDER ID, VENDOR DELIVERY NUMBER

PURCHASE ORDER ID: PD FUN 50006092001

VENDOR DELIVERY	VENDOR INVOICE	RECEIPT	PROM	PROM
NUMBER	NUMBER	TRANS ID	IND	STAT
1250731-0001-01		OR FUN 50006092001	۳ ¦	C

**Note: This PROM table shows an entry for a Two-Way-OR procurement match.

01-02-03-04-06-09-



ACTION: R SCREEN: PROM Z Z

Z

MM/DD/YY HH:MM:SS

*** PROCUREMENT MATCH TABLE ***

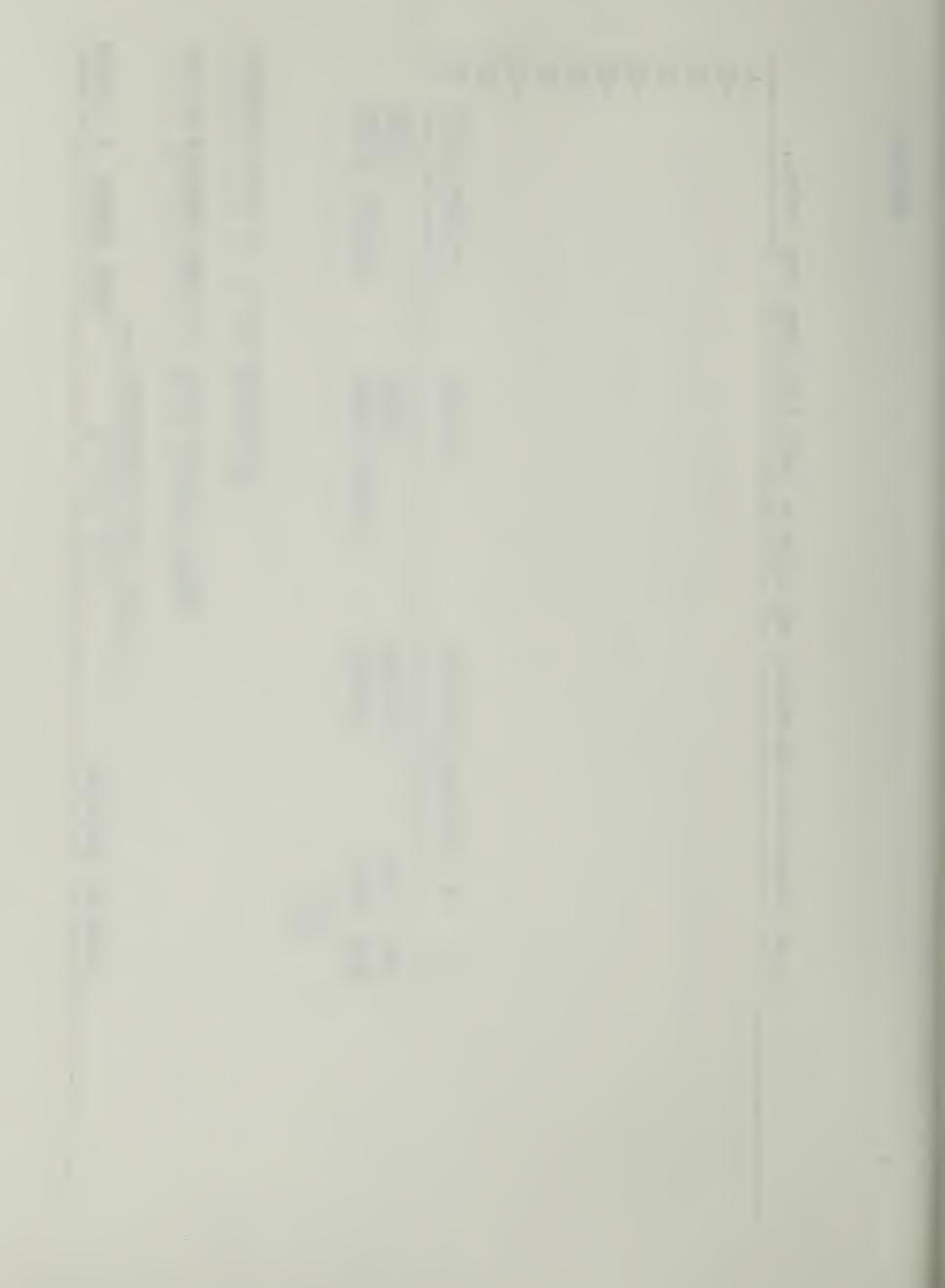
KEY IS PURCHASE ORDER ID, VENDOR DELIVERY NUMBER

PURCHASE ORDER ID: PD FUN 50006092001

01-		
1250731-0001-01	VENDOR DELIVERY NUMBER	
1928732	VENDOR INVOICE NUMBER	
OR FUN 50006092002	RECEIPT TRANS ID	
×	PROM IND	
C	PROM	

**Note: This PROM table shows an entry for a Three-Way procurement match.

03-04-05-06-07-09-



HH:MM:SS

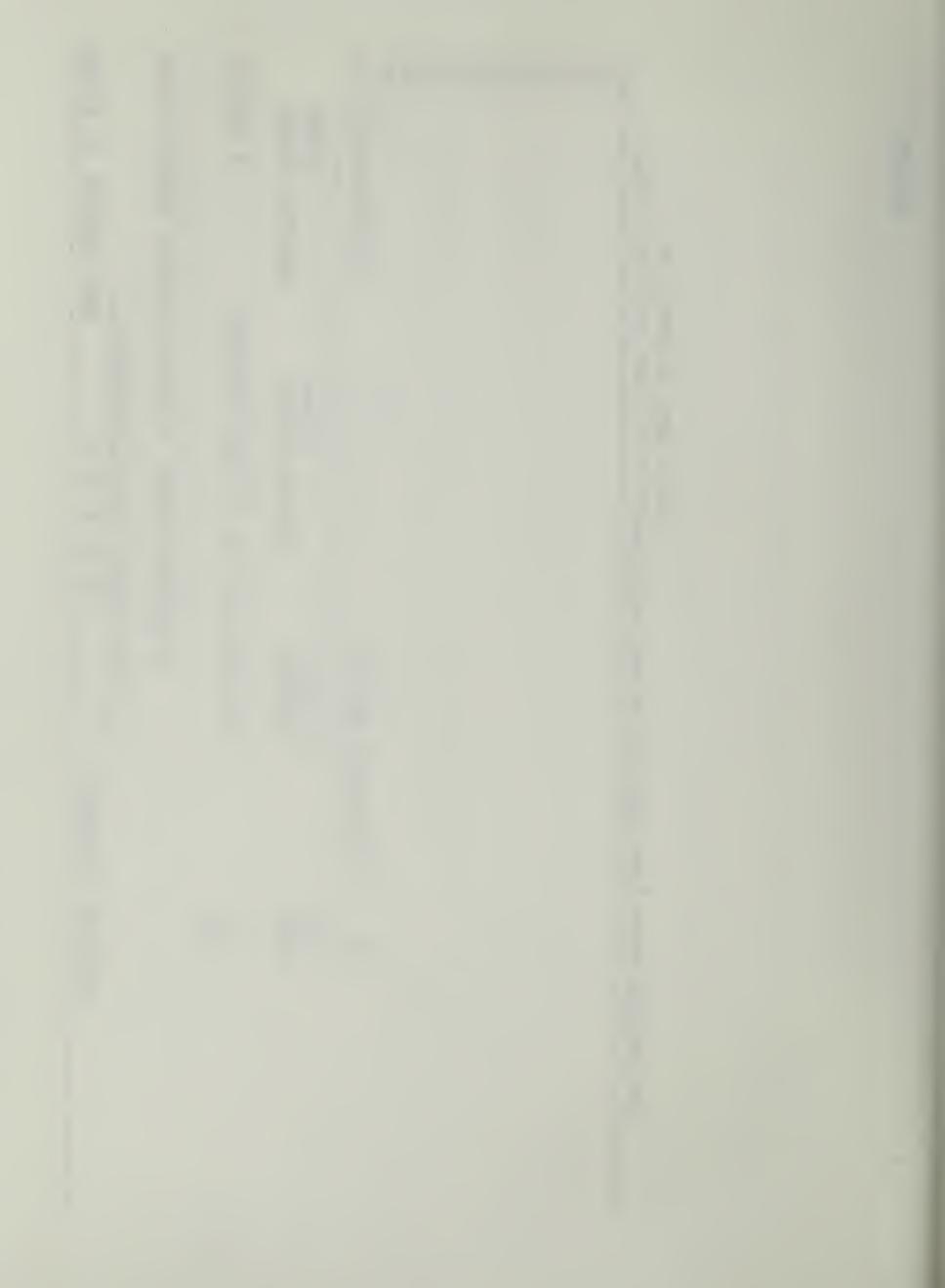
KEY IS STATUS, PURCHASE ORDER ID, VENDOR DELIVERY #

STATUS: C
PURCHASE
ORDER
ID:
PD
PD FUN
50006092001

01-		STA
01-01	VENDOR DELIVERY NUMBER	STATUS: C
	ENDOR INVOIC	PURCHASE ORDER ID: PD FUN 50006092001
OR FUN 50006092001	RECEIPT TRANS ID	006092001
ا ا	PROM	\in

**Note: The PRMS table is an alternative view of the PROM table where entries can be viewed by PROM status

03-04-05-06-07-09-11-



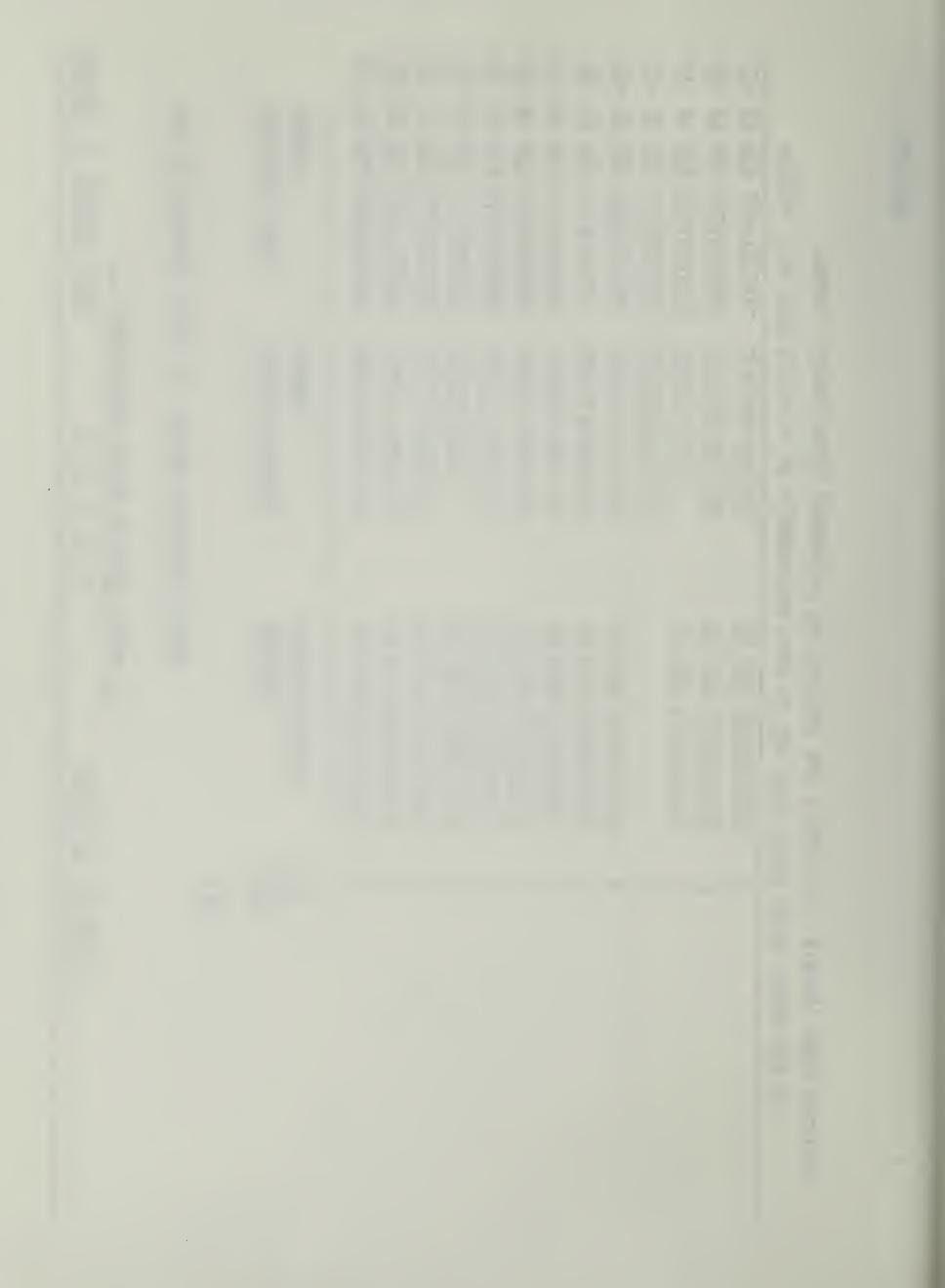
MM/DD/YY HH:MM:SS

*** PROCUREMENT MATCH PAYMENT TABLE ***

KEY IS PURCHASE ORDER ID, VENDOR DELIVERY NUMBER

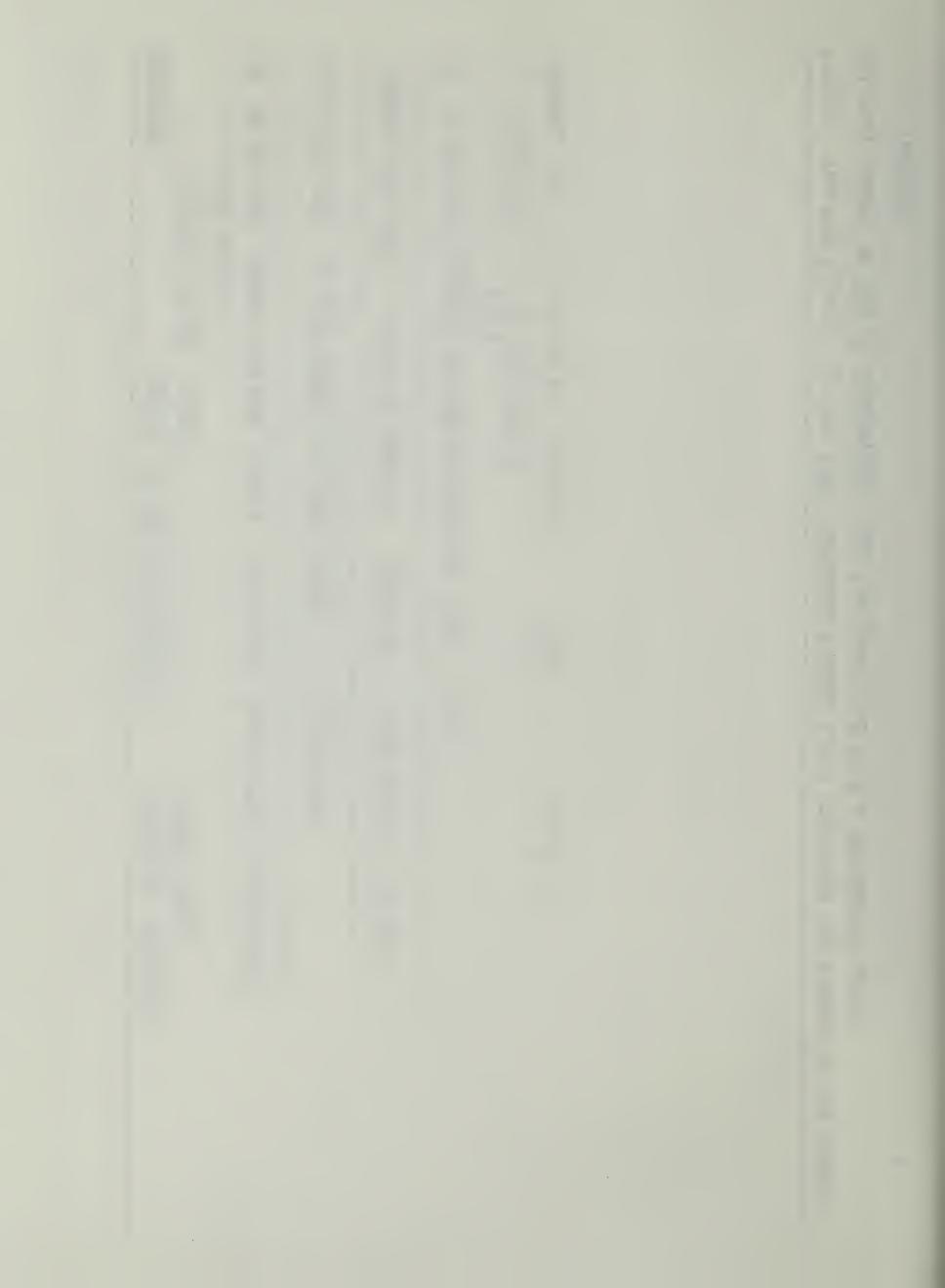
	PURCHASE	HASE ORDER	VENDOR DELIVERY NUMBER	PAYMENT VOUCHER NUMBER	PROM
01-	PD FU	FUN 50006092001	1250731-0001-01	PV FUN 50000014032	×
02-	PD FI	FUN 50007222001	1266357-0001-01	PV FUN 50000028410	æ
03-	PD FU	FUN 01146E01MY1	1256150-0001-01	PV FUN 01140015449	A
04-	PD F	FUN 01146E01P01	1215165-0001	PV FUN 01140003673	A
05-	PD F	FUN 01146PHAJA2	1241783-0001-01	PV FUN 01140011581	A
-90	PD FT	FUN 01146PHAMA1	1248615-0001-01	PV FUN 01140017445	A
07-	B	FUN 01146PHA001	1232039-0001-01	PV FUN 01140008097	A
-80	PD	FUN 01147E01JL1	1261413-0001-01	PV FUN 01140019623	A
09-	PD F	FUN 10007E01AG1	1265241-0001-01	PV FUN 10000020676	A
10-	PD	FUN 01146E01P01	1215165-0001-01		A
11-	PD F	FUN 01146E01P02	1216347-0001	PV FUN 01140015431	W
12-	PD F	FUN 01146PHADE1	1237048-0001-01	PV FUN 01140011442	A
13-	PD FU	FUN 10007E01AP1	1292306-0001-01	PV FUN 10000030405	A

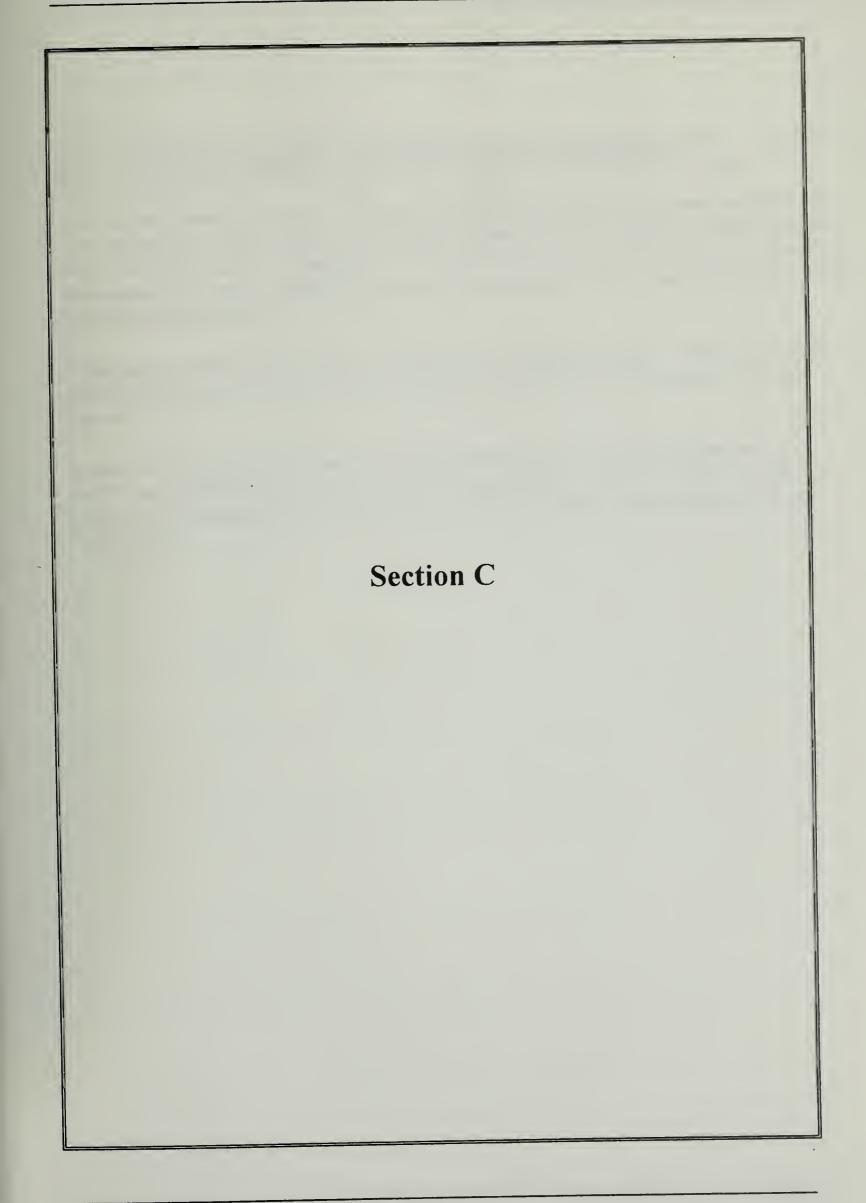
**Note: The PRMP table is an alternative view of the PROM table which shows the PV number automatically generated for matched and closed ("C" status) PROM entries.



FUNM011 10	1216 010	01 SC FUN 1000 JJ08011 01 FUN 10000000 MM 1000	-LN#-	CTV RPTG FUND	1	001-001 OF 001	FUNCTION:
09 24 97 09 24 97	① VD# 0801-1	08011 01 FUN	DATES	T PYMN	LN DP	OF 001 BATID:	DOCID
09 24 97	1-1	FUN 10000000 MM		EFERENCE NUM		D:	DOCID: PV FUN 1000 0000183
5.00		1000 M01			SUB ORG/SB OBJ		0 0000183
10.00 I				DESCRIPTION	OBJ/SB PROG TY PRJ/CL/GRC	STATUS: HELD	MM/DD/1
H			I/D P/F		PRJ/CL/GRC	HELD	MM/DD/YY HH:MM:SS

delivery number on the OR transaction, and has generated from a TWO-WAY-OR match. **Note: The VD# literal in the PYMNT REFERNCE NUMBER field indicates the number is the vendor







5.8 Trouble-Shooting OR Errors in the Procurement Match Cycle

This section assumes users have a working knowledge of OR and Procurement Match trouble-shooting under the current system. This material is intended to provide guidelines for situations which can occur under the enhancements. For example, while this section covers correction of Substitution field errors because they are new, it is assumed you know what to do when a vendor calls about non-payment.

References are made to basic skills as needed to provide clear instruction. However, detailed instruction for basic trouble-shooting is covered in the MMARS EDI Purchasing Training manual.

In addition, keep in mind that the Two-Way-OR match process will be implemented once vendors and departments are trained, and the pilot period has successfully ended. These instructions are designed to cover issues for both types of match processes, Three-Way and Two-Way-OR.

5.8.1 OR Errors for all Document Statuses

Trouble-shooting Guideline 1

Corrections to all data errors are critical in all match-type situations.

If a department detects an OR-data error, including those which do not cause rejections or unmatch situations, the user must take action to make corrections.

A good example is a Vendor Delivery # error under the Two-Way-OR match process. While these errors will no longer result in match failures, they will create other problems for users and vendors.

Since the Vendor Delivery # populating the PYMNT REFERENCE field on the PV provides vendors with a means to settle accounts, entry on the OR must be correct. *Accuracy* is critical. If the Vendor Deliver # on the OR is incorrect, then the PYMNT REFERENCE number data on the PV incorrect. Vendors contact departments to reconcile the payment with their delivery.

In addition, without accurate data entry, departments lose an accurate audit trail between the OR and the payment..

Corrective action may involve system intervention or simply an e-mail to the vendor. The specific solution, like those for all corrections, will depend on:

- OR document status.
- PROM status, and
- PV status.

Trouble-shooting Guideline 2

Changes to the QUANTITY RETURNED and SUB fields require changes to ORTX.

As discussed in Section 5.5.3, the elimination of quantity exception fields (QTY DAM, QTY IP, QTY REJ) and the addition of the SUB field require that users record information on ORTX about exceptions, substitute Catalog Numbers, and related instructions to vendors.

QUANTITY RETURNED

First, remember that any time data is entered in the QUANTITY RETURNED field, information regarding the exception must be entered in ORTX.

As you recall, documenting the reason an item is being returned is necessary for audit trail purposes. In addition, ORTX is used to instruct the vendor regarding resolution.

If data is modified in the QUANTITY RETURNED field, modify ORTX accordingly.

If the correction results in zeroing out QUANTITY RETURNED data, modify ORTX.

SUB

In addition to replacing exception fields, ORTX provides an opportunity for departments to record information regarding substitutions.

Remember, although enhancements provide for system acceptance of substitutions. department documents always reflect the originally encumbered Catalog Number.

If the user changes the SUB field to 'Y' in order to accept a substitution, the user must record the substitution's Catalog Number in ORTX in order to establish an audit trail. Conversely, if the SUB field is changed to 'N', then ORTX is used to explain rejection of the delivered substitution.

Finally, if original data in the SUB field is being changed to a blank, meaning the original item is being accepted, be certain to modify the ORTX field.

Enhancement Reminder: Any quantity of substitutes being rejected must be

reflected in the QUANTITY RETURNED field.

No payment is made for amounts entered in the

QUANTITY RETURNED field.

5.8.2 OR Errors Detected Before OR is Generated

Trouble-shooting Guideline 3

Delete records not generated to the OR document through Action: D on DOCO.

Remember, under the enhancements, a user who chooses to abandon a record being built on OREG can delete it from DOCO through Action: D. Users should delete any unused record in order to minimize confusion.

5.8.3 OR Errors Detected Before PROM Status is CLOSED

Trouble-shooting Guideline 4

As long as the PROM status is not CLOSED, modify or cancel DONE ORs through SUSF.

Error corrections through SUSF Modification and Cancellation are covered in Section 5.5: Enhancements to OR Modification and Cancellation Processes.

However, OR line omission and Vendor Delivery # error corrections should be reviewed here.

OR Line Omissions

Under the current system, line omissions are corrected through SUSF. Once the document has been accessed through a batch, the user can add a line to the original OR through ACTION: M. Remember, the user must know the REF PO LINE number of the omitted item as well as the OR LN NO on which the item is to be inserted.

Vendor Delivery # Errors

Vendor Delivery # errors are corrected by zeroing out the OR through SUSF, or utilizing the enhanced ACTION: X available on the OR document for cancellation.

While this is covered in the previous materials, remember that this procedure should be followed even under the Two-Way-OR match process once it is implemented.

5.8.4 OR Errors Detected before the PV is DONE

Under the Two-Way-OR match process, rejections due to Vendor Delivery # errors are eliminated. However, as previously stated, Vendor Delivery # corrections are critical since the PV is a vendor's source for information when reconciling accounts.

Trouble-shooting Guideline 5

Under the Two-Way-OR match, correct Vendor Delivery # errors through the PV.

After accessing the PV to confirm the Vendor Delivery # error, the user enters the corrected Vendor Delivery # in the PYMNT REFERENCE number field of the PV.

Next, the user records the incorrect Vendor Delivery #, originally entered on the OR, in the PV COMMENT field. Remember, the OR has been CLOSED on the PROM and will continue to reflect the incorrect Vendor Delivery #. By recording this incorrect number in the COMMENT field of the PV, the user provides a reference which appears in WAREHOUSE queries linking the OR to the PV.

Finally, because vendors need to reconcile the payment with their shipping records but can not view the COMMENT field, the incorrect data and a brief explanation should be entered in the text (PTXT) table of the PV.

By taking these three steps, the user has provided:

- a correct Vendor Delivery # to assist in reconciling vendor accounts
- an audit trail for departments, and
- an explanation for vendors.

5.8.5 OR Errors Detected after the PV is DONE

Trouble-shooting Guideline 6

For short payment situations, use the PV COMMENT and PTXT fields to reference the original Vendor Delivery #.

Users and vendors should continue to communicate in order to resolve short payment situations.

Since the system requires a unique number for each payment related to an encumbrance, users and vendors must first have agreed on an alternate Vendor Delivery if a new PV is to be generated,.

In addition, for audit trail purposes, reference must be made to the original Vendor Delivery #.

Users enter the original Vendor Delivery # in the COMMENT field of the PV in order to provide a link in the WAREHOUSE between the omitted item(s) and the original delivery.

Because vendors are unable to view this data, the original Vendor Delivery # and a brief explanation should be provided in the PTXT field of the new PV.

This procedure provides:

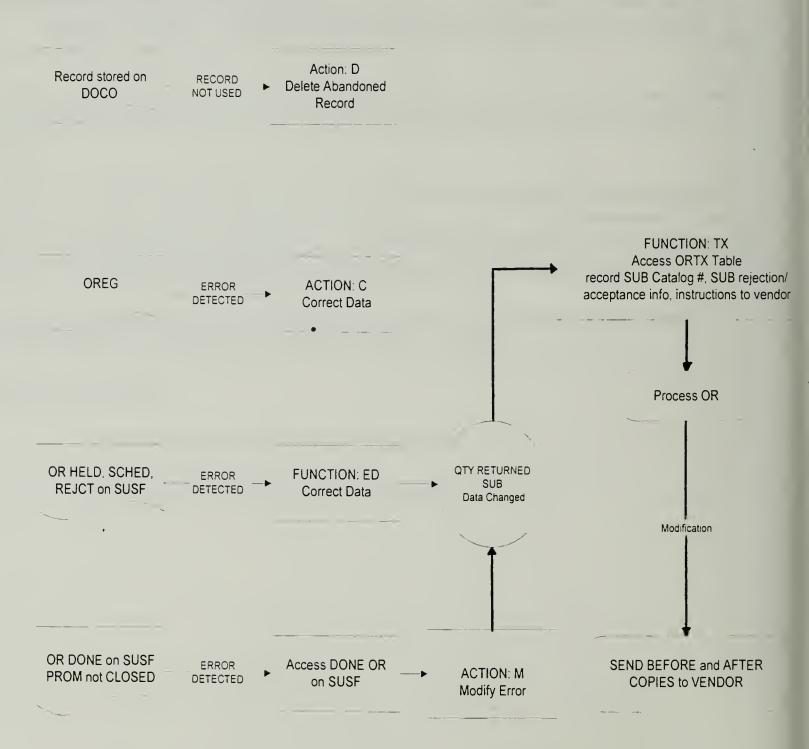
- an accurate audit trail for departments, and
- a means of payment reconciliation for vendors.

Appendix B

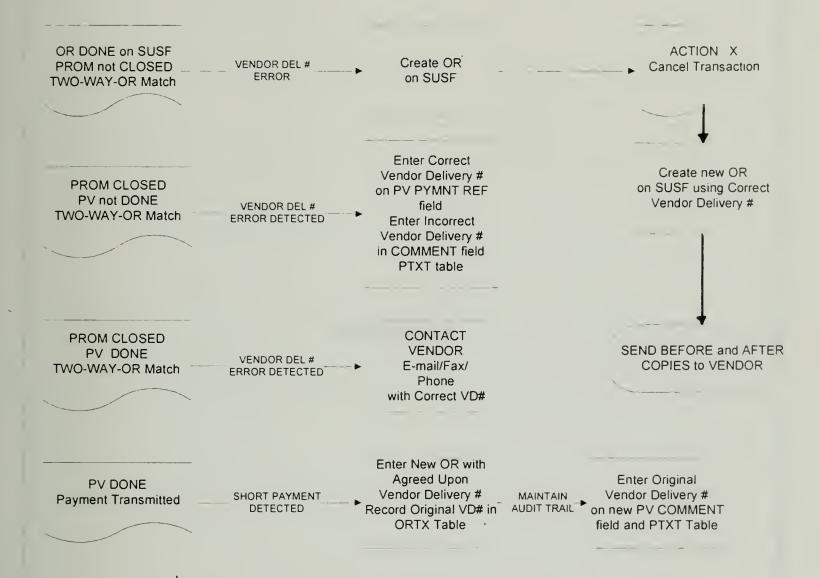
The following pages contain a flowchart summary of the Trouble-Shooting Guidelines covered in Section 5.8.

These charts are meant to be used as a quick reference tool for users who have familiarized themselves with system enhancements and trouble-shooting covered in Section 5.

OR and Procurement Match Enhancements Trouble-Shooting OR Errors in the Procurement Cycle



OR and Procurement Match Enhancements Trouble-Shooting OR Errors in the Procurement Cycle









The Commonwealth of Massachusetts

Office of the Comptroller
One Ashburton Place

Boston, Massachusetts 02108

WILLIAM KILMARTIN COMPTROLLER

Phone (617) 727-5000 FAX (617) 727-2163

Memorandum

To:

MMARS Liaison
Chief Fiscal Officers
Purchasing Agents

From: William Kilmartin, Comptroller

Philmore Anderson III, Purchasing Agent

Date:

October 27, 1995

Re:-

Procuring Information Technology Services through EDI

Mr. Michael Weld 99 CTR OFFICE OF STATE COMPTROLLER One Ashburton Place Boston MA 02108

MMARS Memo #224F

Recently, a number of departments have requested additional guidance on Service Contracts for maintenance, and time and materials. The Office of the Comptroller and the Department of Procurement and General Services, have met with the trading partners, and agreed to the following:

- * limit the number of catalog numbers in the vendor catalog table (VCAT)
- * use a monthly rate structure for all maintenance contracts
- * use a four part rate structure for time and materials contracts

Attached are examples and instructions on entering Service Contracts (SC) with these decisions.

In addition, all Information Technology services being purchased from a statewide contract will reference the Master Service Agreement (MSA) table in MMARS. Services purchased from a statewide contract will no longer require Department of Procurement and General Services review/approval. For EDI transactions, fax or e-mail the document id number to the Procurement Unit at the Office of the Comptroller for approval. For non-EDI transactions, forward the SC input form to the Procurement Unit at the Office of the Comptroller for approval.

For assistance entering SC documents, please contact the MMARS Helpline at (617) 727-5995 and/or sign up for SC training by contacting Carolyn Wollenhaupt at (617) 727-5000 extension 303 or via e-mail at Carolyn Wollenhaup@DAB@OSC.

If you have any questions concerning this memo, please contact Gerry Eigen, Contract Manager, at the Department of Procurement and General Services 2 517) 727-7500 extension 307.

Thank you for your continued support.

Maintenance Contracts

For use in entering an EDI SC for a maintenance contract, each activated EDI vendor has identified one catalog number to be used. The vendor's catalog numbers are listed on VCAT as identified below:

Vendor Name	Maintenance Catalog Item Number	Description
I-NET, Inc.	INE-SVC-1316	Maintenance
Retro Fit, Inc.	SERVICE-RF	Maintenance

When entering the EDI SC transaction, please use that vendor's maintenance catalog item number. Since the vendor catalog table (VCAT) identifies these catalog items as variable rate items, all departments will be able to use the same catalog item number, yet vary the rate appropriately based on the monthly contract amount quoted.

Vendors have asked that when entering the EDI SC document, departments indicate in the SC text table (SCTX) how frequently you wish to be invoiced for that service. Vendors will issue electronic invoices based on the frequency of payment agreed upon. Departments must enter an order receipt transaction (OR) in accordance with this agreement.

For maintenance contracts, we have agreed with the vendors that a unit will be equal to one month. Vendors will provide monthly rates on their quotations for these contracts. This monthly rate should be entered into the RATE field and the number of months in the current fiscal year (equivalent to the duration of the maintenance contract) should be entered in the NUM UNITS field.

Departments may contract to pay monthly, quarterly, bi-annually or annually. In order to provide consistency and accommodate the various department payment preferences, entry in the NUM UNITS field should be based on monthly multiples.

For example if a maintenance contract is a one year contract for \$60,000.00 the RATE is \$5,000.00 and the NUM UNITS field is twelve (12), i.e., 1 year = 12 months = 12 NUM UNITS. If the contract is a six month contract for \$30,000.00, the RATE is \$5,000.00 and the NUM UNITS field is six (6), i.e., 6 months = 6 Num Units. If the contract were a three year contract for \$180,000.00, the RATE is \$5,000.00 the NUM UNITS field for the current fiscal year on line one (01) is twelve (12). For the outyear obligations, the NUM UNITS field is entered as zero (0.00). At the end of the fiscal year, and after the approved contract roll, the NUM UNITS field will be 12 for the new fiscal year and a new SC will be transmitted via EDI to the vendor for the contract amount for the new fiscal year.

The following screens show examples of an EDI SC maintenance contract. Notice that the length of the contracts shown are different, and the units reflect the number of months covered by the length of the contract. The rate is always monthly. Then when the OR document(s) is entered, with the appropriate number of months to be paid, it will match the invoice.

Annual Maintenance Contract

DOCID: SC OSC 1000 NB1012C

10/12/95 11:04:57

BATID:

STATUS: DONE

SERVICE CONTRACT DOCUMENT

SC DATE: 09 25 95 ACCTG PRD:

BUDGET FY: ACTION: E RUSH IND:

VENDOR CODE: 042799238 0008

NAME: RETRO-FIT, INC

VENDOR TYPE: 25

SHIP TO: OSC TEST

BILL TO: OSC TEST OFFICE OF THE COMPTROLLER

OFFICE OF THE COMPTROLLER

60,000.00

ATTN: JOHN DOE PCCNTACT: JACK DUNN

ATTN: JACK DUNN

TELEPHONE #: (617) 727 - 5000 X 991 COMMENTS:

SEQUENCE #:

READY PYMT NUMBER:

READY PYMT START DATE:

READY PYMT END DATE:

READY PYMT SCHED ID:

CONTRACT RENEWAL IND: Y

CONTRACT BID TYPE:

DOCUMENT TOTAL: CONTRACT RENEWAL AMOUNT:

OUTSIDE PAYMENT:

ANNUALIZATION:

H--EC570-E.C. TRANS - OVERRIDE REQUIRED

DOCID: SC OSC 1000 NB1012C FUNCTION: 10/12/95 11:06:15

001-001 OF 001 BATID: -----REF DOCID----- REF

STATUS: DONE

LN TR DPT 'ORG/NUMBER LN SERV AGRMNT DPT ORGN/SB APPROP SUB OBJ/SB PROG

STAT TY PRJ/CL/GRC ACTV RPTG SERV CATALOG NUMBER CD/UNT

DATES OF SERVICE O-Y OBLIGATION CPCTY NUM UNITS I/D RATE I/D

LINE AMOUNT I/D P/F READY PAYMENT

QUOTE

BT5L41P OSC 1000 10000001 LL L41 1316 SERVICE-RF EA 01

F EA 12.00 5.

09 26 95 09 26 96 60,000.00

5,000.0000

```
DOCID: SC OSC 1000 NB1012D
                                                               10/12/95 11:04:57
  EUNCTION:
                                                           STATUS: DONE
                          BATID:
                 SERVICE CONTRACT DOCUMENT
                                       BUDGET FY: ACTION: E RUSH IND:
    SC DATE: 09 25 95 ACCTG PRD:
VENDOR CODE: 521408890 0004
    NAME: I-NET, INC
VENDOR TYPE: 25
                       QUOTE #: JS0926-110
                                     SHIP TO: OSC TEST
    BILL TO: OSC TEST
                                            OFFICE OF THE COMPTROLLER
             OFFICE OF THE COMPTROLLER
                                       ATTN: JACK DUNN
       ATTN: JOHN DOE
   PCCNTACT: JACK DUNN
TELEPHONE #: ( 617 ) 727 - 5000 X 991
                                   SEQUENCE #:
   COMMENTS:
   READY PYMT NUMBER:
                              READY PYMT END DATE:
READY PYMT START DATE:
 READY PYMT SCHED ID:
 CONTRACT RENEWAL IND: Y
                                    DOCUMENT TOTAL:
                                                          30,000.00
                          CONTRACT RENEWAL AMOUNT:
   CONTRACT BID TYPE:
                                   OUTSIDE PAYMENT:
                                     ANNUALIZATION:
H--EC570-E.C. TRANS - OVERRIDE REQUIRED
```

```
DOCID: SC OSC 1000 NB1012D
FUNCTION:
                                                          10/12/95 11:06:15
   001-001 OF 001 BATID:
-----REF DOCID----- REF
                                                        STATUS: DONE
LN TR DPT ORG/NUMBER LN SERV AGRMNT DPT ORGN/SB APPROP SUB OBJ/SB PROG
STAT TY PRJ/CL/GRC ACTV RPTG SERV CATALOG NUMBER CD/UNT
 DATES OF SERVICE O-Y OBLIGATION CPCTY NUM UNITS I/D RATE
                                                                 I/D
LINE AMOUNT I/D P/F READY PAYMENT
                                             OUOTE
                                                                 TEXT
                        BT5L41P OSC 1000 10000001 LL L41
01
                                          6.00 EA
                        1316 INE-SVC-1316
09 26 95 09 26 96
                                                      5,000.0000
   30,000.00
```

In order to automatically generate a payment voucher (PV) against the SC document, departments must enter an order receipt (OR) document for the number of units they wish to pay. The number of units to be entered will be the number of units entered in the SC NUM UNITS field (months) divided by the number of payments to be made as noted in the SCTX text instructions to the vendor. The number of units which are to be paid is entered in the QTY RECEIVED field of the OR. The OR transaction should reference the unique work order control number provided by the vendor.

The following example is for a one year, \$60,000 maintenance contract to be paid quarterly. The NUM UNITS in the SC would be twelve (12), the rate would be \$5,000, and for each quarter payment, the QTY RECEIVED on the OR would be three (3).

FUNCTION:

DOCID: OR OSC 1000 NB1012C

10/13/95 12:48:43

BATID:

STATUS: DONE

ORDER RECEIPT DOCUMENT

TRANSACTION DATE: 09 25 95

ACTION: E

REF PO ID: SC OSC 1000NB1012C

VENDOR DELIVERY #: NB1012C

RECEIVED BY: NJB

RECEIPT DATE: 09 25 95

VENDOR CODE: 042799238 0008 NAME: RETRO-FIT, INC

ADDRESS:

455 FORTUNE BOULEVARD

MILFORD

MA 017570786

CARRIER CODE: UPS CARRIER NAME: UNITED PARCEL SERVICE COMMENTS:

TCTAL QTY RECEIVED: 3.00 CALC QTY RECEIVED: 3.00 CALC TOT RETURNED: 0.00

CALC TOT ACCEPTED: 3.00

A--*HP20-DOCUMENT ACCEPTED

FUNCTION:

DOCID: OR OSC 1000 NB1012C

10/13/95 12:49:32

001-001 OF 001

BATID:

STATUS: DONE

01-

LINE NUMBER: 001

REF PO LINE: 01

CATALOG NUMBER: SERVICE-RF

COMMODITY CODE:

SERVICE CODE: 1316 UNIT: EA

QTY ORDERED: QTY BALANCE: 12.00

12.00

P/F:

QTY RECEIVED:

3.00 I/D:

0.00

QTY UNDERAGE:

0.00

QTY OVERAGE: QTY RETURNED: QTY DAMAGED:

QTY REJECTED: I/D: I 0 QTY INCORRECT: 0 I/D: I

0 I/D: I 0 I/D: I

DESCRIPTION:

TEXT:

4B霉

RN

LU 4 01-012 A0

For a one year, \$60,000 maintenance contract to be paid twice a year, the NUM UNITS on the SC would be twelve (12), the rate would be \$5,000, and for each payment, the QTY RECEIVED field on the OR would be six (6).

10/13/95 12:48:43 DOCID: OR OSC 1000 NB1012C FUNCTION:

STATUS: DONE BATID:

ORDER RECEIPT DOCUMENT H-

ACTION: E

TRANSACTION DATE: 09 25 95

REF PO ID: SC OSC 1000NB1012C

VENDOR DELIVERY #: NB1012C

RECEIPT DATE: 09 25 95 RECEIVED BY: NJB

VENDOR CODE: 042799238 0008 NAME: RETRO-FIT, INC

ADDRESS:

455 FORTUNE BOULEVARD

MA 017570786 MILFORD

TOTAL QTY RECEIVED: CARRIER CODE: UPS CALC CTY RECEIVED: 6.00
CALC TOT RETURNED: 0.00
CALC TOT ACCEPTED: 6.00 CARRIER NAME: UNITED PARCEL SERVICE COMMENTS:

A--*HP20-DOCUMENT ACCEPTED

FUNCTION: DOCID: OR OSC 1000 NB1012C 10/13/95 12:49:32

001-001 OF 001 BATID: STATUS: DONE

LINE NUMBER: 001 REF PO LINE: 01

CATALOG NUMBER: SERVICE-RF

COMMODITY CODE: SERVICE CODE: 1316

QTY ORDERED: 12.00 QTY BALANCE: 12.00 UNIT: EA

QTY RECEIVED: 6.00 I/D: P/F:

QTY OVERAGE: 0.00 QTY UNDERAGE: 0.00
QTY RETURNED: 0 I/D: I QTY REJECTED: 0 I/D: I
QTY DAMAGED: 0 I/D: I QTY INCORRECT: 0 I/D: I

DESCRIPTION: TEXT:

48臺 RN LU 4 01-012 A0 For a six month, \$30,000 maintenance contract to be paid monthly, the NUM UNITS on the SC would be six (6), the rate would be \$5,000, and for each payment, the QTY RECEIVED field on the OR would be one (1).

```
FUNCTION:
                           DCCID: OR OSC 1000 NB1012D
                                                                10/13/95 12:48:43
                                                               STATUS: DONE
                            BATID:
                               ORDER RECEIPT DOCUMENT
     TRANSACTION DATE: 09 25 95
                                                             ACTION: E
             REF PO ID: SC CSC 1000NB1012D
    VENDOR DELIVERY #: NB1012C
          RECEIVED BY: NJB
                                                       RECEIPT DATE: 09 25 95
       VENDOR CODE: 521408890 0004
              NAME: I-NET, INC
           ADDRESS:
                    455 ANY STREET
                    WALTHAM
                                         MA 02222
                                                TOTAL QTY RECEIVED:
      CARRIER CODE: UPS
                                                                         1.00
      CARRIER NAME: UNITED PARCEL SERVICE
                                                 CALC QTY RECEIVED:
                                                                         1.00
                                                                         1.00
          COMMENTS:
                                                 CALC TOT RETURNED:
                                                 CALC TOT ACCEPTED:
                                                                         1.00
A--*HP20-DOCUMENT ACCEPTED
```

```
FUNCTION:
                            DOCID: OR OSC 1000 NB1012C
                                                                  10/13/95 12:49:32
            001-001 OF 001
                             BATID:
                                                                 STATUS: DONE
 01-
          LINE NUMBER: 001
                                                  REF PO LINE: 01
      CATALOG NUMBER: SERVICE-RF
      COMMODITY CODE:
                                                 SERVICE CODE: 1316
        QTY ORDERED:
                                                         UNIT: EA
                           6.00
        QTY BALANCE:
                           6.00
        QTY RECEIVED:
                           1.00 I/D:
                                                           P/F:
                                               QTY UNDERAGE:
QTY REJECTED:
                           0.00
                                                                    0.00
        QTY OVER BE:
        QTY RETURN D:
                                  I/D: I
                                                                    0
                                                                           I/D: I
                                                QTY INCORRECT:
        OTY DAR D:
                                                                          I/D: I
                           0
                                                                    0
                                  I/D: I
         DESCRIPTION:
                                                         TEXT:
48臺
                                                                     LU 4 01-012 A0
                                         R N
```

SC documents participate in the procurement match process similar to PG and PD documents. Departments must review the procurement match table (PROM) and the procurement match reports in VIEWDIRECT (RPT732A and B) to identify problem transactions and coordinate resolution with the vendor. The new EDI Open Purchase Order table (OPOR) records SC documents as well as PG and PD documents. This table will also assist departments in monitoring the procurement match process.

Time and Materials Contracts

Contracts for time and materials differ slightly from maintenance contracts in that departments enter SC's as services are required or as an estimate of what they will spend over a period of time.

For use in entering an EDI SC for a time and materials contract, each activated EDI vendor has identified up to four catalog numbers to be used. The catalog numbers cover the following categories of contracted charges. They are:

Regular Hours
Premium Hours
Travel
Incidental Parts*

*Note: Incidental parts are considered small purchases needed for maintenance.

This does not include computer hardware, software or large ticket items.

Such items should be entered separately on a PG document.

The vendors' catalog numbers are listed on VCAT as identified below:

Vendor Name	Catalog Item	Catalog Description	
I-Net, Inc.	INE-SVC-REG	Regular Hours	
I-Net, Inc.	INE-SVC-PREM	Premium Hours	
I-Net, Inc.	INE-SVC-TRAV	Travel	
I-Net, Inc.	INE-SVC-PARTS	Incidental Parts	
Retro Fit, Inc.	RF-SVC - REG	Regular Hours	
Retro Fit, Inc.	RF-SVC - PREM	Premium Hours	
Retro Fit, Inc.	NONE - Does not bill travel	Travel	
Retro Fit, Inc.	RF-SVC - PARTS	Incidental Parts	

The NUM UNITS fields for regular and premium hours should reflect the number of hours the department estimates it will use during the contract period. The RATE entered, when multiplied by the NUM UNITS (number of hours), should equal the total estimated dollars for the catalog item to be entered in the LINE AMOUNT field. The RATE for travel catalog items is a per visit rate. The NUM UNITS entered for travel should be the number of visits estimated. The dollar amount quoted for parts catalog items should be entered in the NUM UNITS field and a rate of \$1.00 should be entered in the RATE field. This will allow departments to enter multiple ORs against these items if necessary. When entering an SC document, a separate catalog number and line must be used for each category.

For example, if a department expects to spend \$13,000 for service, part of this amount would be apportioned to each category as appropriate. The following screen shows an example of a time and materials SC where all categories are used.

```
FUNCTION:
                             DOCID: SC OSC 1000 NB1012F
                                                               13/12/95 11:04:57
                           BATID:
                                                            STATUS: DONE
                 SERVICE CONTRACT DOCUMENT
    SC DATE: 09 25 95 ACCTG PRD:
                                       BUDGET FY:
                                                   ACTION: E RUSH IND:
VENDOR CODE: 042799238 0008
    NAME: I-NET, INC
VENDOR TYPE: 25
                        QUOTE #: 4052
    BILL TO: OSC TEST
                                       SHIP TO: OSC TEST
             OFFICE OF THE COMPTROLLER
                                                OFFICE OF THE COMPTROLLER
       ATTN: JOHN DOE
                                          ATTN: JACK DUNN
   PCONTACT: JACK DUNN
TELEPHONE #: ( 617 ) 727 - 5000 X 991
   COMMENTS:
                                     SEQUENCE :
    READY PYMT NUMBER:
READY PYMT START DATE:
                                 READY PYMT END DATE:
 READY PYMT SCHED ID:
 CONTRACT RENEWAL IND: Y
                                                          18,000.00
                                     DOCUMENT TOTAL:
    CONTRACT BID TYPE:
                            CONTRACT RENEWAL AMOUNT:
                                    OUTSIDE PAYMENT:
                                      ANNUALIZATION:
H--EC570-E.C. TRANS - OVERRIDE REQUIRED
```

001-001	DOCID: SC OSC 1000 NB1012F 10/12/95 11:06:15 OF 001 BATID: STATUS: DONE
	ER LN SERV AGRMNT DPT ORGN/SB APPROP SUB OBJ/SB PROG
	ACTV RPTG SERV CATALOG NUMBER CD/UNT
DATES OF SERVICE	O-Y OBLIGATION CPCTY NUM UNITS I/D RATE I/D
LINE AMOUNT I/D	P/F READY PAYMENT QUOTE TEXT
01	BT5L41P OSC 1000 10000001 LL L41 1316 INE-SVC-REG HR
09 26 95 09 26 96 9,500.00	190.00 50.0000
02	BT5L41P OSC 1000 10000001 LL L41 1316 INE-SVC-PREM HR
09 26 95 09 26 96 6000.00	48.00 125.0000
03	BT5L41P OSC 1000 10000001 LL L41 1316 INE-SVC-TRAV EA
09 26 95 09 26 96 500.00	
04	BT5L41P OSC 1000 10000001 LL L41 1316 INE-SVC-PARTS EA
09 26 95 09 26 96 2,000.00	2000.00 1.0000

When the service is provided, the vendor will provide the department with a work order listing the appropriate quantities in each of the above categories. Departments must enter these quantities in the QTY RECEIVED field of the OR document for each catalog item using the correct SC reference line. This is so the procurement match will execute on receipt of an electronic invoice from the vendor. Review of the procurement match process and communication with the vendor to resolve any problems identified should be done by the department.





Appendix A

The following pages contain several case studies which will assist in better understanding the OR and Procurement Match enhancements described in the previous pages.

These cases assume a basic understanding of the current EDI processes. While navigation on the redesigned OREG remains essentially the same as that on the former OREG screen, specific keystroke instructions are provided for clarity where considered necessary.

These case studies incorporate specific data values as shown below, but any data valid for EDI vendors in the MMARS' training region tables can be used.

	For SC Entry	For PD/PG Entry
EDI Vendor ID# EDI Vendor Name	650350400 0005 Best Computer Systems	042896127 0162 Office Supplies Inc.
Department Three-Way-Match Two-Way-OR Match	NEW FUN	NEW FUN
ORGN .	1000	1000
Appropriation	EDI 111111	EDI 111111
SUB	нн	EE
ОВЈ	H03	E01
Catalog Number	MAINTENANCE	ABCD1234

Use the following guidelines to generate a Document ID:

Transaction type	SC, PD, PG, OR
DEPT	FUN or NEW depending on the type of match
ORGN	1000
ID number	your three-digit terminal number, followed by any 4 unique numbers

Case Study

#1

Objective: Confirm receipt for an SC encumbrance using the redesigned OREG table.

Let's assume that you have contracted with the EDI vendor *BEST COMPUTER SYSTEMS* to provide maintenance for your computer system. You have agreed to pay a total of \$24,000.30 for six months of service, and BEST has provided you with quote number *ABCD* referencing the catalog number *MAINTENANCE*.

1. Enter an SC Encumbrance

Using the information provided above, enter an SC transaction through SUSF for \$24,000.30, to be paid monthly. Since you will be paying this over 6 months, you will enter 6 in the *NUM UNITS* field and a *RATE* of \$4000.05. This is the \$24,000.30 total.

Use the following header information:

SC DATE:

Enter today's date (MM DD YY)

VENDOR CODE:

650350400 0005

VENDOR TYPE:

25

BILL TO:

FUN 1000

SHIP TO:

FUN 1000

CONTRACT RENEWAL IND: Y

DOCUMENT TOTAL:

24000.30

Next, fill in the line information:

LN:

01

DPT:

FUN

APPROP:

EDI 11111

SUB: OBJ:

HH H03

ORG:

1000

CATALOG NUMBER

MAINTENANCE

DATES OF SERVICE:

07 15 97 to 01 15 98

NUM UNITS:

6

RATE:

4000.05

When entering an SC in production, use the SCTX table to record details about the contract. This creates an audit trail for departments and provides information to the vendor. Since these case studies will not be transmitted, use of SCTX is not necessary.

Process the SC to DONE. Because this is an EDI vendor, you will have to apply the over-ride command (OD). In addition, because we are processing on-line, you will have to apply the approval command (AD).

Service Contract (SC) Document

FUNCTION: DOCID: SC FUN 1000 0121234 MM/DD/YY HH:MM:SS BATID: STATUS: DONE SERVICE CONTRACT DOCUMENT SC DATE: MM DD YY ACCTG PRD: BUDGET FY: 98 ACTION: E RUSH IND: VENDOR CODE: 6503504000 0005 NAME: BEST COMPUTER SYSTEMS VENDOR TYPE: 25 QUOTE #: ABCD BILL TO: FUN 1000 SHIP TO: FUN 1000 ATTN: ATTN: PCONTACT: PAUL TAYLOR TELEPHONE #: (617) 727 - 9999 X 9999 COMMENTS: SEQUENCE #: READY PYMT NUMBER: READY PYMT START DATE: READY PYMT END DATE: READY PYMT SCHED ID: CONTRACT RENEWAL IND: Y 24,000.30 DOCUMENT TOTAL: CONTRACT BID TYPE: CONTRACT RENEWAL AMOUNT: OUTSIDE PAYMENT: ANNUALIZATION:

Service Contract (SC) Line Information

FUNCTION: DOCID: SC FUN 1000 0121234 MM/DD/YY HH:MM:SS STATUS: DONE 001-001 OF 001 BATID: -----REF DOCID-----REF LN TR DPT ORG/NUMBER LN SERV AGRMNT DPT ORGN/SB APPROP SUB OBJ/SB PROG STAT TY PRJ/CL/GRC ACTV RPTG SERV CATALOG NUMBER DATES OF SERVICE O-Y OBLIGATION CPCTY NUM UNITS I/D I/D QUOTE LINE AMOUNT I/D P/F READY PAYMENT **TEXT** BT6H03S FUN 1000 01 EDI11111 HH H03 1310 MAINTENANCE 07 15 97 01 15 98 6.00 4000.05 24,000.30

The information on the SC document is now stored on the OSCH and OSCL tables. Notice in the OSCH table below that the *PROM IND* is 'R'. This means that the transaction is governed by the Two-Way-OR Match.

Open SC Header Inquiry Table (OSCH)

```
ACTION: R SCREEN: OSCH
                                                               MM/DD/YY HH:MM:SS
                                 M M
                        *** OPEN SC HEADER INQUIRY ***
KEY IS TRANS CODE, TRANS DEPT, SC NUMBER
                          TRANS DEPT: FUN
                                                SC NUMBER: 10000121234
       TRANS CODE: SC
              DATE: 10 15 97
                              TYPE: 25 OFF RESERVE ACCT: 0351
       VENDOR CODE: 650350400 0005
                                           READY PYMT NUM:
       VENDOR NAME: BEST COMPUTER SYSTEMS
                                           COMMENTS:
                                                        PHONE #: ( 617 ) 727 - 2200 X5555
       PCONTACT: PAUL TAYLOR
                                            SHIP DPT/CODE: FUN 1000
    BILL DPT/CODE: FUN 1000
         BILL ATTN:
                                                SHIP ATTN:
        SEQUENCE #:
                                 QUOTE #: ABCD
        PROM IND: R
                           TRANS METHOD: E
                                                RUSH IND:
                                                                      0.00
      RECEIVED AMT.
                              0.00
                                           INVOICE AMOUNT:
                                                24,000.30
                 ORIGINAL CONTRACT AMOUNT:
                          CONTRACT AMOUNT:
                                                24,000.30
                                                      0.00
                           RENEWAL AMOUNT:
                          OUTSIDE PAYMENT:
                                                      0.00
                                                      0.00
                            ANNUALIZATION:
       CONTRACT RENEWAL IND: N
                                          CONTRACT BID TYPE:
                                                CLOSED DATE:
              CLOSED AMOUNT:
                                       0.00
```

Note: The PROM IND of `R' indicates a Two-Way-OR Match.

Open SC Line Inquiry Table (OSCL)

```
ACTION: R SCREEN: OSCL
                                 M M A
                                                              MM/DD/YY HH:MM:SS
                         *** OPEN SC LINE INQUIRY ***
KEY IS TRANS CODE, TRANS DEPT, SC NUMBER, LINE NUMBER
           TRANS CODE: SC TRANS DEPT: FUN SC NUMBER: 10000121234
                                                                     LINE NO: 01
         SERVICE CODE:1310
                                     UNIT OF SERVICE: MO
       CATALOG NUMBER: MAINTENANCE
                                             CAPACITY:
     NUMBER OF UNITS:
                            6.00
                                                 RATE:
                                                            4000.05
    DATES OF SERVICE: 7 15 97 - 1 15 98
                                              STATUS:
      REF TRANSACTION:
                                                REF SERVICE AGREEMENT: BT6H03S
        QUOTE NUMBER:
                                                                 TEXT:
     BUDGET FY: 97
     FUND: 010
                    DEPT: FUN
                                ORGN/SUB: 1000
                                                         APPR: EDI11111 SUB: HH
     PROG:
                 OBJ/SUB: HO3
                                  CLIENT:
                                                      PROJECT:
     GEN RPTG CAT:
                                RPTG CAT:
                                                     ACTIVITY:
     RECEIVED QUANTITY:
                                                      TOTAL RECD:
                            0.00 SPEC COND:
                                               P/F:
                                                                             0.00
     INVOICED QUANTITY:
                            0.00 SPEC COND:
                                               P/F:
                                                      TOTAL INVD:
                                                                             0.00
                                 LINE AMOUNT:
                                                   24,000.30
                           READY PAYMENT AMT:
                                                        0.00
                        OUT-YEAR OBLIGATIONS:
                                                        0.00
                               CLOSED AMOUNT:
                                                        0.00
                             EXPENDED AMOUNT:
                                                        0.00
```

2. Confirm Partial Receipt Using OREG

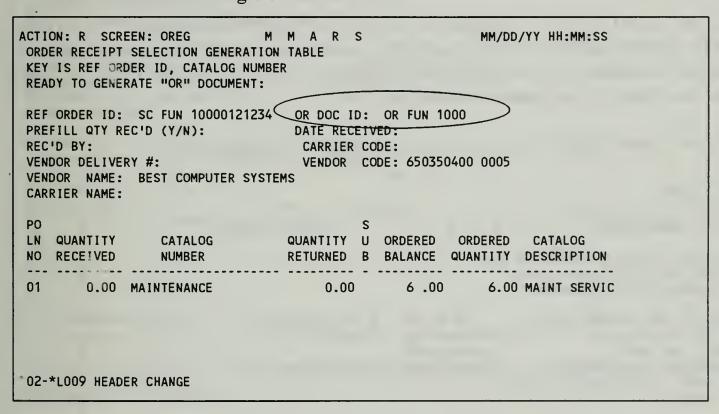
Now that you have entered the SC transaction, it is time to pay for four months' maintenance. Since the new OREG screen accommodates SC transactions, we can infer the encumbrance data from the open SC tables, OSCH and OSCL.

Start the OR process by accessing a new OREG table.

At the OREG table, enter an ACTION: S, the REF ORDER ID: SC FUN 1000 0121234, and then press <Enter>.

Your screen should appear similar to the screen shown below.

OREG Table Referencing SC Document ID



Note that the OR DOC ID field system fills the transaction type OR, the three-letter department code, and the four-digit ORG number.

Now you are ready to confirm receipt of services. Enter data in each of the required header fields as follows:

OR DOC ID: OR FUN 1000

or seven character alpha-numeric code

DATE RECEIVED:

10/15/97

REC'D BY:

your name or initials

VENDOR DELIVERY #:

the last 7 digits of your OR number or any unique number

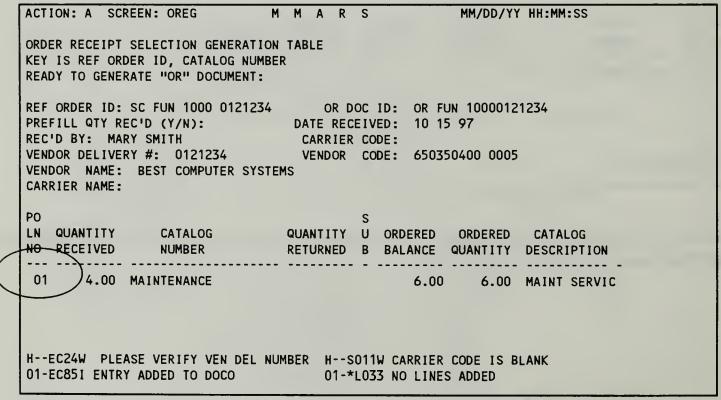
Use your arrow keys or over-type the ORG number in order to move to the position for your seven character alpha-numeric code. Enter either a pound sign (#) to system-generate a number, or a code based on your department's document conventions.

We are using an invented Vendor Delivery # for our case studies. Ordinarily you will use the number on the work order provided by the vendor at the time of servicing.

Finally, tab to the QUANTITY RECEIVED FIELD and blank out the zeros. You can now manually enter the number four (4) to confirm receipt of four months' maintenance. Once you review the information you have entered and confirm it is correct, enter **ACTION:** A, press <Enter> and stop. Do not generate the OR yet.

At this point, your OREG screen should appear similar to the screen below

OREG Table



Note: PO LN NO is 2 digits because REF DOC ID refers to an SC encumbrance

3. View OR Document Pending Table (DOCO)

As in the past, data entered on OREG is stored on the DOCO table until the user generates a shell.

To vel to DOCO use an **ACTION:** N, then press <Enter>. This requires you to scan in the OR DOCUMENT ID manually once you reach the DOCO table.

After scanning in the **OR DOCUMENT ID** with an **ACTION:** S, the table will reflect data er on OREG awaiting generation.

DC O Table

ACTION: R SCREEN OR DOCUMENT PENDI KEY IS DOCUMENT I	NG TABL	E		ER	MM/DD/YY HH:MM:SS
OR DOCUMENT ID: C VENDOR DELIVERY # CARRIER CODE: REF ORDER ID: SC DOCUMENT ACTION:	t: 01212	234	REC' DATE RECE	D BY: IVED:	: Mary Smith : 10 15 97
CATALOG NUMBER	PO LN NO	QUANTITY RECEIVED		OR LN NO	S U B
01- MAINTENANCE 02- 03- 04-	01	4.00	0.00	001	
()9 HEADER CH	IANGE				

Notice in the DOCO ta above that the screen has been modified for consistency with the redesigned OREG table.

In addition to these format changes, DOCO now has **ACTION:** D functionality to delete OREG records which are not generated to the OR transaction.

**Note: Deleting a DOCO entry is not the same as canceling an OR transaction. Cancellation of ORs will be reviewed separately in Case Study #2.

4. Generate OR Transaction

Now that we have looked at the enhancements to DOCO, let's return to the OREG table and generate the OR transaction.

Return to OREG using ACTION: N and SCREEN: OREG.

Now scan in the document using **ACTION:** S and the **REF ORDER ID**. The SC encumbrance data inferred reflects an ORDERED BALANCE equal to the ORDERED QUANTITY.

Next, access the record you are in the midst of building, enter an ACTION: S and the unique seven-character OR DOC ID.

The data you saw on DOCO should fill OREG.

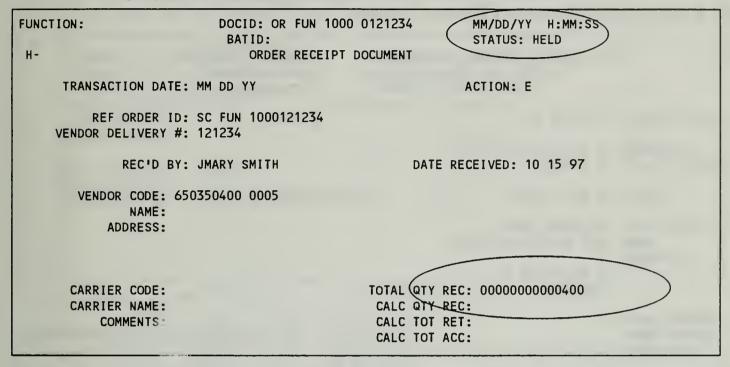
To generate the OR, enter an ACTION: S and a 'Y' in the READY TO GENERATE "OR" DOCUMENT: field.

```
OREG Table
ACTION: S SCREEN: OREG
                               M M A R S
                                                       MM/DD/YY HH:MM:SS
ORDER RECEIPT SELECTION GENERATION TABLE
KEY IS REF ORDER ID, CATALOG NUMBER
READY TO GENERATE "OR" DOCUMENT: Y
REF ORDER ID: SC FUN 1000 0121234
                                      OR DOC ID: OR FUN 1000 0121234
PREFILL QTY REC'D (Y/N):
                                  DATE RECEIVED: 10 15 97
REC'D BY: MARY SMITH
                                   CARRIER CODE:
VENDOR DELIVERY #: 0121234
                                   VENDOR CODE: 650350400 0005
VENDOR NAME: BEST COMPUTER SYSTEMS
CARRIER NAME:
                                 QUANTITY U ORDERED ORDERED
LN QUANTITY
                 CATALOG
                                                                CATALOG
NO RECEIVED
                 NUMBER
                                 RETURNED B BALANCE QUANTITY DESCRIPTION
01
       4.00 MAINTENANCE
                                      0.00
                                                 6.00
                                                           6.00 MAINT SERVIC
```

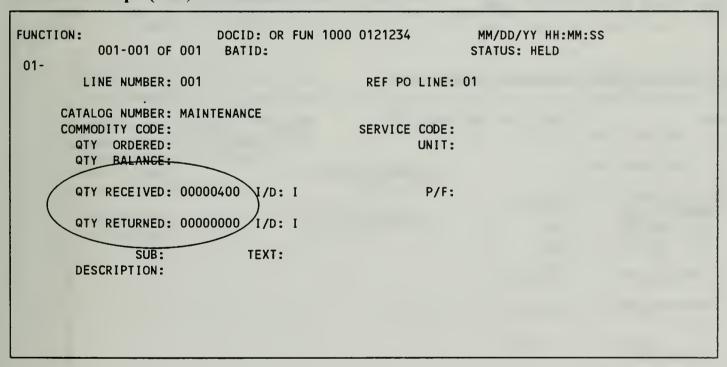
Press <Enter>.

You will now be in an OR shell.

Order Receipt (OR) Document Header



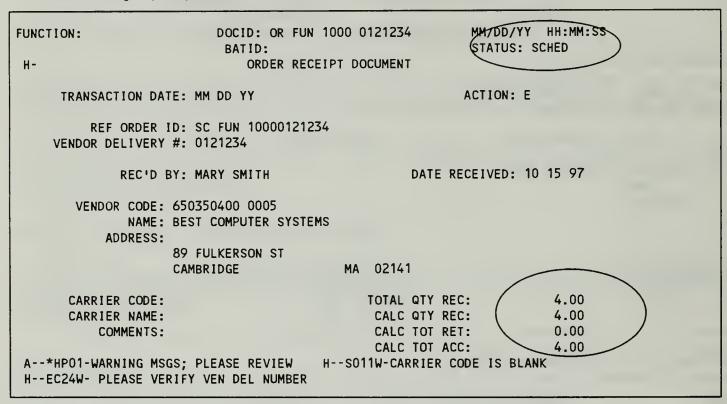
Order Receipt (OR) Document Line



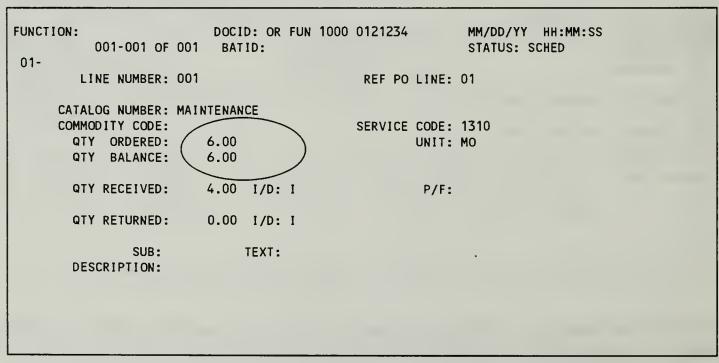
Notice that the document is in a HELD status and all data entered on OREG infers. The TOTAL QTY REC, QTY RECEIVED, and QTY RETURNED fields populate all open positions with zeros and no decimals until you edit (ED) the document.

Once you edit the document, all inferred fields and the calculated quantity fields will populate. Notice the quantity formats now reflect decimals and the document is in a SCHED status.

Order Receipt (OR) Document Header Screen



Order Receipt (OR) Document Line Screen



Under the Two-Way-OR match, payment is issued in accordance with Commonwealth payment policy.

Open Receipt Header Table (ORHV)

```
ACTION: R SCREEN: ORHV
                                M M A R S
                                                             MM/DD/YY HH:MM:SS
             *** OPEN RECEIPT HEADER TABLE BY VENDOR DELIVERY # TABLE ***
    KEY IS VENDOR DELIVERY NUMBER, TRANSACTION ID
01-
      VENDOR DEL #: 0121234
                                              TRANSACTION ID: OR FUN 10000121234
       VENDOR-CODE: 650350400 0005
                                            TRANSACTION DATE: MM DD YY
         REF PO ID: SC FUN 10000121234
      RECEIPT DATE: 10 15 97
                                       RECEIVED BY: MARY SMITH
       PROM STATUS: 0
    CARRIER #/NAME:
    TOTAL RECEIVED:
                        4.00
                        0.00
    TOTAL RETURNED:
                        4.00
    TOTAL ACCEPTED:
```

Open Order Receipt Line (ORLV)

```
ACTION: R SCREEN: ORLV
                                M M A R S
                                                              MM/DD/YY HH:MM:SS
                  *** OPEN ORDER RECEIPT LINE TABLE ***
    KEY IS VENDOR DELIVERY NUMBER, TRANSACTION ID, LINE NUMBER
01-
     VENDOR DEL NUM: 0121234
     TRANSACTION ID: SC FUN 10000121234
        LINE NUMBER: 001
        REF PO LINE: 01
     CATALOG NUMBER: MAINTENANCE
                                                     SUB:
        DESCRIPTION: MAINT SERVICE
     COMMODITY CODE:
                                        SERVICE CODE: 1310
               UNIT: MO
                                            TEXT IND:
       QTY RECEIVED:
                         4.00
                                             P/F IND: P
       QTY RETURNED:
                         0.00
```

Because this transaction is governed by the Two-Way-OR Match process as indicated by the 'R' in the PROM IND field, the VENDOR INVOICE NUMBER field will never contain data.

Procurement Match Table (PROM)



Procurement Match Status Table (PRMS)

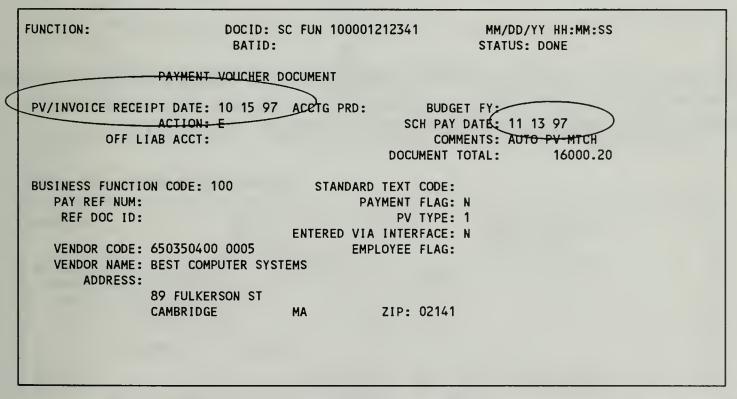


Note: Addition of PROM IND at end of line showing a Two-Way-OR Match as a value of `R'. Again notice there is no entry under the VENDOR INVOICE NUMBER because of the `R'.

Procurement Match Table (PRMP)

```
ACTION: S SCREEN: PRMP
                                 MMARS
                                                               MM/DD/YY HH:MM:SS
                  *** PROCUREMENT MATCH PAYMENT TABLE ***
    KEY IS PURCHASE ORDER ID, VENDOR DELIVERY NUMBER
    PURCHASE ORDER
                         VENDOR DELIVERY
                                                                       PROM
                                                  VOUCHER NUMBER
    NUMBER
                         NUMBER
                                                                       IND
    SC FUN 10000121234 0121234
                                                  PV FUN 10009898765
01-
                                                                        R
02-
03-
04-
05-
06-
07-
08-
09-
10-
11-
12-
13-
01-*L008 END OF FILE
                                          01-*L004 LINE NOT FOUND
```

Payment Voucher (PV) Document Header



Notice that under the Two-Way-OR Match process, the Scheduled Pay Date is 28 days from the PV/INVOICE RECEIPT DATE in accordance with Commonwealth policy. PV/INVOICE RECEIPT DATE contains the DATE RECEIVED from the OR Transaction

Finally, in order to assist vendors in reconciling accounts, the PYMNT REFERENCE NUMBER FIELD contains the characters **VD**# followed by the first 18 characters of the Vendor Delivery Number from the PROM table.

```
FUNCTION: DOCID: PV FUN 10009898765 MM/DD/YY HH:MM:SS

001-001 OF 001 BATID: STATUS: DONE
-----REF DOCID------
LN TR DPT ORG NUMBER LN DPT APPROP SUB ORG/SB OBJ/SB PROG TY PRJ/CL/GRC

ACTV RPTG FUND BS ACCT PYMNT REFERENCE NUMBER DESCRIPTION
--MSA#--LN#- DISC DATES OF SERVICE QUANTITY LINE AMOUNT 1/D P/F

01 SC FUN 1000 0121234 01 FLIN FDI11111 HH 1000 H03
010 VD# 0121234
07 15 97 10 15 97 16000.20 I
```

Note that once the PV is DONE, the PYMNT REFERENCE NUMBER including the characters VD # are written to the OVHV table as the Vendor Invoice Number. This indicates that the transaction was governed by a Two-Way-OR Match process.

Case Study

#2

Objectives:

Use the Prefill function to confirm receipt of an EDI PG governed by the

Two-Way-OR match.

Cancel the OR transaction using ACTION: X.

1. Enter a PG Encumbrance

Using the VCAC table, enter a PG for a Two-Way-OR match, using a single accounting line and four (4) catalog line items, each with a quantity of 10.

Using the data below, complete the PG header.

BUDGET FY:

98

BILL TO:

FUN 1000 FUN 1000

SHIP TO:

DELIVERY DATE:

MM DD YY

FUN

DPT: APPROP:

EDI 11111

SUB:

EE

OBJ/SB:

E01

1000

ORG:

Process the PG to DONE. You will have to apply the over-ride command (OD).

Price Agreement (PG) Header

```
FUNCTION:
                                                          MM/DD/YY HH:MM:SS
                         DOCID: PG FUN 1000 3213213
                          BATID:
                                                         STATUS: DONE
                       PRICE AGREEMENT DOCUMENT
PG DATE: MM DD YY ACCTG PD:
                             BUDGET FY:
                                               ACTION: E PA #: OFF010200
 VENDOR: 042896127 0162 VORD AC: PO SHIP TO: FUN 1000
   NAME: OFFICE SUPPLIES INC.
   ADDR: 90 CAMBRIDGE STREET
                                         ATTN:
                                      BILL TO: FUN 1000
                           MA 02129
         CHARLESTOWN
VCONTACT:
                                         ATTN:
PCONTACT:
                                   TELEPHONE #: ( 617 ) 727 - 9999 X 999
DELIVERY DATE: 10 15 97 FOB: 1 TYPE: CONF ORD: DOC TOTAL:
                                                                   109.80
     ************** ACCOUNTING DATA ***********
LN DPT APPROP SB ORG/SB OBJ/SB PROG TY PRJ/CL/GRC ACTV RPTG LINE AMOUNT I/D
01 FUN EDI11111 EE 1000
                          E01
A--*HS60-DOCUMENT MARKED FOR READ ONLY H--EC570-ELECTRONIC COMMERCE APPROVAL
```

Your PG line information should appear similar to the data shown below.

Price Agreement (PG) Line Information

FUNCTIO		OF 004 B	ATID:			MM/DD/YY STATUS: [NUMBER		
	UNIT COST	I/D REVAL	UE TOTAL	COST	-	QUOTE NUMBER		
M <i>A</i>	ANUFACTURER		MODE	L		FC	TEXT	
			DESCRIPTION	ON		SBS	IND	
AC	01 00010 1.230 CCO LDR STR CUT	I 0	620 45 05		A111R	9		
02- 00 A0	02 00010	10 I EA 00 I	620 45 05	0005 39.90	B400BK	9		

003-004 (PA LN QTY	OF 004	BATID:			MM/DD/YY STATUS: D NUMBER		
JNIT COST	I/D REV	ALUE TO	AL COST		QUOTE NUMBER		
NUFACTURER		4	ODEL		FC	TEXT	
		DESCRIF	TION		SBS	IND	
4.0700	I	620 45		G600	9		
7 00010 10 1.6900 CO	O I EA	620 45		R330YE	9		
- 1 - 3	PA LN QTY UNIT COST UFACTURER 4.0700 OUTO 1 1.6900 CO	PA LN QTY I/D UN UNIT COST I/D REV UUFACTURER 000010 10 I EA 4.0700 I CO 10VER 0500 STAPLE 000010 10 I EA 1.6900 I	PA LN QTY I/D UNIT COMMODINIT COST I/D REVALUE TOTO TO THE PROPERTY OF THE PRO	PA LN QTY I/D UNIT COMMODITY CODE IT UNIT COST I/D REVALUE TOTAL COST UUFACTURER MODEL DESCRIPTION 4.0700 I 40.70 OUVER 0500 STAPLE 00010 10 I EA 620 45 05 0005 1.6900 I 16.90	PA LN QTY I/D UNIT COMMODITY CODE ITM CATALOGOUNIT COST I/D REVALUE TOTAL COST MODEL DESCRIPTION 00010 10 I EA 620 45 05 0005 G600 4.0700 I 40.70 000000 STAPLE 000010 10 I EA 620 45 05 0005 R330YE 1.6900 I 16.90	PA LN QTY I/D UNIT COMMODITY CODE ITM CATALOG NUMBER INIT COST I/D REVALUE TOTAL COST QUOTE NUMBER DESCRIPTION SBS DESCRIPTION SBS 00010 10 I EA 620 45 05 0005 G600 4.0700 I 40.70 00 9 OVER 0500 STAPLE 00010 10 I EA 620 45 05 0005 R330YE 1.6900 I 16.90 9	PA LN QTY I/D UNIT COMMODITY CODE ITM CATALOG NUMBER UNIT COST I/D REVALUE TOTAL COST QUOTE NUMBER DESCRIPTION SBS IND DESCRIPTION SBS IND OUT AUTO 9 OUT AUT

The PG data will be stored to the OPOH, OPOL, and OPOC tables as shown below.

Open Purchase Order Header (OPOH)

```
ACTION: R SCREEN: OPOH
                                                              MM/DD/YY HH:MM:SS
OPEN EPS PO HEADER TABLE
KEY IS TRANS CODE, TRANS DEPT, PO NUMBER
01-
       TRANS CODE: PG
                                                      PO NUMBER: 1000 3213213
                                TRANS DEPT: FUN
             DATE: MM DD YY
                                                   BUYER: A6
                                  ALT ADDR: 0001
      VENDOR CODE: 042657526
                                                         VORD AC:
             NAME: OFFICE SUPPLIES INC
          ADDRESS: 90 CAMBRIDGE STREET
                                                      ORDER TYPE:
                                                      CONF ORDER:
                   CHARLESTOWN
                                             021290000
                                                           PA #: B50826200
         VCONTACT:
                                                        PROM IND: R
         PCONTACT: G. SMITH
                                              PHONE #: (617) 973 -
    SHIP DPT/CODE: FUN 1000
                                                FOB DEST/SHPG PT: 1
        SHIP ATTN:
                                                  DELIVERY DATE: 10 15 97
    BILL DPT/CODE: FUN 1000
                                                OFF RESERVE ACCT:
        BILL ATTN:
                                             TRANSMISSION METHOD: E
      ORDERED AMT:
                           109.80
                                                 EXPENDED AMOUNT:
                                                                            0.00
       CLOSED AMT:
                             0.00
                                                     CLOSED DATE:
     OUTSTDNG AMT:
                            109.80
                                                         PO HOLD:
                             0.00
                                                 LAST PRINT DATE:
     RECEIVED AMT:
                             0.00 QUOTE #:
     INVOICED AMT:
```

Note: This example shows a PROM IND of `R,' indicating a Two-Way-OR Match.

Open EPS PO Line (OPOL)

```
ACTION: R SCREEN: OPOL
                                                              MM/DD/YY HH:MM:SS
OPEN EPS PO LINE TABLE
KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
TRANS CODE: PG
                TRANS DEPT: FUN TRANS NUMBER: 1000 3213213
LINE NO: 01
   BUDGET FY: 98
                            FUND: 010
                                              DEPT: FUN
                                                            ORG/SUB: 1000
    APPR/SUB: EDI111111 EE PROG:
                                           OBJ/SUB: E01
                                                           REPT CAT:
GEN REPT CAT:
                                    CLIENT NUMBER:
                                  PROJECT NUMBER:
              ACTIVITY:
                                 109.80 CLOSED LINE AMOUNT:
                                                                       0.00
        PO LINE AMOUNT:
                                                                     109.80
       EXPENDED AMOUNT:
                                  0.00 OUTSTANDING AMOUNT:
 REF DOCUMENT ID:
                                         REF DOC CLOSED AMT:
                                                                       0.00
LINE NO:
                                                          ORG/SUB:
   BUDGET FY:
                           FUND:
                                             DEPT:
    APPR/SUB:
                           PROG:
                                          OBJ/SUB:
                                                          REPT CAT:
GEN REPT CAT:
                                    CLIENT NUMBER:
              ACTIVITY:
                                   PROJECT NUMBER:
        PO LINE AMOUNT:
                                         CLOSED LINE AMOUNT:
       EXPENDED AMOUNT:
                                         OUTSTANDING AMOUNT:
 REF DOCUMENT ID:
                                         REF DOC CLOSED AMT:
02-*L009 HEADER CHANGE
```

Open PO Commodity Line (OPOC) 001

```
ACTION: R SCREEN: OPOC
                                 M M A R S
                                                              MM/DD/YY HH:MM:SS
 OPEN PO COMM LINE TABLE
 KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
                                           TRANS NUMBER: 1000 3213213
                    TRANS DEPT: FUN
 TRANS CODE: PG
 01- LINE NO: 001 COMM CODE: 620 45 05 0005 PA LINE #:
                                                                 INV ITEM #:
       DESCR: FLDR STR CUT LGL REC
       ORDERED QUANTITY:
                          10
                                UNIT: BX
                                               CATALOG #: A111R
      MANUFACTURER: ACCO
            MODEL:
                                                     FEATURE CODE: 9
     QUOTE NUMBER:
                           UNIT COST:
                                              1.8200 TOTAL COST:
                                              P/F: TOTAL RECD: P/F: TOTAL INVD:
      RECEIVED QUANTITY:
                            O SPEC COND:
                                                                            0.00
      RECEIVED QUANTITY: 0 SPEC COND: INVOICED QUANTITY: 0 SPEC COND:
                                                                            0.00
                                              0.0000
                     LAST UNIT COST:
                                                        TEXT:
                                                                    SBS IND: N
                                     BID SUFFIX:
                                                       BID LINE:
            BID NUMBER:
```

Open PO Commodity Line (OPOC) 002

```
ACTION: R SCREEN: OPOC
                                                             MM/DD/YY HH:MM:SS
OPEN PO COMM LINE TABLE
KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
TRANS CODE: PG
                    TRANS DEPT: FUN
                                          TRANS NUMBER: 1000 3213213
01- LINE NO: 002 COMM CODE: 620 45 05 0005 PA LINE #:
                                                               INV ITEM #:
       DESCR: STAPLER HALF STRIP B
      ORDERED QUANTITY:
                          10 UNIT: EA
                                               CATALOG #: B400BK
     MANUFACTURER: ACCO
            MODEL:
                                                     FEATURE CODE: 9
     QUOTE NUMBER:
                          UNIT COST:
                                             1.9200 TOTAL COST:
                                                                          19.20
                         0 SPEC COND:
0 SPEC COND:
                                                                          0.00
     RECEIVED QUANTITY:
                                             P/F: TOTAL RECD: P/F: TOTAL INVD:
      INVOICED QUANTITY:
                                                    TOTAL INVD:
                                                                          0.00
                     LAST UNIT COST:
                                             0.0000
                                                       TEXT: SBS IND: N
            BID NUMBER:
                                      BID SUFFIX:
                                                      BID LINE:
```

Open PO Commodity Line (OPOC) 003

```
ACTION: R SCREEN: OPOC
                                 MMARS
                                                               MM/DD/YY HH:MM:SS
OPEN PO COMM LINE TABLE
KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
                    TRANS DEPT: FUN
                                           TRANS NUMBER: 1000 3213213
TRANS CODE: PG
01- LINE NO: 003 COMM CODE: 600 45 05 0005 PA LINE #:
       DESCR: REMOVER 050 STAPLE
      ORDERED QUANTITY: 10 UNIT: EA
                                               CATALOG #: G600
     MANUFACTURER: ACCO
            MODEL:
                                                     FEATURE CODE: 9
     QUOTE NUMBER:
                           UNIT COST:
                                              4.0700 TOTAL COST:
                                                                           40.70
     RECEIVED QUANTITY: 0 SPEC COND: INVOICED QUANTITY: 0 SPEC COND:
                                              P/F: TOTAL RECD: P/F: TOTAL INVD:
                                                                            0.00
                                                                            0.00
                     LAST UNIT COST:
                                              0.0000
                                                         TEXT:
                                                                    SBS IND: N
                                      BID SUFFIX:
                                                       BID LINE:
            BID NUMBER:
```

Open PO Commodity Line (OPOC) 004

```
ACTION: R SCREEN: OPOC
                                                             MM/DD/YY HH:MM:SS
OPEN PO COMM LINE TABLE
KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
                                         TRANS NUMBER: 1000 3213213
TRANS CODE: PD
                    TRANS DEPT: FUN
01- LINE NO: 004 COMM CODE: 620 45 05 0005 PA LINE #:
                                                               INV ITEM #:
       DESCR: POST-IT 3X3 FANLFOLD
      ORDERED QUANTITY:
                         10 UNIT: EA
                                              CATALOG #: R330YE
     MANUFACTURER: ACCO
                                                    FEATURE CODE: 9
            MODEL:
     QUOTE NUMBER:
                                                                         16.90
                                             1.6900 TOTAL COST:
                          UNIT COST:
                         O SPEC COND:
O SPEC COND:
                                           P/F: TOTAL RECD:
P/F: TOTAL INVD:
     RECEIVED QUANTITY:
                                                                          0.00
     INVOICED QUANTITY:
                                                                          0.00
                     LAST UNIT COST:
                                             0.0000 TEXT:
                                                                  SBS IND: N
            BID NUMBER:
                                     BID SUFFIX:
                                                     BID LINE:
```

2. Enter the OR Data Through OREG.

Using the OREG screen, enter an OR as follows:

ACTION:

REF ORDER ID: PG FUN 1000 Your seven character alpha-numeric code

Press <Enter>.

Your screen should appear similar to the screen below.

ACTION: R SCREEN: OREG M ORDER RECEIPT SELECTION GENERATION KEY IS REF ORDER ID, CATALOG NUMBE READY TO GENERATE "OR" DOCUMENT:		8	MM/DD	/YY HH:MM:SS	
REF ORDER ID: PG FUN 10003213213 PREFILL QTY REC'D (Y/N): REC'D BY: VENDOR DELIVERY #: VENDOR NAME: TRETROFIT CARRIER NAME:	OR DO DATE RECE CARRIER VENDOR	CODE:	UN 1000 96127 0162		
PO LN QUANTITY CATALOG NO RECEIVED NUMBER	QUANTITY RETURNED	S U ORDERED B BALANCE	ORDERED QUANTITY	CATALOG DESCRIPTION	
001 0.00 A111R 002 0.00 B400BK 003 0.00 G600 004 0.00 R330YE	0.00 0.00 0.00 0.00	10.00 10.00 10.00 10.00	10.00 10.00 10.00 10.00	FLDR STR CUT STAPLER HALF REMOVER STAP POST-IT 3X3	
05-*L009 HEADER CHANGE					

The OR DOC ID field has inferred the transaction type (OR), department code (FUN), and ORGN number (1000). Notice the **QUANTITY RECEIVED** field contains a quantity of 0.00 for each of the items ordered.

To accept any quantity, tab to the start of the ORGN position in the OR DOC ID field. Now, either over-type the ORGN number or use the arrow keys to reach the first position after the ORGN number.

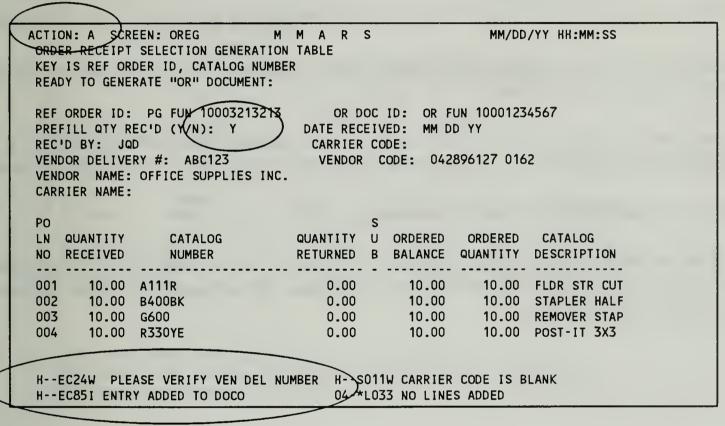
You may now either enter the pound sign (#) to system generate a number, or enter a number based on the document-numbering convention your department follows.

3. Elect the Prefill Quantity Option on OREG

Tab to the PREFILL QTY REC'D (Y/N) field. Enter a 'Y' to infer each line's ORDERED BALANCE.

Complete the required header fields noticing that the cursor automatically moves to the next field at the end of a defined field, such as DATE RECEIVED.

Press <Enter>.



The QUANTITY RECEIVED field system-fills with the ORDERED BALANCE.

The **ORDERED BALANCE** and the **QUANTITY RECEIVED** will reflect the same numbers until the OR transaction is processed to DONE.

Notice the screen generates a warning message advising you to verify the Vendor Delivery Number has been entered correctly before generating the OR transaction: 'EC24W PLEASE VERIFY VEN DEL NUMBER'.

(In production, if no further changes are necessary, you would be ready to generate the transaction by entering an ACTION: S and a 'Y' in the READY TO GENERATE: field. Do not do this during our Case Study.)

4. Modify A Prefill Quantity Received Line on OREG

Even though you chose to prefill, you may change the value of specific QUANTITY RECEIVED line items as appropriate by overwriting the field.

First, scan in the document by entering an ACTION: S and the REF ORDER ID.

Next, be certain to blank out the 'Y' populating the PREFILL QTY REC'D field.

Now <Tab> to the head of the QUANTITY RECEIVED field for the line you wish to change.

First, overwrite any prefilled **QUANTITY RECEIVED** data you wish to change by blanking out the prefill amount populating the line.

Next, enter the whole number you wish to receipt and any values required in the QUANTITY RETURNED and SUB fields. The system will accept whole digits with or without the decimal.

Finally, enter an **ACTION:** C to record the changes.

Note on the previous screen that when using the prefill option, the QUANITY RETURNED field populates with zeros and the SUB field is empty for all lines. We will address recording values for these fields in the next case.

5. Error Message When Prefill Field is Populated During ACTION: C

It is important that you remember to blank out the 'Y' populating the PREFILL QTY REC'D (Y/N): field before you attempt to change any field through ACTION: C.

Failure to blank out the 'Y' will result in an error message: 'ORE6E - PREFILL NOT ALLOWED WITH CHG'.

ACTION: M SCREEN: OREG M A R S MM/DD/YY HH:MM:SS ORDER RECEIPT SELECTION GENERATION TABLE KEY IS REF ORDER ID, CATALOG NUMBER READY TO GENERATE "OR" DOCUMENT: REF ORDER ID: PG FUN 10003213213 OR DOC ID: OR FUN 10001234567 PREFILL QTY REC'D (YXV): Y DATE RECEIVED: MM DD YY REC'D BY: JQD CARRIER CODE: VENDOR CODE: 042896127 0162 VENDOR DELIVERY #: ABC123 VENDOR NAME: OFFICE SUPPLIES INC. CARRIER NAME: PO S LN QUANTITY QUANTITY U ORDERED ORDERED CATALOG CATALOG NO RECEIVED NUMBER RETURNED B BALANCE QUANTITY DESCRIPTION 001 0.00 10.00 10.00 FLDR STR CUT 10.00 A111R 002 6 B400BK 0.00 10.00 10.00 STAPLER HALF 003 10.00 G600 0.00 10.00 10.00 REMOVER STAP 10.00 R330YE 10.00 10.00 POST-IT 3X3 004 0.00 H--EC24W PLEASE VERIFY VEN DEL NUMBER H--S011W CARRIER CODE IS BLANK H--OREGE PREFILL NOT ALLOWED WITH CHG A D1-*L017 REJECT DUE TO HEADER ERROR

6. Generate the OR Transaction

Once you confirm all your data is correct, generate the OR by entering:

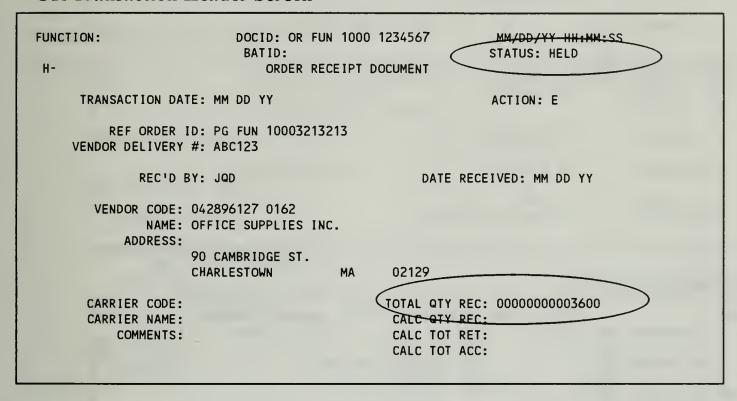
ACTION: S READY TO GENERATE "OR" DOCUMENT: Y

ACTION: S SCREEN: OREG MM/DD/YY HH:MM:SS MMARS ORDER RECEIPT SELECTION GENERATION TABLE KEY IS REF ORDER ID, CATALOG NUMBER READY TO GENERATE "OR" DOCUMENT: Y REF ORDER ID: PG FUN 10003213213 OR DOC ID: OR FUN 10001234567 PREFILL QTY REC'D (Y/N): DATE RECEIVED: MM DD YY REC'D BY: JQD CARRIER CODE: VENDOR DELIVERY #: ABC123 VENDOR CODE: 042896127 0162 VENDOR NAME: OFFICE SUPPLIES INC. CARRIER NAME: PO S LN QUANTITY QUANTITY U ORDERED CATALOG ORDERED CATALOG RETURNED B BALANCE QUANTITY DESCRIPTION NO RECEIVED NUMBER 001 10.00 A111R 0.00 10.00 10.00 FLDR STR CUT 002 6.00 B400BK 0.00 10.00 10.00 STAPLER HALF 10.00 REMOVER STAP 10.00 POST-IT 3X3 003 10.00 G600 0.00 10.00 004 10.00 R330YE 0.00 10.00 H--EC24W PLEASE VERIFY VEN DEL NUMBER H--S011W CARRIER CODE IS BLANK

Press <Enter>.

An OR shell appears on the screen in a HELD status.

OR Transaction Header Screen



All empty positions in quantity fields will populate with zeros.

Once you edit (ED) the document, the quantities will populate as a whole number in decimal format.

The screens following show the lines after editing.

OR Transaction Line 001

```
FUNCTION:
                                                               MM/DD/YY HH:MM:SS
                           DOCID: OR FUN 1000 1234567
          001-001 OF 004
                            BATID:
                                                              STATUS: SCHED
01-
         LINE NUMBER: 001
                                               REF PO LINE: 001
      CATALOG NUMBER: A111R
      COMMODITY CODE: 620 45 05 0005
                                              SERVICE CODE:
       QTY ORDERED:
                          10.00
                                                      UNIT: EA
       QTY BALANCE:
                          10.00
       QTY RECEIVED:
                          10.00 I/D: I
                                                         P/F:
        QTY RETURNED:
                           0.00 I/D: I
                               TEXT:
                SUB:
        DESCRIPTION:
```

Note: The Quantity Exception fields have been removed and the SUB field has been added.

OR Transaction Line 002

FUNCTION: MM/DD/YY HH:MM:SS DOCID: OR OSD 1000 0000116 002-002 OF 004 BATID: STATUS: SCHED 01-LINE NUMBER: 002 REF PO LINE: 002 CATALOG NUMBER: B400BK COMMODITY CODE: 620 45 05 0005 SERVICE CODE: QTY ORDERED: UNIT: EA QTY BALANCE: QTY RECEIVED: 6.00 I/D: I P/F: QTY RETURNED: 0.00 I/D: I TEXT: SUB: DESCRIPTION:

OR Transaction line 003

FUNCTION: DOCID: OR FUN 1000 1234567 MM/DD/YY HH:MM:SS 003-003 OF 004 BATID: STATUS: SCHED 01-LINE NUMBER: 003 REF PO LINE: 003 CATALOG NUMBER: G600 COMMODITY CODE: 620 45 05 0005 SERVICE CODE: QTY ORDERED: 10.00 UNIT: EA QTY BALANCE: 10.00 QTY RECEIVED: 10.00 I/D: I P/F: QTY RETURNED: 0.00 I/D: I SUB: TEXT: DESCRIPTION:

OR Transaction line 004

FUNCTION: DOCID: OR OSD 1000 1234567 MM/DD/YY HH:MM:SS 004-004 OF 004 BATID: STATUS: SCHED 01-LINE NUMBER: 004 REF PO LINE: 004 CATALOG NUMBER: R330YE SERVICE CODE: COMMODITY CODE: 620 45 05 0005 QTY ORDERED: 10.00 UNIT: EA QTY BALANCE: 10.00 QTY RECEIVED: 10.00 I/D: I P/F: 0.00 I/D: I QTY RETURNED: SUB: TEXT: **DESCRIPTION:**

Process the OR to a DONE status.

The OR document, shown below, is in a DONE status on SUSF.

Order Receipt Document (OR)

MM/DD/YY HH:MM:SS FUNCTION: DOCID: OR FUN 1000 1234567 BATID: STATUS: DONE ORDER RECEIPT DOCUMENT H-TRANSACTION DATE: MM DD YY ACTION: E REF PO ID: PG FUN 10003213213 VENDOR DELIVERY #: ABC123 RECEIVED BY: JQD RECEIPT DATE: MM DD YY VENDOR CODE: 042896127 0162 NAME: OFFICE SUPPLIES INC ADDRESS: 90 CAMBRIDGE ST MA 02129 CHARLESTOWN CARRIER CODE: TOTAL QTY REC: 36.00 36.00 CALC QTY REC: CARRIER NAME: COMMENTS: CALC TOT RET: 0.00 CALC TOT ACC: 36.00 A--*HS60-DOCUMENT MARKED FOR READ ONLY H--S011W-CARRIER CODE IS BLANK

Enter FUNCTION: FD to exit the document.

7. Cancel OR Document Using ACTION: X on SUSF

Assume the VENDOR DELIVERY # on the DONE OR above was entered incorrectly.

If the error is discovered while the document appears on the Suspense File, access the OR using a Batch Number. If the error is discovered after the document has left the Suspense File, simply access it by entering the OR Document ID.

FUNCTION: H-	DOCID: OR FUN 1000 1234567 BATID: ORDER RECEIPT DOCUMENT	MM/DD/YY HH:MM:SS STATUS:
TRANSACTION DATE:		ACTION:
REF PO ID: VENDOR DELIVERY #:		
RECEIVED BY:	REC	CEIPT DATE:
VENDOR CODE: NAME: ADDRESS:		
CARRIER CODE: CARRIER NAME: COMMENTS:	TOTAL QTY R CALC QTY R CALC TOT R CALC TOT A	EC: ET:

Once you reach the OR Document screen above, CANCEL the OR using the new ACTION: X functionality.

Enter today's date in the TRANSACTION DATE: field

Enter ACTION: X to cancel

Press <Enter>

You will be brought to an empty 000 - 000 of 000 line screen.

```
FUNCTION:
                           DOCID: OR DMR 1000 JMTEST2
                                                                MM/DD/YY HH:MM:SS
           000-000 OF 000
                            BATID: OR DMR 333333
                                               REF PO LINE:
         LINE NUMBER:
     CATALOG NUMBER:
      COMMODITY CODE:
                                              SERVICE CODE:
       QTY ORDERED:
                                                       UNIT:
       QTY BALANCE:
       QTY RECEIVED:
                                I/D:
                                                        P/F:
       QTY RETURNED:
                                I/D:
                SUB:
                               TEXT:
       DESCRIPTION:
```

Edit the document using FUNCTION: ED.

The system will generate a warning message: 'EC25W - CHECK REF ORDER ID'.

Н-	BATID: ORDER RE			STATUS: SCHED	
		CE IPT D	OCUMENT		
TRANSACTION DATE:	MM DD YY			ACTION: X	
REF PO ID: VENDOR DELIVERY #:	PG FUN 10003213 ABC123	213			
RECEIVED BY:	ABC		RECEIPT	DATE: MM DD YY	
VENDOR CODE: 042 NAME: OFF ADDRESS:	896127 0162 ICE SUPPLIES IN	c.			
	CAMBRIDGE ST. RLESTOWN	MΔ	02129		
CARRIER CODE:			TOTAL QTY REC	: -3	6.00
CARRIER NAME:			CALC QTY REC	: -3	6.00
COMMENTS:			CALC TOT RET	:	0.00
			CALC TOT ACC	-3	6.00
HEC25W-CHECK REF ORDE	R ID				

You should verify that you are canceling the correct document (a Vendor Delivery # error) before processing it to DONE.

Once you verify the document should be canceled, press <Enter>.

Two-Way-OR:

You can not use a Vendor Delivery # twice under any circumstance under the Two-Way-OR Match. It will reject as a duplicate on the PV.

8. Process the Canceled OR to DONE

An OR screen should appear with an ACTION: 'X' and BATCH DOC ID # generated by the system. The quantities will appear with negative signs indicating the cancellation.

Order Receipt Document (OR)

FUNCTION:	DOCID: OR FUN 1000 BATID: ORDER RECEIPT			MM/DD/YY HH:MM:SS STATUS:
TRANSACTION DAT	E: MM DD YY		ACTION:	x
REF PO 1 VENDOR DELIVERY	D: PG FUN 10003213213 #: ABC123			
RECEIVED E	BY: JQD	REC	CEIPT DATE:	MM DD YY
	042896127 0162 OFFICE SUPPLIES INC. 90 CAMBRIDGE ST. CHARLESTOWN MA	02129		
CARRIER CODE: CARRIER NAME: COMMENTS:		TOTAL QTY CALC QTY CALC TOT CALC TOT	REC: RET:	-36.00 -36.00 0.00 -36.00
HEC25W-CHECK REF OF	RDER ID			

Enter FUNCTION: ED to edit the document, and press <Enter>.

Enter FUNCTION: WD to process on-line, and press <Enter>.

Once the OR is DONE, all related tables will be adjusted to zero-out the lines.

Take screen prints in order to notify the vendor and provide an audit trail for your department.

Note that in the event you move to the line screen before bringing the document to a DONE status, the counter reads 000 - 000 of 000 LINES.

This is because no modifications to the line are allowed in a cancellation.

Any erroneous line entries made during the ACTION: X must be deleted using FUNCTION: DL before processing the cancellation to DONE.

9. Verify Cancellation in PROM Table

Go To the PROM screen to verify that the PROM STAT field shows the inactive status 'I'.

Your screen should look like the screen below.



Note: The PROM IND of `R' indicates a Two-Way-OR Match. The PROM STAT of `I' indicates it is inactive because the OR has been zeroed out.

If you try to cancel an OR once a PV has been generated, that is the PROM STAT has gone to CLOSED (C), an error will be generated: 'H--EC37E-CANT' CANCEL OR - PV EXISTS'.

Your ORHV and ORLV Tables should look similar to the tables below.

Open Order Receipt Header Table by Vendor Delivery Number (ORHV)

```
ACTION: R SCREEN: ORHV
                                MMARS
                                                             MM/DD/YY HH:MM:SS
             *** OPEN RECEIPT HEADER TABLE BY VENDOR DELIVERY # TABLE ***
    KEY IS VENDOR DELIVERY NUMBER, TRANSACTION ID
01-
      VENDOR DEL #: ABC123
                                            TRANSACTION ID: OR FUN 10001234567
       VENDOR-CODE: 042934647 0018
                                          TRANSACTION DATE: MM DD YY
         REF PO ID: PG FUN 10003213213
      RECEIPT DATE: MM DD YY
                                       RECEIVED BY: JQD
       PROM STATUS: I
    CARRIER #/NAME:
    TOTAL RECEIVED:
                        0.00
                        0.00
    TOTAL RETURNED:
                        0.00
    TOTAL ACCEPTED:
```

Open Order Receipt Line Table (ORLV)

```
ACTION: R SCREEN: ORLV
                                                               MM/DD/YY HH:MM:SS
                   *** OPEN ORDER RECEIPT LINE TABLE ***
     KEY IS VENDOR DELIVERY NUMBER, TRANSACTION ID, LINE NUMBER
01-
      VENDOR DEL NUM: ABC123
     TRANSACTION ID: OR FUN 10001234567
         LINE NUMBER: 001
         REF PO LINE: 001
      CATALOG NUMBER: A111R
                                           SUB:
        DESCRIPTION: FLDR STR CUT LGL REC
      COMMODITY CODE: 62045050005
                                        SERVICE CODE:
                UNIT: BX
                                             TEXT IND:
                                              P/F IND: P
       QTY RECEIVED:
                          0.00
        QTY RETURNED:
                          0.00
```

The following OPOH, OPOL, and OPOC tables show the affects of the cancellation.

Open Purchase Order Header (OPOH)

```
ACTION: R SCREEN: OPOH
                                                                MM/DD/YY HH:MM:SS
OPEN EPS PO HEADER TABLE
KEY IS TRANS CODE, TRANS DEPT, PO NUMBER
01-
       TRANS CODE: PG
                                 TRANS DEPT: FUN
                                                       PO NUMBER: 10003213213
             DATE: MM DD YY
                                                           BUYER:
                                   ALT ADDR: 0001
                                                          VORD AC:
      VENDOR CODE: 042657526
             NAME: OFFICE SUPPLIES INC.
                                                      ORDER TYPE:
          ADDRESS: 90 CAMBRIDGE ST
                                                      CONF ORDER:
                    CHARLESTOWN
                                      MA 021290000
                                                            PA #: B50820200
         VCONTACT:
                                                      PROM IND: R
                                                         PHONE #: ( 617 ) 973 - 9999 X
         PCONTACT:
                                                FOB DEST/SHPG PT:
    SHIP DPT/CODE: FUN 1000
        SHIP ATTN:
                                                   DELIVERY DATE: MM DD YY
    BILL DPT/CODE: FUN 1000
                                                OFF RESERVE ACCT:
        BILL ATTN:
                                             TRANSMISSION METHOD: E
                            109.80
                                                 EXPENDED AMOUNT:
                                                                             0.00
      ORDERED AMT:
       CLOSED AMT:
                             0.00
                                                     CLOSED DATE:
                            109.80
                                                         PO HOLD:
     OUTSTDNG AMT:
     RECEIVED AMT:
                              0.00
                                                 LAST PRINT DATE:
                              0.00 QUOTE #:
     INVOICED AMT:
```

Note: This example shows a PROM IND of `R,' indicating a Two-Way-OR Match. This field comes from the PROM IND on the TPIN table.

Open EPS PO Line (OPOL)

```
ACTION: R SCREEN: OPOL
                                 MMARS
                                                                MM/DD/YY HH:MM:SS
 OPEN EPS PO LINE TABLE
 KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
 TRANS CODE: PG TRANS DEPT: FUN TRANS NUMBER: 10003213213
 LINE NO: 01
    BUDGET FY: 98
                          FUND: 010
                                            DEPT: FUN
                                                          ORG/SUB: 1000
    APPR/SUB: EDI11111 EE PROG:
                                         OBJ/SUB: E01
                                                          REPT CAT:
 GEN REPT CAT:
                                   CLIENT NUMBER:
                                  PROJECT NUMBER:
               ACTIVITY:
        PO LINE AMOUNT:
                                 109.80 CLOSED LINE AMOUNT:
                                                                       0.00
                                                                    109.80
       EXPENDED AMOUNT:
                                  0.00 OUTSTANDING AMOUNT:
 REF DOCUMENT ID:
                                         REF DOC CLOSED AMT:
 LINE NO:
    BUDGET FY:
                          FUND:
                                            DEPT:
                                                          ORG/SUB:
    APPR/SUB:
                          PROG:
                                         OBJ/SUB:
                                                          REPT CAT:
 GEN REPT CAT:
                                   CLIENT NUMBER:
               ACTIVITY:
                                   PROJECT NUMBER:
        PO LINE AMOUNT:
                                        CLOSED LINE AMOUNT:
       EXPENDED AMOUNT:
                                         OUTSTANDING AMOUNT:
 REF DOCUMENT ID:
                                         REF DOC CLOSED AMT:
 02-*L009 HEADER CHANGE
```

NOTE: There is one accounting line on this EDI encumbrance. There are four commodity lines as shown on following OPOC screens.

Open PO Commodity Line (OPOC) 001

```
ACTION: R SCREEN: OPOC
                                MMARS
                                                             MM/DD/YY HH:MM:SS
OPEN PO COMM LINE TABLE
KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
TRANS CODE: PG
                    TRANS DEPT: FUN
                                      TRANS NUMBER: 1000 3213213
01- LINE NO: 001 COMM CODE: 620 45 05 0005 PA LINE #:
       DESCR: FLDR STR CUT LGL REC
      ORDERED QUANTITY:
                           10
                               UNIT: BX
                                              CATALOG #: A111R
     MANUFACTURER: ACCO
                                                    FEATURE CODE: 9
            MODEL:
     QUOTE NUMBER:
                                            1.8200 TOTAL COST:
                          UNIT COST:
                                                                         18.20
     RECEIVED QUANTITY: 0 SPEC COND: INVOICED QUANTITY: 0 SPEC COND:
                                             P/F: P TOTAL RECD:
                                                                          0.00
                                             P/F: P TOTAL INVD:
                                                                          0.00
                    LAST UNIT COST:
                                             0.0000
                                                        TEXT:
            BID NUMBER:
                                                     BID LINE:
                                    BID SUFFIX:
```

Open PO Commodity Line (OPOC) 002

```
ACTION: R SCREEN: OPOC
                                MMARS
                                                             MM/DD/YY HH:MM:SS
OPEN PO COMM LINE TABLE
KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
                    TRANS DEPT: FUN
                                          TRANS NUMBER: 1000 3213213
TRANS CODE: PG
01- LINE NO: 002 COMM CODE: 620 45 05 0005 PA LINE #:
       DESCR: STAPLER HALF STRIP B
      ORDERED QUANTITY: 10 UNIT: EA
                                               CATALOG #: B400BK
     MANUFACTURER: ACCO
                                                    FEATURE CODE: 9
            MODEL:
     QUOTE NUMBER:
                                                                         19.20
                                             1.9200 TOTAL COST:
                          UNIT COST:
     RECEIVED QUANTITY: 0 SPEC COND: INVOICED QUANTITY: 0 SPEC COND:
                                             P/F: P TOTAL RECD:
                                                                          0.00
                                                                          0.00
                                             P/F: P TOTAL INVD:
                                             0.0000
                                                         TEXT:
                     LAST UNIT COST:
                                                                  SBS IND: N
                                                      BID LINE:
            BID NUMBER:
                                      BID SUFFIX:
```

Open PO Commodity Line (OPOC) 003

```
ACTION: R SCREEN: OPOC
                                MMARS
                                                            MM/DD/YY HH:MM:SS
OPEN PO COMM LINE TABLE
KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
                   TRANS DEPT: FUN
                                         TRANS NUMBER: 1000 3213213
TRANS CODE: PG
01- LINE NO: 003 COMM CODE: 600 45 05 0005 PA LINE #:
       DESCR: REMOVER 050 STAPLE
      ORDERED QUANTITY:
                               UNIT: EA
                                           CATALOG #: G600
     MANUFACTURER: ACCO
                                                    FEATURE CODE: 9
            MODEL:
     QUOTE NUMBER:
                          UNIT COST:
                                            4.0700 TOTAL COST:
                                                                        40.70
     RECEIVED QUANTITY: 0 SPEC COND: INVOICED QUANTITY: 0 SPEC COND:
                                            P/F: P TOTAL RECD:
                                                                         0.00
                                            P/F: P TOTAL INVD:
                                                                         0.00
                    LAST UNIT COST:
                                            0.0000 TEXT:
                                     BID SUFFIX: BID LINE:
            BID NUMBER:
```

Open PO Commodity Line (OPOC) 004

```
ACTION: R SCREEN: OPOC
                                                           MM/DD/YY HH:MM:SS
OPEN PO COMM LINE TABLE
KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
TRANS CODE: PD
                   TRANS DEPT: FUN
                                         TRANS NUMBER: 1000 3213213
01- LINE NO: 004 COMM CODE: 620 45 05 0005 PA LINE #:
                                                              INV ITEM #:
       DESCR: POST-IT 3X3 FANLFOLD
      ORDERED QUANTITY:
                          10 UNIT: EA
                                             CATALOG #: R330YE
     MANUFACTURER: ACCO
            MODEL:
                                                   FEATURE CODE: 9
     QUOTE NUMBER:
                         UNIT COST:
                                            1.6900 TOTAL COST:
                                                                       16.90
                        O SPEC COND:
O SPEC COND:
     RECEIVED QUANTITY:
                                            P/F: P TOTAL RECD:
                                                                        0.00
     INVOICED QUANTITY:
                                            P/F: P TOTAL INVD:
                                                                       0.00
                     LAST UNIT COST:
                                            0.0000
                                                     TEXT: SBS IND: N
            BID NUMBER:
                                     BID SUFFIX: BID LINE:
```

NOTE: This PG has 4 commodity or catalog lines even though there is only one accounting line, as shown on the OPOL on the previous page.

10. Modifying An Inactive OR Transaction

Let's assume the original VD# was correct, and the OR should have been processed to DONE as originally entered.

You can retrieve the OR transaction to execute a modification through SUSF as you have always done. Increase each of the line items from zero to the correct QUANTITY RECEIVED and enter an 'I' in the Increase/Decrease (I/D) field.

Once you process the OR modification and bring the document to a DONE status, the PROM status will change from 'I' for Inactive to 'O' for Open.

Procurement Match (PROM) Table

ACTION: R SCREEN: PROM	M M A R S * PROCUREMENT MATCH T		/YY HH:MM:SS
KEY IS PURCHASE ORDER ID,	VENDOR DELIVERY NUMB	ER	
PURCHASE ORDER ID: PG FUN	10003213213		
VENDOR DELIVERY NUMBER	VENDOR INVOICE NUMBER	RECEIPT TRANS ID	PROM PROM IND STAT
01- ABC123 02- 03- 04- 05- 06- 07-		OR FUN 100012345	67 R 0
08- 09- 10- 11-			
02-*L009 HEADER CHANGE			

Case Study:

#3

Objectives:

Process a PG, and confirm receipt and acceptance of substituted items in a Three-Way

Match using OREG.

Process a modification of the OR using SUSF.

1. Enter a PG Encumbrance

Using the VCAC screen, enter a PG with five (5) different catalog items for an EDI vendor governed the Three-Way Match. Enter a quantity of ten (10) on each line. Then, complete the PG header with a single accounting line using the following information:

FUNCTION: ED

PG DATE: 10/15/97
SHIP TO: NEW 1000
BILL TO: NEW 1000
DELIVERY DATE: 10/20/97

LN: 001-005
DPT: NEW
APPROP: EDI11111
SUB: EE

 SUB:
 EE

 ORG:
 E01

 OBJ/SB:
 1000

LINE AMOUNT DOC TOTAL amount from HEADER

Data on the PG document header should look similar to that in the screen below.

Price Agreement (PG) Document Header Screen

```
FUNCTION:
                        DOC1D: PG NEW 1000 1234567
                                                        MM/DD/YY HHY:MM:SS
                         BATID:
                                                       STATUS: DONE
                      PRICE AGREEMENT DOCUMENT
PG DATE: 10 15 97 ACCTG PD: BUDGET FY: 98
                                             ACTION: E PA #: B50820100
 VENDOR: 042896127 0162 VORD AC:
                               SHIP TO: NEW 1000
   NAME: OFFICE SUPPLIES, INC
                                        ATTN:
        90 CAMBRIDGE ST
                                    BILL TO: NEW 1000
        CHARLESTOWN MA 020290000
VCONTACT:
PCONTACT:
                                 TELEPHONE #: (617) 973 - 9999 X
DELIVERY DATE: MM DD YY FOB: TYPE: CONF ORD: DOC TOTAL:
      QUOTE #:
********************* ACCOUNTING DATA *********************
LN DPT APPROP SB ORG/SB OBJ/SB PROG TY PRJ/CL/GRC ACTV RPTG LINE AMOUNT I/D
01 NEW EDI111111 EE 1000
                         E01
                                                                  114.20
```

Data on the PG document line should look similar to that in the screen below.

Price Agreement (PG) Document Line Screen 001 - 002

```
DOCID: PG NEW 1000 1234567
                                     MM/DD/YY HH:MM:SS
      001-002 OF 005 BATID:
                                     STATUS: DONE
  LN PA LN QTY I/D UNIT COMMODITY CODE ITM CATALOG NUMBER
  UNIT COST I/D REVALUE TOTAL COST QUOTE NUMBER
                    MODEL
  MANUFACTURER
                                        FC TEXT
                 DESCRIPTION
                                       SBS IND
1.1400 I 11.40
CC-L01
  OPENER LO-9 LETTER
```

Price Agreement (PG) Document Line Screen 003 - 004

```
FUNCTION:
                DOCID: PG NEW 1000 1234567
                                    MM/DD/YY HH:MM:SS
      003-004 OF 005 BATID:
  LN PA LN QTY I/D UNIT COMMODITY CODE ITM CATALOG NUMBER
   UNIT COST I/D REVALUE TOTAL COST QUOTE NUMBER
  MANUFACTURER MODEL
   DESCRIPTION SBS IND
                                   SBS IND
1.9000 I
               19.00
  DISPENSER HAND
02- 003 30000 10 I EA 620 05 01 9999
                             TX1202
       2.6500 I 26.50
  PADS INK-A WAY HAND
```

Price Agreement (PG) Document Line Screen 005

```
DOCID: PG NEW 1000 1234567
                                            MM/DD/YY HH:MM:SS
FUNCTION:
       005-005 OF 005 BATID:
                                           STATUS: DONE
   LN PA LN QTY I/D UNIT COMMODITY CODE ITM CATALOG NUMBER
                                   QUOTE NUMBER
    UNIT COST I/D REVALUE TOTAL COST
   MANUFACTURER
                       MODEL
               DESCRIPTION
                                             SBS IND
10.00
         1.0000 I
   BAND RUBBER 56416
02-
```

Process the PG to DONE. Information is now on the OPOH, OPOC, and OPOL tables. Your data should appear similar to that on the following screens.

Open Purchase Order Header Inquiry Table (OPOH)

```
ACTION: R SCREEN: OPOH
                                                        MM/DD/YY HH:MM:SS
OPEN EPS PO HEADER TABLE
KEY IS TRANS CODE, TRANS DEPT, PO NUMBER
       TRANS CODE: PG
                             TRANS DEPT: NEW
                                                 PO NUMBER: 10001234567
           DATE: 10 15 97
                                                    BUYER:
      VENDOR CODE: 042896127 0162 ALT ADDR:
                                                   VORD AC:
            NAME: OFFICE SUPPLIES, INC
                 90 CAMBRIDGE ST COME CONT.
                                           CONF ORDER: Y
                 CHARLESTOWN MA 020290000
                                                  PA #: B50820200
        VCONTACT:
                                                 ( PROM IND: A
        PCONTACT:
                                       PHONE #: (617 ) 973 9999 X
    SHIP DPT/CODE: NEW 1000 .
                                         FOB DEST/SHPG PT: 1
       SHIP ATTN:
                                             DELIVERY DATE: 10 20 97
    BILL DPT/CODE: NEW 1000
                                          OFF RESERVE ACCT:
       BILL ATTN:
                                      TRANSMISSION METHOD: E
                        114.20
                                       EXPENDED AMOUNT:
      ORDERED AMT:
                                                                     0.00
      CLOSED AMT:
                         0.00
                                               CLOSED DATE:
     OUTSTDNG AMT:
                         114.20
                                                   PO HOLD:
     RECEIVED AMT:
                          0.00
                                           LAST PRINT DATE:
     INVOICED AMT:
                          0.00 QUOTE #:
```

Note: PROM IND of 'A' on the OPOH table above indicates a Three-Way Match.

Open Purchase Order Line Inquiry Table (OPOL)

```
ACTION: R SCREEN: OPOL
                                                              MM/DD/YY HH:MM:SS
OPEN EPS PO LINE TABLE
KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
TRANS CODE: PG TRANS DEPT: NEW TRANS NUMBER: 10001234567
LINE NO: 01
   BUDGET FY: 98
                          FUND: 010
                                            DEPT: NEW
                                                          ORG/SUB: 1000
    APPR/SUB: EDI111111
                          PROG:
                                         OBJ/SUB: E01
                                                         REPT CAT:
GEN REPT CAT:
                                   CLIENT NUMBER:
              ACTIVITY:
                                  PROJECT NUMBER:
        PO LINE AMOUNT:
                                114.20 CLOSED LINE AMOUNT:
                                                                       0.00
       EXPENDED AMOUNT:
                                  0.00 OUTSTANDING AMOUNT:
                                                                     114.20
 REF DOCUMENT ID:
                                        REF DOC CLOSED AMT:
                                                                       0.00
LINE NO:
   BUDGET FY:
                          FUND:
                                             DEPT:
                                                          ORG/SUB:
    APPR/SUB:
                          PROG:
                                         OBJ/SUB:
                                                         REPT CAT:
                                   CLIENT NUMBER:
GEN REPT CAT:
                                  PROJECT NUMBER:
              ACTIVITY:
         PO LINE AMOUNT:
                                        CLOSED LINE AMOUNT:
       EXPENDED AMOUNT:
                                        OUTSTANDING AMOUNT:
 REF DOCUMENT ID:
                                         REF DOC CLOSED AMT:
02-*L009 HEADER CHANGE
```

Open Purchase Order Commodity Line Table (OPOC) 001

```
ACTION: R SCREEN: OPOC
                                M M A R S
                                                            MM/DD/YY HH:MM:SS
OPEN PO COMM LINE TABLE
KEY IS TRANS CODE, TRANS DEPT, TRANS NUMBER, LINE NUMBER
 TRANS CODE: PG
                    TRANS DEPT: NEW
                                         TRANS NUMBER: 10001234567
01- LINE NO: 001 COMM CODE: 620 10 46 0040 PA LINE #: 10390 INV ITEM #:
       DESCR: GLUE ELMERS
      ORDERED QUANTITY:
                           10
                                              CATALOG #: E372
                                UNIT: EA
     MANUFACTURER:
                                                    FEATURE CODE: 9
            MODEL:
     QUOTE NUMBER:
                          UNIT COST:
                                            11.40 TOTAL COST:
                                                                        11.40
                         10 SPEC COND:
     RECEIVED QUANTITY:
                                            P/F: F TOTAL RECD:
                                                                         0.00
                            O SPEC COND:
                                            P/F: TOTAL INVD:
      INVOICED QUANTITY:
                                                                         0.00
                     LAST UNIT COST:
                                            0.0000
                                                         TEXT:
                                                                 SBS IND: N
            BID NUMBER:
                                      BID SUFFIX:
                                                     BID LINE:
```

2. Enter the OR Data through OREG.

Using the OREG table, scan the PG number into the REF ORDER ID field to infer the data from the open order tables, OPOH and OPOC.

ORDER KEY I	RECEIPT S REF OR	EEN: OREG SELECTION GENERA DER ID, CATALOG M RATE "OR" DOCUMEN	ATION TABLE NUMBER				
PREFII REC'D VENDOI VENDOI	LL QTY R BY: R DELIVE	EC'D (Y/N):	DATE RECEI CARRIER C VENDOR C S INC.	VED: ODE:			
		CATALOG NUMBER	S QUANTITY U RETURNED B	ORDERED			
003	0.00 0.00 0.00 0.00	CC-L01 H127	0.00 0.00 0.00 0.00 0.00	10.00 10.00 10.00 10.00 10.00	10.00 10.00 10.00	OPENER LO-9 DISPENSER INK PADS	
06-*L	009 HEAD	ER CHANGE					

Use the data below to populate the required header fields:

OR DOC ID: OR NEW 1000 # or seven character alpha-numeric code

DATE RECEIVED: 10/20/97

REC'D BY: Your Name or Initials

VENDOR DELIVERY #: XYZ789

Receipt any quantity for each of the first four lines of the PG being sure to first blank out the zero quantities which populate the QUANTITY RECEIVED field.

Additionally, for line 001 use the <Tab> to navigate to the SUB field, and enter a 'Y', indicating an approved substitute was received. This will allow the vendor to transmit an invoice for an item with an unmatched Catalog Number without causing a rejection in the procurement match cycle.

On line 002, enter the quantity received in the QUANTITY RETURNED field indicating it is being refused. Enter an 'N' in the SUB field indicating a substituted item was received but is not approved. This will cause a rejection if the vendor invoices a Catalog Number which does not match the PG.

Keep the SUB fields blank the on third and fourth lines indicating originally ordered items were received.

Enter an ACTION: A and press < Enter >.

Your screen should appear similar to those show below.

Order Receipt Generation Table (OREG)

ACTION: A SCREEN: OREG MM/DD/YY HH:MM:SS ORDER RECEIPT SELECTION GENERATION TABLE KEY IS REF ORDER ID, CATALOG NUMBER READY TO GENERATE "OR" DOCUMENT: OR DOC ID: OR NEW 1000 7654321 REF ORDER ID: PG NEW 1000 1234567 DATE RECEIVED: 10 20 97 PREFILL QTY REC'D (Y/N): REC'D BY: JQD CARRIER CODE: VENDOR DELIVERY #: XYZ789 VENDOR CODE: 042896127 0162 VENDOR NAME: OFFICE SUPPLIES, INC CARRIER NAME: PO QUANTITY U ORDERED LN QUANTITY CATALOG ORDERED CATALOG NO RECEIVED NUMBER RETURNED B BALANCE QUANTITY DESCRIPTION 5.00 E372 001 0.00 Y 10.00 10.00 GLUE ELMERS 10.00 N 002 10.00 CC-L01 10.00 10.00 OPENER LO-9 003 10.00 H127 0.00 10.00 10.00 DISPENSER 6.00 TX1202 004 10.00 INK-A-WAY 0.00 10.00 005 0.00 CC-161 10.00 BAND RUBBER 0.00 10.00

3. Generate the OR Transaction

Enter an ACTION: S on the OREG screen, and a 'Y' in the READY TO GENERATE "OR" DOCUMENT field.

Press <Enter>.

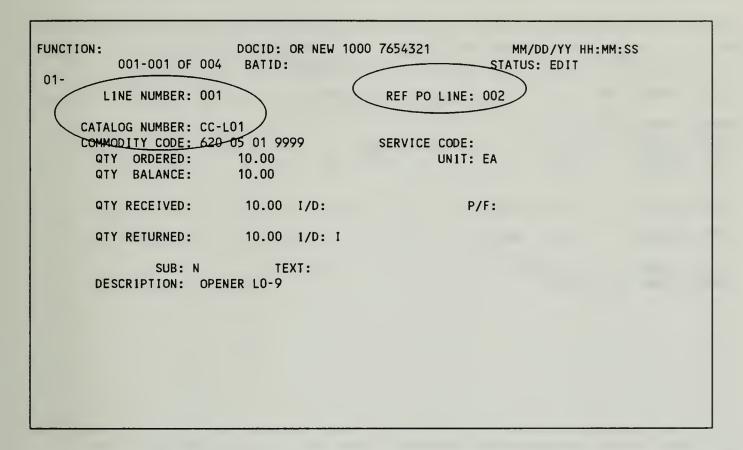
This will bring you to the OR shell. Enter a FUNCTION: ED.

Your screen should appear similar to the following screens.

Order Receipt (OR) Document Header Screen

FUNCTION:	DOCID: OR NEW 10 BATID:	STAT	DD/YY HH:MM:SS US: EDIT
H-	ORDER RECEIF	PT DOCUMENT	
TRANSACTION DAT	E: MM DD YY	ACTIO	N: E
REF ORDER I VENDOR DELIVERY	D: PG NEW 1000 1234567 #: XYZ789	,	
REC'D B	Y: JQD	DATE RECEIVE	D: 10 20 97
NAME: ADDRESS:	042896127 0162 OFFICE SUPPLIES, INC		
	CHARLESTOWN	MA 02029	
CARRIER CODE: CARRIER NAME: COMMENTS: HEC24W-PLEASE VERI	FY VEND DEL NUMBER	TOTAL QTY REC: CALC QTY REC: CALC TOT RET: CALC TOT ACC:	31.00 31.00 10.00 21.00

Order Receipt (OR) Document Line Screen 001

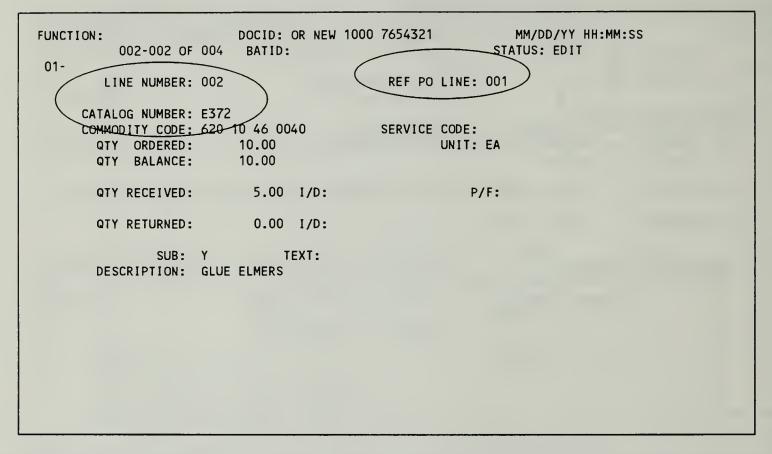


Be advised that although OREG infers items from OPOC/OSCL in numerical order by REF PO NO, the OR LINE NUMBER is assigned to accepted items in alpha-numeric order by Catalog Number.

This means that REF PO NO's do not always match up sequentially with OR LINE NUMBERs.

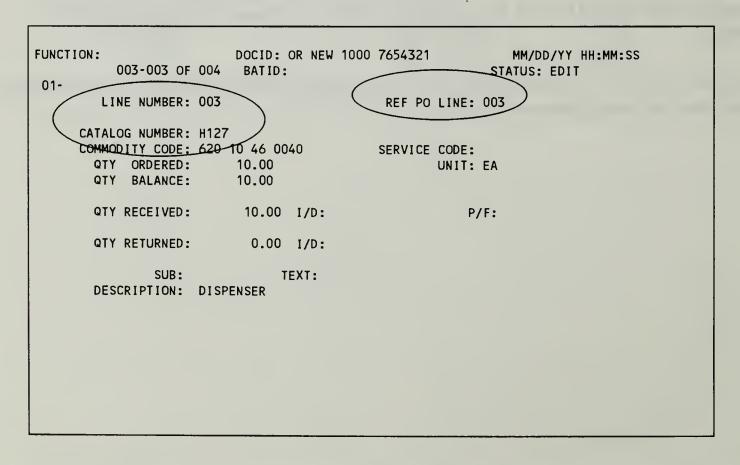
In this Case Study, OR LINE NUMBER 001 is assigned to REF PO LINE 002 because the first accepted item is Catalog Number CC-L01.

Order Receipt (OR) Document Line Screen 002

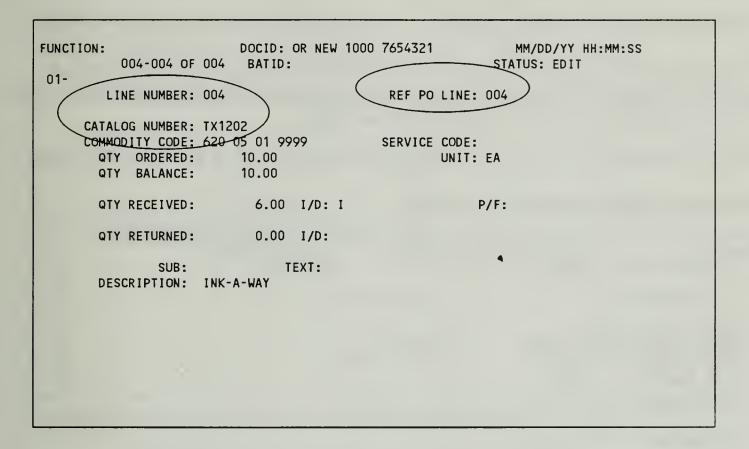


REF PO NO 001is assigned OR LINE NUMBER 002 since it is the second accepted item, Catalog Number E372.

Order Receipt (OR) Document Line Screen 003



Order Receipt (OR) Document Line Screen 004



OR Lines 003 and 004 happen to parallel the sequence with the REF PO NO's.

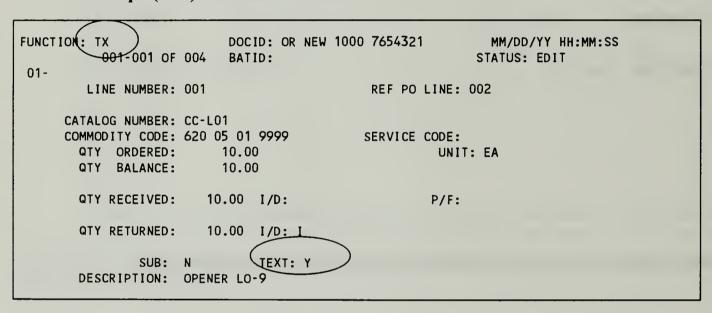
4. Document Substitution Activity in ORTX

For any item with a SUB status of 'Y' or 'N,' it is necessary to provide information in ORTX.

For items with a SUB status of 'N', you must document the delivery of an unacceptable or unauthorized substitute. Provide details explaining why the delivery is unacceptable, as well as instructions regarding resolution of the order for the vedor.

Go to OR Line Screen 001. Put a 'Y' in the TEXT field and a 'TX' in the FUNCTION field.

Order Receipt (OR) Document Line Screen



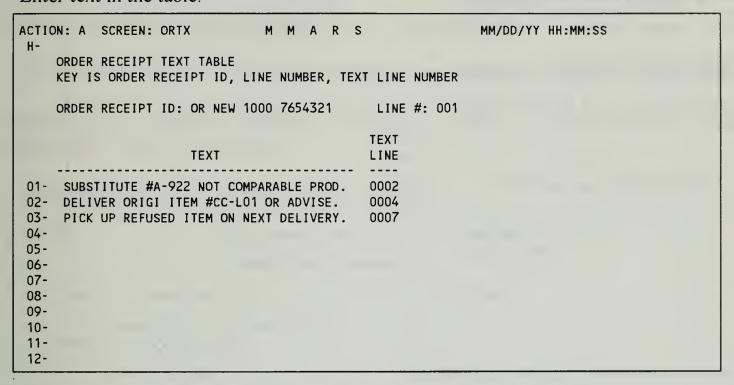
Press <Enter>. This will bring you to the ORTX table.

Order Receipt Text Table (ORTX)

```
ACTION: S SCREEN: ORTX
                                                               MM/DD/YY HH:MM:SS
                                   MARS
    ORDER RECEIPT TEXT TABLE
    KEY IS ORDER RECEIPT ID, LINE NUMBER, TEXT LINE NUMBER
    ORDER RECEIPT ID: OR NEW 10007654321
                                                   LINE #:
                                                TEXT
                       TEXT
                                                LINE
01-
02-
03-
04-
05-
06-
07-
08-
09-
10-
11-
 12-
```

Enter an ACTION: A on the ORTX Table, and '001' in the LINE # field.

Enter text in the table.



Press <Enter> after text entry is complete for your OR line.

Repeat this procedure for line 002 documenting the actual Catalog Number for the item accepted.

Order Receipt Text Table (ORTX)

```
ACTION: P SCREEN: ORTX
                                                              MM/DD/YY HH:MM:SS
    ORDER RECEIPT TEXT TABLE
    KEY IS ORDER RECEIPT ID, LINE NUMBER, TEXT LINE NUMBER
    ORDER RECEIPT ID: OR NEW 1000 7654321
                                              TEXT
                      TEXT
                                              LINE
 01- ACCEPTED ELMERS PASTE #EE-599
                                              0003
02-
 03-
 04-
 05-
 06-
 07-
 -80
 09-
 10-
11-
03-*L030 ALL LINES ADDED
```

When text entry is complete, enter an ACTION: P to return to the OR transaction.

EDI Tip: Entry in ORTX of text at Line 000 can be used for text that applies to the entire OR versus simply one particular line.

5. Process the OR to DONE

Edit the document using an ACTION: ED and press <Enter>.

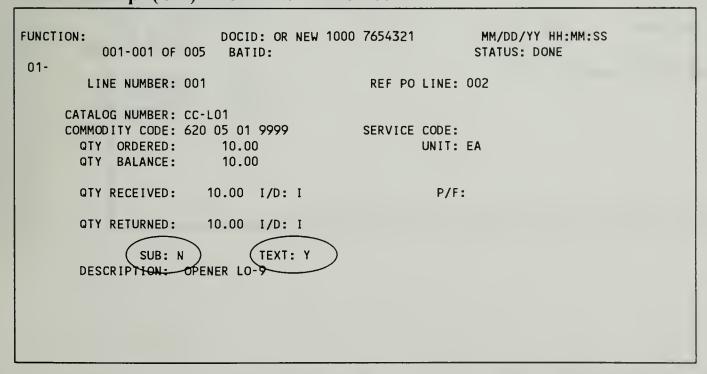
Process the document on-line using an ACTION: WD and press <Enter> to bring the OR to DONE.

Below are the related OR screens for the DONE document. Note the SUB field in the OR transaction and related OR tables.

Order Receipt (OR) Document Header Screen

TRANSACTION DATE: MM DD YY REF ORDER ID: PG NEW 1000 1234567 VENDOR DELIVERY #: XYZ789 REC'D BY: JQD DATE REC VENDOR CODE: 042896127 0162 NAME: OFFICE SUPPLIES INC ADDRESS: 90 CAMBRIDGE ST CHARLESTOWN MA 02029	TION: E
VENDOR DELIVERY #: XYZ789 REC'D BY: JQD DATE REC VENDOR CODE: 042896127 0162 NAME: OFFICE SUPPLIES INC ADDRESS: 90 CAMBRIDGE ST	::NED - 40 20 07
VENDOR CODE: 042896127 0162 NAME: OFFICE SUPPLIES INC ADDRESS: 90 CAMBRIDGE ST	11150 - 10 20 07
NAME: OFFICE SUPPLIES INC ADDRESS: 90 CAMBRIDGE ST	1VED: 10 20 97
CHARLESTOWN PIA 02027	
CARRIER CODE: TOTAL QTY REC:	31.00
CARRIER NAME: CALC QTY REC:	31.00
COMMENTS: CALC TOT RET:	40.00
CALC TOT ACC: HEC24W-PLEASE VERIFY VEND DEL NUMBER	10.00

Order Receipt (OR) Document Line Screen 001



Order Receipt (OR) Document Line Screen 002

DOCID: OR NEW 1000 7654321 MM/DD/YY HH:MM:SS FUNCTION: 002-002 OF 004 BATID: STATUS: DONE 01-REF PO LINE: 001 LINE NUMBER: 002 CATALOG NUMBER: E372 COMMODITY CODE: 620 10 46 0040 SERVICE CODE: QTY ORDERED: 10.00 UNIT: EA QTY BALANCE: 10.00 QTY RECEIVED: 5.00 I/D: I P/F: QTY RETURNED: 0.00 1/D: SUB: Y TEXT: Y DESCRIPTION: GLUE ELMERS

Order Receipt (OR) Document Line Screen 003

FUNCTION: DOCID: OR NEW 1000 7654321 MM/DD/YY HH:MM:SS 003-003 OF 004 BATID: STATUS: DONE 01-LINE NUMBER: 003 REF PO LINE: 003 CATALOG NUMBER: H127 COMMODITY CODE: 620 10 46 0040 SERVICE CODE: QTY ORDERED: 10.00 UNIT: EA QTY BALANCE: 10.00 QTY RECEIVED: 10.00 I/D: I P/F: QTY RETURNED: 0.00 I/D: SUB: TEXT: DESCRIPTION: DISPENSER

Order Receipt (OR) Document Line Screen 004

FUNCTION: DOCID: OR NEW 1000 7654321 MM/DD/YY HH:MM:SS 004-004 OF 004 BATID: STATUS: DONE 01-LINE NUMBER: 004 REF PO LINE: 004 CATALOG NUMBER: TX1202 COMMODITY CODE: 620 05 01 9999 SERVICE CODE: QTY ORDERED: 10.00 UNIT: EA QTY BALANCE: 10.00 QTY RECEIVED: 6.00 I/D: I P/F: QTY RETURNED: 0.00 I/D: SUB: TEXT: DESCRIPTION: INK-A-WAY

Open Order Receipt Header Table (OORH)

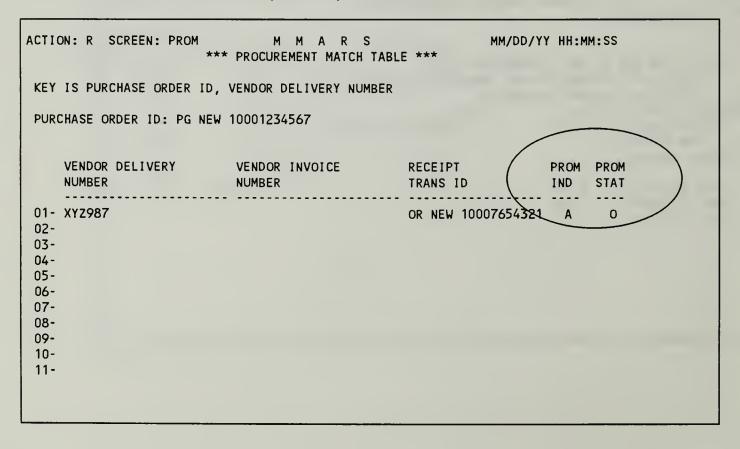
```
ACTION: R SCREEN: OORH
                                                             MM/DD/YY HH:MM:SS
                   *** OPEN ORDER RECEIPT HEADER TABLE ***
    KEY IS TRANSACTION ID
01-
       TRANSACTION ID: OR NEW 10007654321
          VENDOR-CODE: 042896127 0162 TRANSACTION DATE: MM DD YY
            REF PO ID: PG NEW 10001234567
    VENDOR DELIVERY #: XYZ789
         RECEIPT DATE: 10 20 97
                                           RECEIVED BY: JQD
          PROM STATUS: 0
      CARRIER NO/NAME:
       TOTAL RECEIVED:
                          31.00
        TOTAL RETURNED:
                          10.00
                          21.00
       TOTAL ACCEPTED:
```

Open Order Receipt Line Table (OORL) 002

```
ACTION: R SCREEN: OORL
                                M M A R S
                                                              MM/DD/YY HH:MM:SS
                  *** OPEN ORDER RECEIPT LINE TABLE ***
    KEY IS TRANSACTION ID, LINE NUMBER
01-
     TRANSACTION ID: OR NEW 10007654321
        LINE NUMBER: 002
                                   VENDOR DELIVERY #: XYZ789
        REF PO LINE: 001
                                             SUB Y
      CATALOG NUMBER: E372
        DESCRIPTION: GLUE ELMERS
                                        SERVICE CODE:
      COMMODITY CODE: 620 45 05 9999
               UNIT: EA
                                            TEXT IND: Y
                         5.00
                                             P/F IND. P
       QTY RECEIVED:
       QTY RETURNED:
                         0.00
```

Note the new PROM IND field of 'A' which indicates a Three-Way Match.

. Procurement Match Table (PROM)



6. Review the Vendor Invoice

In the training region, there is no Vendor Invoice data available. Assume the following screens apply to your case.

Look at the vendor-submitted VI which is in REJCT status on SUSF.

Suspense File (SUSF)

CTION DOCUM FUNCT	ENT S	··· -	N: SUSF SE FILE			м м	A F	₹ S			MM/I	DD/YY HH:M	M:SS
S E L		BATCH DEPT	ID		-DOCUI		ID	BER	STAT	APPRV	LAST DATE	LAST USER	
0-									<u> </u>				
01-		•	. <	VI	NEW	1000	0000	123	REJCT	00000	980409	ITDAKE	>
02-	•			VI	NEW	-1000	NBVI(301	DONE	-00000	970831	CTRAE3	
03-	•	•		VI	NEW	1000	NBVI (002	DONE	00000	970831	CTRAE3	
)4 -			•	۷I	NEW	1000	NB818	3A2	DONE	00000	970630	CTRAE3	
)5-				VI	NEW	1000	NB818	3A3	DONE	00000	970630	CTRAE3	
06-				VI	NEW	1000	NJB05	5B3	REJCT	00000	970630	ITDAKF	
7-			•	VI	NEW	1000	NJB8	11A	SCHED	00000	970819	ITDACO	
08-				VI	NEW	1000	NT08	11A	DONE	00000	970630	ITDAKE	
)9-				VI	NEW	1000	NT08	11B	REJCT	00000	970630	ITDAKE	
10-				VI	NEW	1000	PVVG	04B	DONE	00000			
11-				VI	NEW	1000	PVVG)5A	DONE	00000	970830	NEWAFQ	
12-				VI	NEW		PVVG		DONE		970825		
13-				VI	NEW		PVVG		DONE		970830		

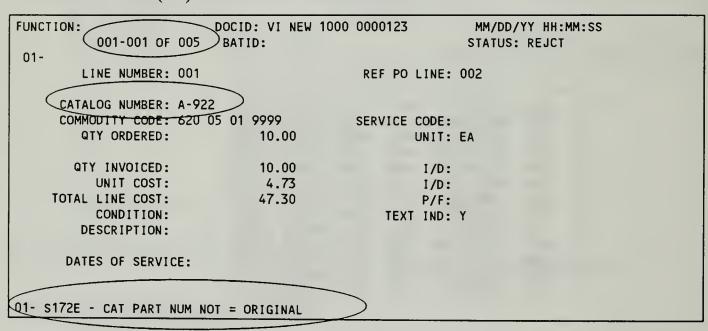
Access the document to review the header and line screens and determine the cause of the REJCT status.

In reviewing your encumbrance and your OR Tables, let's assume your original OR should have accepted substitutions on lines 001, 002, and 003. The VI line screens show error messages for lines 001 and 003.

On OR Lines 001 and 003, the vendor has submitted Catalog Numbers that differ from the PG. Because OR entries for these two lines do not have a value of 'Y' in the SUB field (blank defaults to 'N'), the differing Catalog Numbers are not accepted and result in a VI REJCT status.

Also, notice that the vendor has invoiced a quantity of ten (10) on each of the five lines on the PG.

Vendor Invoice (VI) Document Line Screen 001



Vendor Invoice (VI) Document Line Screen 003

```
FUNCTION:
                           DOCID: VI NEW 1000 0000123
                                                                MM/DD/YY HH:MM:SS
          003-003 OF 005
                                                              STATUS: REJCT
01-
        LINE NUMBER: 003
                                                REF PO LINE: 003
     CATALOG NUMBER: X440TR
     COMMODITY CODE: 620 05 01 0005
                                               SERVICE CODE:
        QTY ORDERED:
                                                       UNIT: EA
       QTY INVOICED:
                                10.00
                                                        I/D:
          UNIT COST:
                                 2.6500
                                                        I/D:
    TOTAL LINE COST:
                                26.50
                                                        P/F:
          CONDITION:
                                                   TEXT IND: Y
        DESCRIPTION:
      DATES OF SERVICE:
 01- S172E - CAT PART NUM NOT = ORIGINAL
```

7. Correct the OR Transaction Using SUSF.

Let's correct the OR transaction through SUSF.

If the error is discovered while the document appears on the Suspense File, access the OR using a Batch Number. If the error is discovered after the document has left the Suspense File, simply access it by entering the OR Document ID.

FUNCTION:	DOCID: OR NEW 1000 7654321 BATID:	MM/DD/YY HH:MM:SS STATUS:
Н-	ORDER RECEIPT DOCUMENT	
TRANSACTION DATE:		ACTION:
REF PO ID: VENDOR DELIVERY #:		
RECEIVED BY:		RECEIPT DATE:
VENDOR CODE: NAME: ADDRESS:		
CARRIER CODE:	TOTAL Q1	TY REC:
CARRIER NAME:	CALC Q1	
COMMENTS:	CALC TO	
	CALC TO	

Once you reach the OR Document screen above, modify the OR using ACTION: M as you have done in the past.

Enter today's date in the TRANSACTION DATE: field

Enter ACTION: M to modify.

Enter the RECEIPT DATE: from the original OR.

Press <Enter>

8. Enter the Modifying Data for Each Line with an Error

You are brought to a line screen with no data inferred.

The first correction is to modify OR line 001's SUB field from 'N' to 'Y' and to decrease the QTY RETURNED, as well as to provide documentation in the ORTX Table.

Enter OR Line Number 001 referencing REF PO LINE number 002, and OR Line Number 003 referencing REF PO LINE number 003, which you have obtained from your original OR documents.

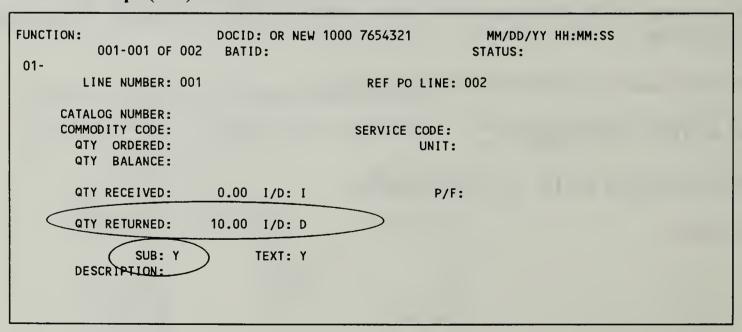
Because the modification process requires data in the QUANTITY RECEIVED field, tab to the field and enter a zero (0), then enter an 'I' in the I/D field to indicate that you are increasing the line by no amount.

Next, enter a quantity of ten (10) in the QTY RETURNED field and a 'D' in the I/D field to reverse the rejection.

Now enter a 'Y' in the SUB field to indicate a substitution is acceptable.

Finally, enter a 'Y' in the TEXT field since documentation is always required when the SUB field is populated.

Order Receipt (OR) Modification Line 001 Screen

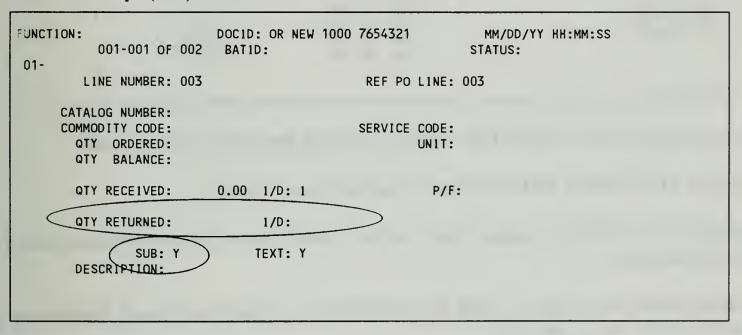


For items with a SUB status of 'Y' OR 'N', you must document the accepted substitution's Catalog Number since only the original item's Catalog Number, as entered on the encumbrance, appears on OR tables.

Access the ORTX table by entering FUNCTION: TX and add new text for OR line 001 explaining the SUB status modification. In this case, you will need to document the Catalog Number of the Substitution you are accepting, the reason for accepting a substitute and any other relevant information for the vendor. Remember to take screen prints for transmission to the vendor.

To modify OR Line 003 you will need to change the SUB status from the original OR, which was blank defaulting to 'N' causing a reject, to 'Y' in order to accept the delivery. Remember that QTY RECEIVED requires data, but you are increasing the amount delivered by zero (0).

Order Receipt (OR) Modification Line 003 Screen



Edit the document (ED) or batch (EB) as appropriate, and press <Enter>.

The Header screen should reflect data similar to that shown below.

Order Receipt (OR) Modification Header Screen

```
FUNCTION:
                           DOCID: OR NEW 1000 7654321
                                                                MM/DD/YY HH:MM:SS
                            BATID:
                                                               STATUS: DONE
H-
                               ORDER RECEIPT DOCUMENT
                                                             ACTION: M
      TRANSACTION DATE: MM DD YY
          REF ORDER ID: PG NEW 1000 1234567
    VENDOR DELIVERY #: XYZ789
                                                      DATE RECEIVED: 10 20 98
              REC'D BY: JQD
        VENDOR CODE: 042896127 0162
               NAME: OFFICE SUPPLIES, INC
            ADDRESS:
                     90CAMBRIDGE ST.
                                            MA 02029
                     CHARLESTOWN
       CARRIER CODE:
                                                TOTAL QTY REC:
       CARRIER NAME:
                                                 CALC QTY REC:
                                                                             0.00
           COMMENTS:
                                                 CALC TOT RET:
                                                                           -10.00
                                                                            10.00
                                                 CALC TOT ACC:
```

The quantity field values indicate that you now accept the previously rejected goods.

Now enter FUNCTION: WD to process on-line, and press <Enter>.

Once the OR is DONE, take screen prints in order to notify the vendor and provide an audit trail for your department.

All related tables are adjusted to reflect the modification. You must now follow departmental procedures to edit the VI so a match can occur.

Once the VI is in a DONE status, there are no longer Catalog Number error messages.

Vendor Invoice (VI) Document Line Screen 001

FUNCTION: 001-0010F 005 01-	DOCID: VI NEW BATID:	1000 NBVINTT	MM/DD/YY HH:MM:SS STATUS: DONE	
LINE NUMBER: 001		REF PO LINE:	002	
CATALOG NUMBER: CC-L COMMODITY CODE: 620	05 01 0005	SERVICE CODE:	54	
QTY ORDERED: QTY INVOICED:	10.00	UNIT:	EA	
UNIT COST:	4.7300	I/D:		
TOTAL LINE COST: CONDITION: DESCRIPTION:	47.30	P/F: TEXT IND:		
DATES OF SERVICE:				

Now look at the PROM table which reflects the updated PROM STATUS resulting from the nightly procurement match cycle.

The OR/VI remain unmatched with a PROM status of 'U'.

ACTION: R SCREEN: PROM ***	M M A R S PROCUREMENT MATCH TAE	MM/DD/	YY HH:	MM:SS
KEY IS PURCHASE ORDER ID,				
PURCHASE ORDER ID: PG NEW	10001234567			
VENDOR DELIVERY NUMBER		RECEIPT TRANS ID	PROM IND	
02- 03- 04- 05- 06- 07- 08-	LHVI002	OR NEW 10007654321	A	U
09- 10- 11-				
03-*L009 HEADER CHANGE				

After checking the ORHV and ORLV Tables or the 732 B Error Report, you determine that the vendor correctly invoiced five lines and the OR is missing the fifth line.

We will now correct the error causing this Unmatched status in Case #4.

Case Study

#4

Objective: Insert an omitted line on an OR through SUSF.

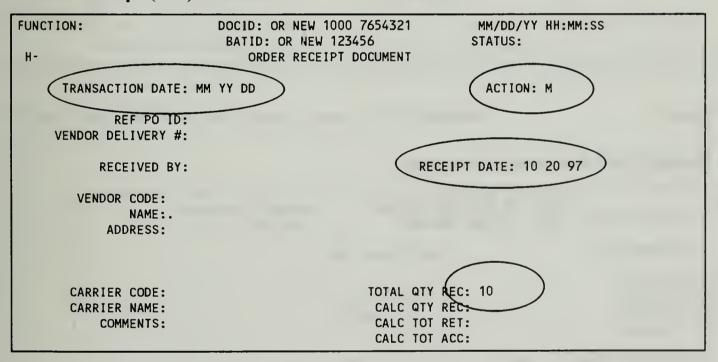
1. Retrieve the OR document used in Case Study #3.

As you will recall from Case Study # 3, the Vendor Invoice billed the department for *five* lines or items causing an unmatched condition because the OR acknowledged receipt of only *four* lines or items.

Since the OR is in a DONE status, navigate to the SUSF file to create a modifying document.

Once you access the blank OR Document screen, process a modification using ACTION: M. In the TRANSACTION DATE field, enter today's date. Next, enter an ACTION: M for modification. In RECEIPT DATE, enter the original date the item was received from the original OR. Enter ten (10) in the TOTAL QTY REC field which is the total quantity being inserted for PG line 005 as submitted on the VI, as noted in Case Study #3.

Order Receipt (OR) Document

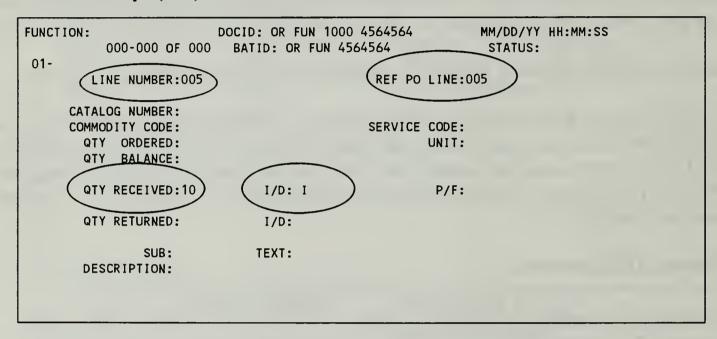


Press <Enter> to access the OR line screen.

At the LINE NUMBER field, enter 005 to add a new OR line. In the REF PO LINE field enter 005 which is the PG line for this item.

In the QTY RECEIVED field, enter ten (10). In the I/D field, enter an 'I' for increase.

Order Receipt (OR) Document Line Screen



Press <Enter.>

Order Receipt (OR) Document Line Screen

```
FUNCTION:
                           DOCID: OR FUN 1000 4564564
                                                                MM/DD/YY HH:MM:SS
           000-000 OF 000
                            BATID: OR FUN 4564564
                                                                 STATUS:
01-
         LINE NUMBER:005
                                             REF PO LINE: 005
      CATALOG NUMBER:
      COMMODITY CODE:
                                               SERVICE CODE:
        QTY ORDERED:
                                                       UNIT:
        QTY BALANCE:
        QTY RECEIVED: 10.00
                                 I/D: I
                                                        P/F:
        QTY RETURNED:
                                 I/D:
                SUB:
                                TEXT:
        DESCRIPTION:
```

In the FUNCTION, edit the document (ED) or batch (EB) as necessary and note the status is brought to SCHED.

Order Receipt (OR) Batch Document

FUNCTION: H-	DOCID: OR F BATID: ORDER R		0 765432°		MM/DD/YY STATUS: SC	HH:MM:SS HED
TRANSACTION DAT	E: MM DD YY				ACTION: M	
REF ORDER I VENDOR DELIVERY	D: PG NEW 1000123 #: XYZ789	4567				
REC'D B	Y: JQD			DATE	RECEIVED: 10	0 20 97
	042896127 0162 OFFICE SUPPLIES I	NC				
	90 CAMBRIDGE ST CHARLESTOWN	MA	02129			
CARRIER CODE: CARRIER NAME: COMMENTS:			TOTAL CALC CALC CALC	QTY I	REC:	10.00 10.00 0.00 10.00

Now place a 'WD' in the FUNCTION field, and press <Enter> bringing the document to DONE.

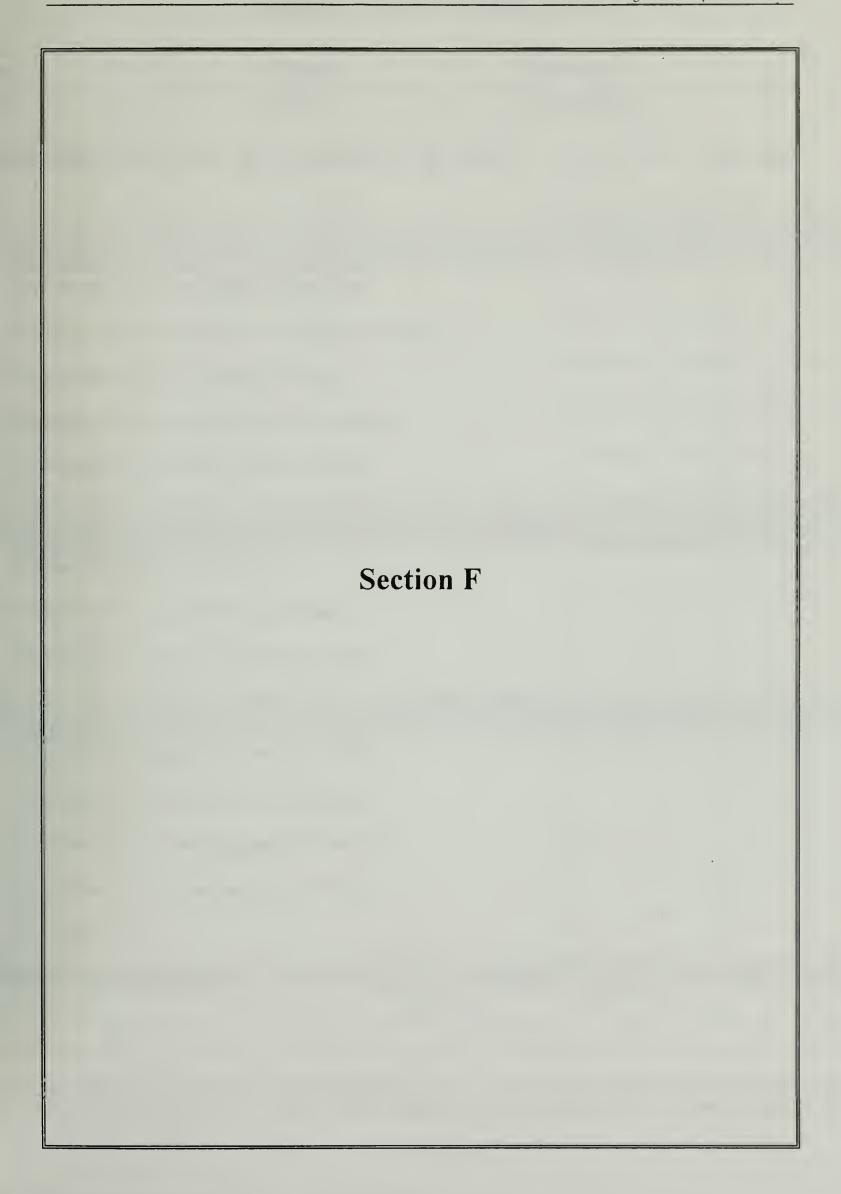
The related OR Tables and encumbrance will be updated.

2. Verify the PROM Status

After successful match processing overnight, the PROM STATUS will show 'C' CLOSED on the PROM Table, and a PV will generate.

Procurement Match (PROM) Table

ACTION: R SCREEN: PROM	M M A R S * PROCUREMENT MATCH TAB		YY HH:MM:SS
KEY IS PURCHASE ORDER ID,	VENDOR DELIVERY NUMBER		
PURCHASE ORDER ID: PG NEW	10001234567		
VENDOR DELIVERY NUMBER	VENDOR INVOICE NUMBER	RECEIPT TRANS ID	PROM PROM IND STAT
01- XYZ789 02- 03- 04- 05- 06- 07- 08- 09- 10- 11- 03-*L009 HEADER CHANGE	VI NEW 1000000123	OR NEW 1000765432	1 A C





Student Class Evaluation Form

Name:	Phone:	Agency:	Agency:						
Class:	Date:	Instructor:							
Pre-Requisites: Did yo	u meet the prerequisites for thi	is class? Yes or	No (circle	one)					
		Excellent	Good Fair	r Poor					
Instructor	Standard Control of the Standa	2							
A. The instructor was kr	nowledgeable in the subject								
B. The instructors prese	ntation was clear, and well organized	1							
C. The instructor moved	l at an appropriate pace								
D. The instructor stayed	focused on the class objectives								
E. The instructor took the	ne time to answer questions								
A. The class room was o	SECULO NO SECULO NA SECULO NA SECULO DE CONTROL DE LA CONT								
B. The system functione	ed properly during class								
C. The registration proc	ess was thorough and timely								
The Course			>						
A. The manual/handouts	s given in class was useful								
B. The objectives focuse	ed on my job responsibilities								
C. The objectives were o	clear, appropriate and achieved								
D. The practice exercise	es were an aid to my learning								
E. The overall class was									

The Comptrollers Training Unit thanks you for attending one of our educational classes. If you would like extra help or further information on upcoming training, please feel free to call our registrar at 617-727-5000 extension 303.

Additional Comments:

